Review of Issues Arising from Performance Reports

Great Western Ambulance Joint Health Scrutiny Committee 28th January 2010

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To present Members with:

- the Commissioners Monthly Report (December 2010)
- the Board Performance Report for December (covering activity in December 2010)
- Handover times/delays broken down by hospital

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Consider the appended reports and identify any issues requiring further clarification or discussion with the Great Western Ambulance NHS Trust or NHS Gloucestershire as lead commissioners.

1.0 Reasons

1.1 The Great Western Ambulance Joint Health Scrutiny Committee had previously resolved to review the monthly "Managing Our Performance" Report that was presented to the Great Western Ambulance NHS Trust Board. This report has subsequently been revised and renamed as the "Board Performance Report".

2.0 Detail

- 2.1 The Commissioners Monthly Report (December 2010) outlines GWAS performance by month, broken down by sector, PCT and local authority. This is attached at Appendix A.
- 2.2 The Board Performance Report for December 2010 is attached at Appendix B.
- 2.3 Attached at Appendix C is a full breakdown of handover times/delays by hospital. This provides more detailed information as the Board Performance Report only indicates average handover time.

3.0 Background Papers and Appendices

Appendices

Appendix A: Commissioners Monthly Report (December 2010), Great Western Ambulance NHS Trust

Appendix B: Board Performance Report for August (covering activity in December 2010), Great Western Ambulance NHS Trust

Appendix C: Breakdown of handover times/delays by hospital, Great Western Ambulance NHS Trust



Great Western Ambulance Service NHS Trust

ACTIVITY & PERFORMANCE COMMISSIONERS' MONTHLY REPORT 2010/11

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TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

ACTIVITY:

Incidents with Response:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	19,768	21,215	21,067	21,624	21,451	20,686	22,526	21,619	23,662	21,586	19,603	22,110	193,618
2010/11 Contract	20,389	21,860	21,786	22,402	22,205	21,288	23,424	22,279	24,100	21,951	20,182	22,768	199,732
2010/11 Actual	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,002
Variance from Contract	269	438	-384	-510	-891	-21	-906	-736	1,010	*	*	*	-1,730
Variance from Contract %	1.3%	2.0%	-1.8%	-2.3%	-4.0%	-0.1%	-3.9%	-3.3%	4.2%	*	*	*	-0.9%
Variance from 2009/10	890	1,083	335	268	-137	581	-8	-76	1,448	*	*	*	4,384
Variance from 2009/10 %	4.5%	5.1%	1.6%	1.2%	-0.6%	2.8%	0.0%	-0.4%	6.1%	*	*	*	2.3%

Incidents with Transport:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	13,304	14,027	13,477	13,777	13,706	13,793	14,901	14,354	15,604	14,483	13,003	14,619	126,943
2010/11 Contract	13,703	14,448	13,881	14,190	14,117	14,207	15,348	14,785	16,072	14,917	13,393	15,058	130,751
2010/11 Actual	13,901	14,753	14,196	14,362	14,123	14,366	15,082	14,519	16,383	*	*	*	131,685
Variance from Contract	198	305	315	172	6	159	-266	-266	311	*	*	*	934
Variance from Contract %	1.4%	2.1%	2.3%	1.2%	0.0%	1.1%	-1.7%	-1.8%	1.9%	*	*	*	0.7%
Variance from 2009/10	597	726	719	585	417	573	181	165	779	*	*	*	4,742
Variance from 2009/10 %	4.5%	5.2%	5.3%	4.2%	3.0%	4.2%	1.2%	1.1%	5.0%	*	*	*	3.7%

Conveyance Rates (Transports over Responses):

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	67.3%	66.1%	64.0%	63.7%	63.9%	66.7%	66.2%	66.4%	65.9%	67.1%	66.3%	66.1%	65.6%
2010/11 Actual	67.3%	66.2%	66.3%	65.6%	66.3%	67.6%	67.0%	67.4%	65.2%	*	*	*	66.5%
Variance from 2009/10 %	0.0%	0.0%	2.4%	1.9%	2.4%	0.9%	0.8%	1.0%	-0.7%	*	*	*	0.9%

PERFORMANCE:

Category A 8 Minute Target Performance:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	76.03%	77.41%	77.17%	72.72%	77.17%	75.77%	74.78%	75.04%	69.97%	71.21%	75.81%	78.24%	75.0%
2010/11 Target	77.85%	76.17%	76.27%	76.03%	75.81%	76.19%	76.30%	75.43%	74.78%	75.69%	77.01%	78.00%	76.3%
2010/11 Actual	78.32%	78.07%	76.28%	77.55%	75.82%	74.42%	74.92%	73.84%	64.69%	*	*	*	74.6%
Variance from Target	0.5%	1.9%	0.0%	1.5%	0.0%	-1.8%	-1.4%	-1.6%	-10.1%	*	*	*	-1.7%
Variance from 2009/10	2.3%	0.7%	-0.9%	4.8%	-1.4%	-1.4%	0.1%	-1.2%	-5.3%	*	*	*	-0.4%

Category A 19 Minute Target Performance: *

	Apr	Mav	Jun	Jul	Aua	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	95.89%	96.46%	95.85%	95.28%	95.59%	95.72%	95.19%	95.21%	93.20%	93.44%	94.96%	95.35%	95.1%
2010/11 Target	96.36%	96.28%	95.59%	95.40%	95.97%	96.15%	95.53%	95.56%	95.52%	96.39%	95.58%	95.79%	95.8%
2010/11 Actual	95.98%	96.01%	94.93%	95.67%	95.20%	95.41%	94.75%	94.90%	90.32%	*	*	*	94.7%
Variance from Target	-0.4%	-0.3%	-0.7%	0.3%	-0.8%	-0.7%	-0.8%	-0.7%	-5.2%	*	*	*	-1.2%
Variance from 2009/10	0.1%	-0.4%	-0.9%	0.4%	-0.4%	-0.3%	-0.4%	-0.3%	-2.9%	*	*	*	-0.5%

Category B 19 Minute Target Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	92.36%	92.95%	92.40%	91.04%	91.82%	92.16%	89.75%	89.80%	86.45%	87.69%	90.15%	90.98%	90.7%
2010/11 Target	92.52%	92.60%	90.87%	91.67%	91.84%	91.98%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	93.4%
2010/11 Actual	93.18%	93.83%	91.77%	92.52%	92.84%	91.69%	91.43%	91.64%	84.57%	*	*	*	91.5%
Variance from Target	0.7%	1.2%	0.9%	0.8%	1.0%	-0.3%	-3.6%	-3.4%	-10.4%	*	*	*	-2.0%
Variance from 2009/10	0.8%	0.9%	-0.6%	1.5%	1.0%	-0.5%	1.7%	1.8%	-1.9%	*	*	*	0.8%

Category C Performance: *

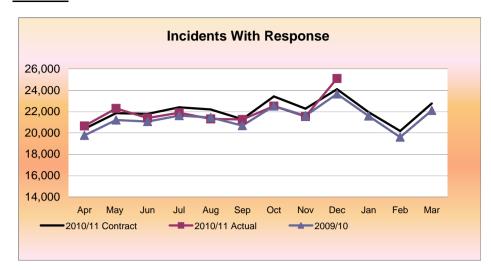
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	92.2%	92.4%	93.1%	91.6%	90.4%	90.8%	86.4%	85.9%	81.1%	85.6%	83.8%	83.4%	87.9%
2010/11 Target	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%
2010/11 Actual	85.7%	85.5%	81.4%	84.0%	85.1%	79.7%	80.4%	76.4%	67.1%	*	*	*	80.3%
Variance from Target	5.7%	5.5%	1.4%	4.0%	5.1%	-0.3%	0.4%	-3.6%	-12.9%	*	*	*	0.3%
Variance from 2009/10	-6.4%	-6.8%	-11.6%	-7.6%	-5.4%	-11.1%	-6.0%	-9.6%	-14.0%	*	*	*	-7.6%

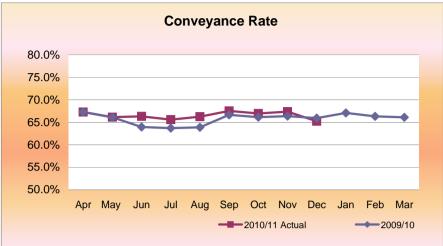




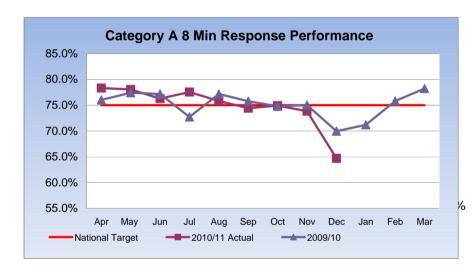
TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

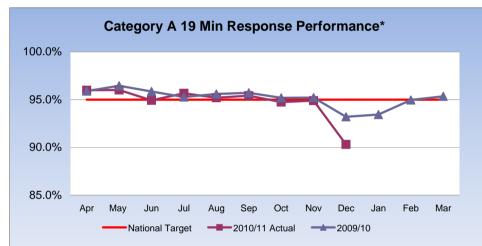
ACTIVITY:

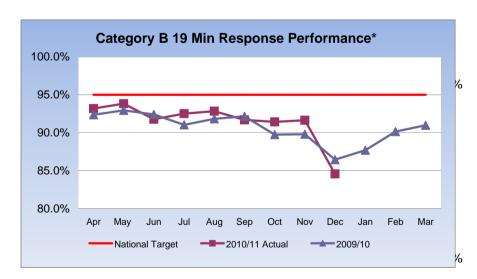


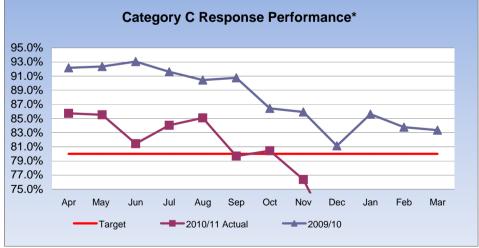


PERFORMANCE:









Category A 8 Minute Performance by Sector

April Part	Category A 8 Minute Performa	ince by Secio												
Series 1919 2011 2012	Category A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sen-10	Oct-10	Nov-10	Dec-10	.lan-11	Feb-11	Mar-11	YTD
Angeles	Avon	3236	3493	3265	3529	3373	3293	3637	3531	4320	*	*	*	31,677
Part	Wiltshire	2409	2755	2626	2732	2607	2593	2806	2683	3264		*	*	24,475
Service Servic	Other/Unknown	40	59	39	46	52	48	51	40	57	*	*	*	432
April May Ma	Total	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,073
Series	Compliant Cat A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sen-10	Oct-10	Nov-10	Dec-10	Jan-11	Feh-11	Mar-11	YTD
Activity (1996) 1997 (1997) 1998 (1998) 1998 (1998) 1998 (1998) 1998 (1998) 1998 (1998) 1999 (1998) 19	Avon	2518	2767	2468	2717	2583	2441	2781	2533	2677	*	*	*	23,485
Section Sect	Wiltshire	1905	2148					2067			*	*		13,223 18,449
An From Numbrus. April May Ma	Other/Unknown	11	11	7	6	9	14	10	7	6	*	*	*	81
Company Comp	Total	5,871	6,422	5,894	6,302	5,934	5,761	6,405	6,109	6,540	*	*	*	55,238
Company	Cat A 8 Min Performance	Apr. 40	May 10	lun 10	Iul 10	Aug 10	Con 10	Oct 10	Nev 10	Dec 10	lon 44	Fab 11	Mor 44	VTD
Arthogology A British 1985	Avon	77.8%	79.2%	75.6%		76.6%	74.1%		71.74%	61.97%	3an-11 *	* *	*	74.1%
Part	Gloucestershire Wiltshire										*			
Caughoy A I Minus Performance by PCT Tringy A Express Tringy A Compose Tringy A Express Tringy A E	Other/Unknown										*	*	*	
April Apri	Total	78.3%	78.1%	76.3%	77.6%	75.8%	74.4%	74.9%	73.8%	64.7%	*	*	*	74.6%
March Marc	Category A 8 Minute Performa	nce by PC1												
Selected Selection	Category A Responses													
March 1902 1903 1772 1902 1762 1764 1764 1764 1764 1764 1765	Bath and North Fast Somerset		_				_				Jan-11	Feb-11	Mar-11 *	
varies formeral 7/2 7/2 7/2 7/2 9/2 7/3 9/2 7/3	Bristol	1,658	1,803	1,775	1,892	1,761	1,754	1,883	1,794	2,195				16,515
Service	North Somerset													
Tribute (1.50) 1.515 1.500 1.507 1.5	South Gloucestershire Swindon													
Company Comp	Wiltshire	1,350	1,515	1,490	1,507	1,465	1,427	1,562	1,451	1,844	*			13,611
April May Ma											-			
Mary	Total	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,073
and seal both Price Seal Secretary (1944 473 411 440 473	Compliant Cat A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sen-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
December 1407 1,000 1,300 1,400 1,300 1,000 1,	Bath and North East Somerset	404	473	411	451	413	418	490	423	451	*	*	*	3,934
Seed Componentified Seed	Bristol Gloucestershire		1,496	1,399	1,446	1,369	1,372	1,547	1,564	1,593	*	*	*	13,255 13,223
Services 918 188 198 198 198 198 198 198 194 197 198 198 198 198 198 198 198 198 198 198	North Somerset South Gloucestershire	543	602	496	630	525	499	633	563	573				5,064
Control Cont	Swindon	566	636	596	654	615	604	587	640	740			*	5,638
Compage A Minute Performance Age-10 May-10 Auch 10 Auch 10 Auch 10 Auch 10 Sept-10 Cock 10 Nov-10 Cock 10 Auch 11 Feb-11 May-11 VTD	Other/Unknown							,						
Self-Control Month Sized Sementary Approx 10 Mary 10	Total	5,871	6,422	5,894	6,302	5,934	5,761	6,405	6,109	6,540	*	*	*	55,238
Self-Control Month Sized Sementary Approx 10 Mary 10	Cat A 8 Min Performance	•												
Select S			•								Jan-11	Feb-11		
North Sciences 73.149, 75.579, 92.779, 75.979, 11.149, 07.529, 73.199, 11.149, 75.079, 75.079,	Bath and North East Somerset Bristol										*	*	-	
Sand Concessesherle 71.54% 71.54% 72.55% 68.65% 68.	Gloucestershire North Somerset										*			
Millarian 17.5 17	South Gloucestershire	71.54%	73.96%	66.48%	65.52%	65.36%	65.03%	68.93%	62.80%	55.45%	*			65.7%
Cargory A 8 Minute Performance by District Council / Unitary Authority Taylor	Wiltshire	72.30%	71.55%			67.44%		67.09%				*	*	
Category A Bilmute Performance by District Council / Unitary Authority Category A Reponses Apr-10 May-10 Jun-10 Jul-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jun-11 Feb-11 Mar-11 YTD First	Other/Unknown	27.50%	18.33%	17.50%	13.04%	16.98%	28.57%	18.87%	16.67%	11.86%	*	*	*	18.6%
Treatment	Total	78.3%	70 10/	76 20/		75 00/	= 4 404	= 4 004	=0.00/	04.70/	*	*	*	74.6%
Page 10 May-10 Jun-10			70.170	70.3%	77.6%	75.6%	74.4%	74.9%	73.8%	64.7%				74.070
Section 1,658 1,633 1,775 1,862 1,761 1,764 1,863 1,776 1,767 1,	Category A 8 Minute Performa	•	•			75.6%	74.4%	74.9%	73.8%	64.7%				74.070
South Golocoelesterine 752 814 713 728 788 712 795 887 1,073 	Category A 8 Minute Performa	•	•			13.0%	74.4%	74.9%	73.8%	64.7%				74.070
Seath and North East Somerated 931 008	Category A Responses	nce by Distri	ct Council /	Unitary Auth	ority Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10				YTD
Colessooid 219 218 242 259 248 228 256 220 277 "	Category A Responses Bristol South Gloucestershire	Apr-10 1,658 752	May-10 1,803 814	Jun-10 1,775 713	Jul-10 1,892 728	Aug-10 1,761 788	Sep-10 1,754 712	Oct-10 1,883 795	Nov-10 1,794 887	Dec-10 2,195 1,073	*	*	*	YTD 16,515 7,262
Teresteatury	Category A Responses Bristol	Apr-10 1,658 752 742	May-10 1,803 814 797	Jun-10 1,775 713 716	Jul-10 1,892 728 830	Aug-10 1,761 788 738	Sep-10 1,754 712 739	Oct-10 1,883 795 865	Nov-10 1,794 887 781	Dec-10 2,195 1,073 937	* *	* *	* *	YTD 16,515 7,262 7,145
Sourcester	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	Apr-10 1,658 752 742 531 225	May-10 1,803 814 797 608 246	Jun-10 1,775 713 716 541 259	Jul-10 1,892 728 830 568 249	Aug-10 1,761 788 738 553 258	Sep-10 1,754 712 739 556 249	Oct-10 1,883 795 865 667 288	Nov-10 1,794 887 781 564 229	Dec-10 2,195 1,073 937 681 319	* * * * *	* * * * *	* * * * *	YTD 16,515 7,262 7,145 5,269 2,322
Kennet 205 234 244 224 229 202 257 259 298 · · · 2, 2,152 258 258 258 258 258 258 258 258 258 2	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	Apr-10 1,658 752 742 531 225 219 211	May-10 1,803 814 797 608 246 218	Jun-10 1,775 713 716 541 541 259 242 202	Jul-10 1,892 728 830 568 249 259 222	Aug-10 1,761 788 738 553 258 248 216	Sep-10 1,754 712 739 556 249 228 226	Oct-10 1,883 795 865 667 288 256 246	Nov-10 1,794 887 781 564 229 260 241	Dec-10 2,195 1,073 937 681 319 277 301	* * * * * * *	* * * * * * *	* * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052
North Wiltshine 372	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr-10 1,658 752 742 531 225 219 211 405 431	May-10 1,803 814 797 608 246 218 187 433 481	Jun-10 1,775 713 716 541 259 242 202 355 454	Jul-10 1,892 728 830 568 249 259 222 342 430	Aug-10 1,761 788 738 553 258 248 216 335 425	Sep-10 1,754 712 739 556 249 228 226 410 421	Oct-10 1,883 795 865 667 288 256 246 444 483	Nov-10 1,794 887 781 564 229 260 241 477 490	Dec-10 2,195 1,073 937 681 319 277 301 551 608	* * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223
Mest Milbaire	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 1,658 752 742 531 225 219 211 405 431 320	May-10 1,803 814 797 608 246 218 187 433 481 354	Jun-10 1,775 713 716 259 242 202 202 355 454 285	Jul-10 1,892 728 830 568 249 259 222 342 430 317	Aug-10 1,761 788 738 553 258 248 216 335 425 312	Sep-10 1,754 712 739 556 249 228 226 410 421 273	Oct-10 1,883 795 865 667 288 256 246 444 483 338	Nov-10 1,794 887 781 564 229 260 241 477 490 322	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	YTD 16,515 7,262 7,145 2,322 2,207 2,052 3,752 4,223 2,933
DimerUnknown 46	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224	Aug-10 1,761 788 738 553 258 248 216 335 425 311 229 434	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	*	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875
Compilant Cat A Responses	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 6566 471	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *		YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 3,875 6,257 4,274
Compilant Cat A Responses	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 4884 352	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *		YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310
Apr-10 May-10 Jun-10 Jul-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 YTD South Gloucestershire G38 G02 474 477 515 463 548 557 595 .	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525
South Gloucestershire	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310
North Will Shire 100	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63	* * * * * * * * * * * * * * * * * * * *	* *	* * * * * * * * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073
1.58	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55 8,126	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 462 340 65 7,826	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 442 341 48 8,273	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 449 63 10,109	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	*	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 4,223 2,933 2,152 4,274 3,310 525 74,073
Colsymbol 197 111	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 May-10 1,518 602 602	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727 Jun-10 1,467 474	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 351 55 8,126 Jul-10 1,567 477 630	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 666 8,549 Oct-10 1,542 548 633	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 499 499 499 10,109 Dec-10 1,459 595 573	* *	*	* * * * * * * * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064
Chellenham 376	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55 8,126	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152	* *	Feb-11	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398
Stroud 223 244 200 229 213 169 207 214 218 * * * * * * * * * * * * * * * * * *	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 May-10 1,518 602 602 473 147 117	Unitary Auth Jun-10 1,775 713 716 259 242 202 355 454 285 244 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173	Aug-10 1,761 788 738 738 258 248 216 335 425 312 229 434 65 7,826 Aug-10 1,500 515 525 413 157 125 171	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 666 8,549 Oct-10 1,542 548 633 490 168 136	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 449 63 10,109 Dec-10 1,459 595 573 451 152 128	* * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11 ** ** ** ** ** ** ** ** **	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208
North Wittshire	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333	Jul-10 1,892 728 830 568 249 259 222 342 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 1,500 1,500 1,500 1,501 1,5	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 563 423 145 148 173 441	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428	* * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11 * * * * * * * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,233 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426
North South Sout	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229	Aug-10 1,761 788 738 553 258 248 216 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 416 66 Oct-10 1,542 548 633 490 168 136 185 420 431 207	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218	Jan-11 * * * * * * * * * * * *	Feb-11	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 4,224 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917
Salisbury 216 259 293 262 227 256 282 246 303 * * * 2,344 256 250 250 250 250 250 250 250 250 250 250	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 164 376 400 223 136 277	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 171 171 1723 152 333 420 200 131 299	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 351 55 8,126 Jul-10 1,567 477 630 451 176 176 176 177 322 384 229 129 347	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 163 376 387 169 101 276	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 666 8,549 Oct-10 1,542 548 633 490 168 185 420 431 207 144 282	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 442 341 48 8,273 Nov-10 1,377 557 563 423 145 173 441 443 214 139 286	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 499 499 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290	* * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668
Total 5,871 6,422 5,894 6,302 5,934 5,761 6,405 6,109 6,540 * * * 55,238 Cat A 8 Min Performance Apr-10 May-10 Jun-10 Jul-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 YTD	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 430 317 224 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 6550 333	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 6613 338	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375	* * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 4,224 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668 5,620 3,068
Cat A 8 Min Performance	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Wiltshire Salisbury Other/Unknown	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 117 142 409 437 244 130 317 634 378 259	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 1123 152 333 420 200 131 299 593 321 293	Jul-10 1,892 728 830 259 222 342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262	Aug-10 1,761 788 738 553 258 248 216 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 144 282 586 340 282	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 139 286 639 307 246	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 428 428 428 428 4290 740 375 303	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 3,875 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668 5,620 3,068 2,344
Apr-10 May-10 Jun-10 Jun-10 Jun-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 YTD	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Cotswold Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 164 376 400 223 136 277 564 347 216 13	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 200 131 299 593 321 293 10	Jul-10 1,892 728 830 568 249 259 222 342 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 433 214 139 286 639 307 246 8	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668 5,620 3,068 2,344 100
Bristol 84.2% 84.2% 82.6% 82.8% 85.2% 81.5% 81.89% 76.76% 66.47% * * * 80.3% South Gloucestershire 71.54% 73.96% 66.48% 65.52% 65.36% 65.03% 68.93% 62.80% 55.45% * * * 65.7% North Somerset 73.18% 75.53% 69.27% 75.90% 71.14% 67.52% 73.18% 72.09% 61.15% * * * 70.9% Bath and North East Somerset 76.08% 77.80% 75.97% 79.40% 74.68% 75.18% 73.46% 75.00% 66.23% * * * * 74.7% Forest of Dean 60.89% 59.76% 66.02% 70.68% 60.85% 58.23% 58.33% 63.32% 47.65% * * * 60.2% Cotswold 62.56% 53.67% 50.83% 62.55% 50.40% 57.89% 53.13% 56.92% 46.21% * * * 54.7% Tewkesbury 77.73% 75.94% 75.25% 77.93% 79.17% 72.12% 75.20% 71.78% 59.80% * * * * 91.3% Gloucester 92.81% 90.85% 92.51% 89.30% 89.88% 91.92% 89.23% 90.41% 80.10% * * * 89.3% Stroud 69.69% 68.93% 70.18% 72.24% 68.27% 61.90% 61.24% 66.46% 52.91% * * * 65.4% Kennet 66.34% 55.56% 53.69% 57.59% 57.59% 67.749% 68.49% 61.90% 61.24% 66.46% 52.91% * * * 65.4% Swindon 93.07% 90.57% 91.94% 89.41% 92.60% 87.87% 89.33% 87.65% 87.26% * * * * 68.9% West Wiltshire 74.46% 71.24% 75.00% 73.35% 73.16% 69.85% 72.93% 67.79% 72.19% 69.46% 62.71% * * * * 68.98% West Wiltshire 74.78% 78.10% 75.00% 73.35% 73.16% 69.85% 72.93% 67.79% 72.14% 67.48% * * * * 91.3% Salisbury 69.90% 73.58% 73.07% 74.64% 66.76% 72.93% 67.79% 72.14% 67.48% * * * * 71.8% Salisbury 69.90% 73.58% 73.07% 74.64% 66.76% 72.93% 67.79% 72.14% 67.48% * * * * 71.8% Salisbury 69.90% 73.58% 73.07% 74.64% 66.76% 72.93% 67.79% 72.14% 67.48% * * * * 71.8% Salisbury 69.90% 73.58% 73.07% 74.64% 66.76% 72.93% 67.79% 72.14% 67.48% * * * * 71.8% Salisbury 69.90% 73.58% 73.07% 74.64% 66.76% 72.93% 67.79% 72.14% 67.48% * * * * * 19.0% Other/Unknown 28.26% 18.57% 20.00% 18.18% 16.92% 27.42% 16.67% 11.11% * * * * * 19.0%	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Both Somerset Both Somerset Both Somerset Both Somerset Both Wiltshire South Gloucestershire North Wiltshire South Gloucestershire North Worth Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 164 376 400 223 136 277 564 347 216 13	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 200 131 299 593 321 293 10	Jul-10 1,892 728 830 568 249 259 222 342 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 433 214 139 286 639 307 246 8	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668 5,620 3,068 2,344
North Somerset 73.18% 75.53% 69.27% 75.90% 71.14% 67.52% 73.18% 72.09% 61.15% * * * 70.9% Bath and North East Somerset 76.08% 77.80% 75.97% 79.40% 74.68% 75.18% 73.46% 75.00% 66.23% * * * 74.7% Forest of Dean 60.89% 59.76% 66.02% 70.68% 60.85% 58.23% 58.33% 63.32% 47.65% * * * 60.2% Cotswold 62.56% 53.67% 50.83% 62.55% 50.40% 57.89% 53.13% 56.92% 46.21% * * * 54.7% Fewkesbury 77.73% 75.94% 75.25% 77.93% 79.17% 72.12% 75.20% 71.78% 59.80% * * * 73.2% Cheltenham 92.84% 94.46% 93.80% 94.15% 95.82% 91.71% 94.59% 92.45% 77.68% * * * 91.3% Gloucester 92.81% 90.85% 92.51% 89.30% 89.88% 91.92% 89.23% 90.41% 80.10% * * * 89.33% Stroud 69.69% 68.93% 70.18% 72.24% 68.27% 61.90% 61.24% 66.46% 52.91% * * * 65.4% Kennet 66.34% 55.56% 53.69% 57.59% 56.33% 50.00% 56.03% 53.67% 51.68% * * * * 65.4% North Wiltshire 74.46% 71.24% 71.70% 72.59% 67.74% 68.49% 67.46% 69.93% 58.12% * * * 68.9% Swindon 93.07% 90.57% 91.94% 89.41% 92.60% 87.87% 89.33% 87.65% 87.26% * * * * 89.88% West Wiltshire 74.78% 78.10% 75.00% 73.35% 73.16% 69.85% 72.19% 69.46% 62.71% * * * 68.98% Salisbury 69.90% 73.58% 73.07% 74.64% 66.76% 72.93% 67.79% 72.14% 67.48% * * * 70.8% Other/Unknown 28.26% 18.57% 20.00% 18.18% 16.92% 27.42% 16.67% 11.11% * * * * 19.0%	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 164 376 400 223 136 277 564 347 216 13 5,871	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 171 171 1723 152 333 420 200 131 299 593 321 299 5,894 Jun-10	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 351 55 8,126 Jul-10 1,567 477 630 451 176 176 176 177 322 384 229 129 347 650 333 333 347 650 333 451 55	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 163 376 387 169 101 276 601 329 256 17 5,761	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 666 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 499 499 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7	Jan-11 * * * * * * * * * * * *	Feb-11 Feb-11 Feb-11	Mar-11 Mar-11 Mar-11 Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668 5,620 3,068 2,344 100 55,238
Forest of Dean 60.89% 59.76% 66.02% 70.68% 60.85% 58.23% 58.33% 63.32% 47.65% * * * 60.2% 60.2% 60.28% 70.68% 60.28% 70.68% 60.28% 70.68% 60.28% 70.68% 60.28% 70.68% 60.28% 70.68% 60.28% 70.68% 60.28% 70.68% 60.28% 70.6	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 400 223 136 400 223 136 404 347 216 13 5,871	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422	Jun-10	Jul-10 1,892 728 830 568 249 259 222 342 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 173 347 650 333 262 10 6,302	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 213 382 213 129 411 5,934	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 329 256 17 5,761	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 246 8 6,109 Nov-10 76.76%	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 2218 1554 218 154 218 1554 218 1554 218 1554 218 1564 375 303 7	Jan-11 * * * * * * * * * * * *	Feb-11	Mar-11 ** ** ** ** ** ** ** ** **	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 4,223 2,933 2,152 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 1,398 1,208 1,503 1,503 3,426 3,771 1,917 1,193 1,193 1,193 5,620 3,068 2,344 100 555,238
Cotswold 62.56% 53.67% 50.83% 62.55% 50.40% 57.89% 53.13% 56.92% 46.21% * * * \$54.7% Tewkesbury 77.73% 75.94% 75.25% 77.93% 79.17% 72.12% 75.20% 71.78% 59.80% * * * * 73.2% Cheltenham 92.84% 94.46% 93.80% 94.15% 95.82% 91.71% 94.59% 92.45% 77.68% * * * 91.3% Gloucester 92.81% 90.85% 92.51% 89.30% 89.88% 91.92% 89.23% 90.41% 80.10% * * * * 91.3% Stroud 69.69% 68.93% 70.18% 72.24% 68.27% 61.90% 61.24% 66.46% 52.91% *	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 73.18%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 117 142 409 437 244 130 317 634 378 259 13 6,422	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 1123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82.6% 66.48% 69.27%	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 Jul-10 82.8% 65.52% 75.90%	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 1,542 548 633 490 1,542 548 633 490 1,542 548 633 490 1,542 548 633 490 1,542 548 633 633 640 68,549 Oct-10 81,89% 68,93% 73,18%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 139 286 639 307 246 8 6,109 Nov-10	Dec-10 2,195 1,073 937 6,545% 61.15%	* * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11 *** *** *** *** ** ** ** **	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,193 2,668 5,620 3,068 2,344 100 555,238
Tr. 13 / 73.2 /	Category A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84,2% 73,96% 75,53% 77,80%	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 299 593 321 299 593 321 299 593 321 299 593 321 299 593 321 5,894	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 129 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90% 79.40%	Aug-10 1,761 788 738 738 258 248 216 335 425 312 229 434 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81,5% 65,03% 67,52% 75,18%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 282 586 340 282 11 6,405 Oct-10 81.89% 68.93% 73.46%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76.76% 62.80% 75.00%	Dec-10 2,195 1,073 937 1,073 937 301 551 608 412 298 499 499 499 499 558 573 451 152 128 180 428 487 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 66.23%	* * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668 2,344 100 55,238 YTD 80,3% 65,7%
Stroud 69.69% 68.93% 70.18% 72.24% 68.27% 61.90% 61.24% 66.46% 52.91% * * * 65.4% 68.91% 69.69% 68.93% 70.18% 72.24% 68.27% 61.90% 61.24% 66.46% 52.91% * * * 55.4% 68.91% 69.91%	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Cotswold Total Compliant Cat A Responses Bristol South Gloucestershire North Wiltshire South Gloucestershire North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 62.56%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84.2% 73.96% 75.53% 77.80% 59.76% 53.67%	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82,6% 66,48% 69,27% 75,97% 75,97% 75,97% 75,97% 50,83%	Jul-10 1,892 728 830 568 249 259 222 347 430 317 224 430 317 224 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 6,302	Aug-10 1,761 788 738 553 258 248 216 312 229 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68% 50,40%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81,5% 65,03% 67,52% 75,18% 65,03% 67,52% 75,18%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81.89% 68.93% 73.18% 73.18% 73.18% 73.18% 58.33% 58.33% 53.13%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 442 341 48 8,273 Nov-10 1,377 557 563 442 145 148 173 441 139 286 639 307 246 8 6,109 Nov-10 76.76% 62.80% 72.09% 56.92%	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 61.15% 66.23% 47.65% 46.21%	# * * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 4,224 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668 2,344 100 55,238 YTD 80,3% 65,7% 70,9% 60,2% 64,7%
North Wiltshire 74.46% 71.24% 71.70% 72.59% 67.74% 68.49% 67.46% 69.93% 58.12% * * * 68.9% 58windon 93.07% 90.57% 91.94% 89.41% 92.60% 87.87% 89.33% 87.65% 87.26% * * * 89.8% West Wiltshire 74.78% 78.10% 75.00% 73.35% 73.16% 69.85% 72.19% 69.46% 62.71% * * * 71.8% 54.86% 73.56% 73.56% 73.66% 72.93% 67.79% 72.14% 67.48% * * * 70.8% Other/Unknown 28.26% 18.57% 20.00% 18.18% 16.92% 27.42% 16.67% 16.67% 11.11% * * * 19.0%	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cherf Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 400 223 136 277 564 13 5,871 Apr-10 84.2% 73.18% 76.08% 60.89% 62.56% 77.73% 92.84%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84.2% 75.53% 77.80% 59.76% 55.67% 55.67% 94.46%	Unitary Auth Jun-10 1,775 713 716 259 242 202 355 454 285 244 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82.6% 66.48% 66.27% 75.25% 93.80%	Jul-10 1,892 728 830 568 249 259 222 342 478 317 224 478 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 6,302	Aug-10 1,761 788 738 738 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 60.85% 71.14% 74.68% 60.85% 50.40% 79.17% 95.82%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 67.52% 75.18% 58.23% 57.81% 58.23% 57.81%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81.89% 63.39% 73.46% 58.33% 53.13% 75.20% 94.59%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 Nov-10 76.76% 62.80% 72.09% 75.00% 63.32% 561.28% 92.45%	Dec-10 2,195 1,073 937 1,073 937 301 551 608 412 298 499 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 Dec-10 66,47% 66,540 Dec-10 66,47% 66,23% 47,65% 66,23% 47,65% 46,21% 69,80% 77,68%	# * * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11 * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,193 2,668 5,620 3,068 2,344 100 YTD 80,3% 65,7% 70,9% 74,7% 60,2% 54,7% 60,2% 91,3%
Swindon 93.07% 90.57% 91.94% 89.41% 92.60% 87.87% 89.33% 87.65% 87.26% * * * * 89.8% West Wiltshire 74.78% 78.10% 75.00% 73.35% 73.16% 69.85% 72.19% 69.46% 62.71% * * * * * 71.8% Salisbury 69.90% 73.58% 73.07% 74.64% 66.76% 72.93% 67.79% 72.14% 67.48% * * * * * 70.8% Other/Unknown 28.26% 18.57% 20.00% 18.18% 16.92% 27.42% 16.67% 11.11% * * * * * * 19.0%	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 77.154% 77.158% 60.89% 62.56% 77.73% 92.84% 92.81%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84,2% 75,53% 75,80% 59,6% 53,67% 59,46% 99,85%	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 299 593 321 299 593 321 299 593 321 299 593 321 299 593 321 299 593 321 299 593 321 299 593 321 299 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321 399 593 321	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90% 70.68% 62.55% 77.93% 94.15% 89.30%	Aug-10 1,761 788 738 553 258 248 216 335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68% 60,85% 50,40% 79,17% 95,82% 89,88%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18% 58.23% 57.89% 72.12% 91.71% 91.92%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 666 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81,89% 68,93% 73,18% 73,18% 73,18% 73,18% 73,18% 94,59% 89,23%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76,76% 62,80% 72,09% 75,09% 63,32% 56,92% 90,41%	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 499 499 499 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66,47% 55.45% 61.15% 66.123% 47.65% 46.21% 59.80% 77.68% 80.10%	# * * * * * * * * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 5,620 3,068 2,344 100 YTD 1,191 1,193 2,668 5,620 3,068 2,344 100 YTD 1,197 1,193 2,668 5,620 3,068 2,344 100
West Wilstille 74.76 76.10 76.	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 431 320 205 466 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 60.89% 66.36% 69.69% 66.34%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 6,422 May-10 8,426 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 6,422	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 321 293 10 Jun-10 5,894 Jun-10 5,894	Jul-10 1,892 728 830 1,892 259 222 342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 Jul-10 6,302	Aug-10 1,761 788 738 553 258 248 216 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85.2% 65.36% 71.14% 74.68% 60.85% 65.83%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18% 67.52% 75.18% 57.89% 72.12% 91.79% 91.92% 61.90% 50.00%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81.89% 68.93% 73.18% 73.46% 58.33% 73.46% 68.93% 73.18% 75.20% 94.59% 89.23% 61.24% 56.03%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 139 286 6,109 Nov-10 1,377 6,76% 62.80% 72.09% 75.00% 62.80% 72.09% 75.00% 63.32% 65.45% 90.41% 90.41% 90.41% 90.41% 90.41% 90.41%	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 Dec-10 66,540 Dec-10 66,540 Dec-10 66,540	* * * * * * * * * * * * *	Feb-11	Mar-11	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 5,620 3,068 2,344 100 YTD 1,1917 1,193 2,668 5,620 3,068 2,344 100 YTD 1,197 1,193 2,668 5,620 3,068 2,344 100 555,238
OHIER/OHIRHOWIT 26.26% 16.51% 20.00% 16.16% 16.92% 21.42% 16.01% 16.01% 11.11% 19.0%	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath mad North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 62.56% 62.56% 92.81% 69.69% 69.69% 67.73% 92.81% 69.69% 69.69% 67.74% 93.07%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84,2% 73,96% 75,53% 77,80% 59,76% 53,67% 59,76% 53,67% 59,46% 90,85% 68,93% 68,93% 55,56% 77,24% 90,57%	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 487 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 201 131 299 593 321 321 329 598 70.18% 69.27% 75.97% 66.02% 50.83% 92.51% 70.18% 92.51% 70.18% 91.94%	Jul-10 1,892 728 830 568 249 259 222 342 430 317 224 478 351 55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90% 79.40% 70.68% 62.55% 79.40% 70.68% 62.55% 89.30% 72.24% 89.30% 72.24% 89.30% 72.24% 89.30% 72.24% 89.30%	Aug-10 1,761 788 738 738 258 248 216 335 425 312 229 434 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,3% 60,85% 50,40% 74,68% 60,85% 59,17% 99,52% 89,88% 68,27% 91,60%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18% 58.23% 57.89% 67.82% 61.90% 68.49% 87.87%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 282 431 6,405 Oct-10 81,89% 68,93% 73,18% 73,18% 73,18% 73,18% 58,33% 58,33% 58,33% 58,33% 58,33% 58,33% 61,24% 69,23% 61,24% 89,33%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 286 639 307 246 8 6,109 Nov-10 76.76% 62.80% 72.09% 75.00% 63.32% 56.92% 56.92% 90.41% 66.46% 90.41% 66.46% 90.41% 66.46% 90.41% 66.46% 90.41% 66.46% 69.93% 87.65%	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 499 499 499 499 5159 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 66.23% 47.65% 46.21% 66.23% 47.65% 66.23% 47.65% 68.21% 59.68% 80.10% 52.91% 51.68% 58.12% 87.26%	Jan-11 * * * * * * * * * * * *	Feb-11	Mar-11 * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,503 3,426 3,771 1,193 2,668 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,620 3,068 5,7% 70.9% 74.7% 60.2% 54.7% 70.9% 74.7% 60.2% 54.7% 73.3% 89.3% 65.4% 55.4% 55.4% 55.4% 89.8%
Total 78.3% 78.1% 76.3% 77.6% 75.8% 74.4% 74.9% 73.8% 64.7% * * * 74.6%	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Sindon West Wiltshire Sindon West Wiltshire Sindon West Wiltshire Salisbury West Wiltshire Salisbury	Apr-10 1,658 752 742 531 225 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 60.89% 60.89% 60.89% 60.49% 60.69% 66.34% 74.46% 93.07% 74.78% 69.90%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 6,422 May-10 8,426 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 6,422	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 321 293 10 Jun-10 5,894 Jun-10 5,894	Jul-10	Aug-10 1,761 788 738 553 258 248 216 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 6613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68% 60,85% 60,85% 60,85% 60,85% 61,14% 79,17% 95,82% 68,27%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18% 67.52% 75.18% 57.89% 72.12% 91.71% 91.92% 68.49% 67.87% 69.85% 72.93%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81,89% 68,93% 73,18% 73,18% 73,18% 73,18% 73,18% 73,18% 73,18% 66,33% 67,219% 67,79%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 139 286 6,109 Nov-10 76,76% 62,80% 72,09% 75,00% 62,80% 71,78% 99,41% 66,46% 53,67% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93%	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 449 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 Dec-10 6,540 Dec-10 66,540 Dec-10 66,540 Dec-10 66,540 Dec-10 66,540	### ##################################	Feb-11	Mar-11 * * * * * * * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 3,934 1,398 1,208 1,503 3,426 3,771 1,917 1,193 2,668 2,344 100 55,238 YTD 80,3% 65,7% 70,9% 74,7% 73,2% 91,3% 89,3% 89,3% 89,8% 89,8% 89,8% 89,8% 71,8% 70,8%
	Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 1,658 752 742 531 225 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 60.89% 60.89% 60.89% 60.49% 60.69% 66.34% 74.46% 93.07% 74.78% 69.90%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 6,422 May-10 8,426 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 6,422	Unitary Auth Jun-10 1,775 713 716 541 259 242 202 355 454 454 417 645 428 401 50 7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 321 293 10 Jun-10 5,894 Jun-10 5,894	Jul-10	Aug-10 1,761 788 738 553 258 248 216 312 229 434 662 462 340 65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 6613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68% 60,85% 60,85% 60,85% 60,85% 61,14% 79,17% 95,82% 68,27%	Sep-10 1,754 712 739 556 249 228 226 410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18% 67.52% 75.18% 57.89% 72.12% 91.71% 91.92% 68.49% 67.87% 69.85% 72.93%	Oct-10 1,883 795 865 667 288 256 246 444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81,89% 68,93% 73,18% 73,18% 73,18% 73,18% 73,18% 73,18% 73,18% 66,33% 67,219% 67,79%	Nov-10 1,794 887 781 564 229 260 241 477 490 322 259 442 341 48 8,273 Nov-10 1,377 557 563 423 145 148 173 441 139 286 6,109 Nov-10 76,76% 62,80% 72,09% 75,00% 62,80% 71,78% 99,41% 66,46% 53,67% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93% 87,65% 69,93%	Dec-10 2,195 1,073 937 681 319 277 301 551 608 412 298 449 499 848 598 449 63 10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 Dec-10 6,540 Dec-10 66,540 Dec-10 66,540 Dec-10 66,540 Dec-10 66,540	### ##################################	Feb-11	Mar-11 * * * * * * * * * * * * * * * * * *	YTD 16,515 7,262 7,145 5,269 2,322 2,207 2,052 4,223 2,933 2,152 4,223 2,933 2,152 4,274 3,310 525 74,073 YTD 13,255 4,769 5,064 1,398 1,208 1,503 3,426 3,771 1,193 2,668 2,344 100 555,238 YTD 80,3% 65,7% 70,9% 60,2% 54,7% 73,2% 91,3% 65,4% 55,4% 68,9% 89,8% 71,8%

Category A 19 Minute Performance by Sector

Category A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	3236 1811	3493 1919	3265 1797	3529 1819	3373 1794	3293 1807	3637 2055	3531 2019	4320 2468	*	*	*	31,677 17,489
Wiltshire Other/Unknown	2409 40	2755 59	2626 39	2732 46	2607 52	2593 48	2806 51	2683 40	3264 57	*	*	*	24,475 432
Fotal	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,073
Compliant Cat A Responses	1 1,122	-,	.,. =.	-,	.,	.,	-,	-,	,				,
	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	3122 1734	3373 1842	3123 1723	3404 1740	3225 1722	3164 1733	3487 1951	3357 1941	3918 2205	*	*	*	30,173 16,591
Wiltshire Other/Unknown	2309 30	2638 45	2462 27	2596 34	2468 35	2454 35	2626 36	2528 25	2971 36	*	*	*	23,052 303
Гotal	7,195	7,898	7,335	7,774	7,450	7,386	8,100	7,851	9,130	*	*	*	70,119
Cat A 19 Min Performance		, , , , , , , , , , , , , , , , , , , ,	,	,		,	-,	,	,				
	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	96.5% 95.7%	96.6% 96.0%	95.7% 95.9%	96.5% 95.7%	95.6% 96.0%	96.1% 95.9%	95.9% 94.9%	95.1% 96.1%	90.69% 89.34%	*	*	*	95.3% 94.9%
Viltshire Other/Unknown	95.8% 75.0%	95.8% 76.3%	93.8% 69.2%	95.0% 73.9%	94.7% 67.3%	94.6% 72.9%	93.6% 70.6%	94.2% 62.5%	91.02% 63.16%	*	*	*	94.2% 70.1%
Гotal	96.0%	96.0%	94.9%	95.7%	95.2%	95.4%	94.7%	94.9%	90.3%	*	*	*	94.7%
Category A 19 Minute Perform	ance by PCT												
Category A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	531 1,658	608 1,803	541 1,775	568 1,892	553 1,761	556 1,754	667 1,883	564 1,794	681 2,195	*	*	*	5,269 16,51
Gloucestershire North Somerset	1,811 742	1,919 797	1,797 716	1,819 830	1,794 738	1,807 739	2,055 865	2,019 781	2,468 937	*	*	*	17,489 7,145
South Gloucestershire	752	814	713 655	728	788	712	795	887	1,073	*	*	*	7,262
Swindon Viltshire	612 1,350	710 1,515	1,490	736 1,507	674 1,465	697 1,427	669 1,562	735 1,451	852 1,844	*	*	*	6,340 13,61
Other/Unknown	40	60	40	46	53	49	53	42	59				442
Γotal	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,07
Compliant Cat A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset	514	581	504	535	520	535	615	529	616	*	*	*	4,949
Bristol Gloucestershire	1,627 1,734	1,761 1,842	1,714 1,723	1,855 1,740	1,691 1,722	1,699 1,733	1,826 1,951	1,730 1,941	2,039 2,205	*	*	*	15,94 16,59
North Somerset South Gloucestershire	694 720	755 784	665 686	784 696	698 756	695 685	816 758	741 822	801 987	*	*	*	6,649 6,894
Swindon Wiltshire	602 1,274	702 1,427	647 1,368	725 1,405	668 1,359	687 1,316	665 1,431	728 1,333	838 1,607	*	*	*	6,262 12,52
Other/Unknown	30	46	28	34	36	36	38	27	37	*	*	*	312
Total	7,195	7,898	7,335	7,774	7,450	7,386	8,100	7,851	9,130	*	*	*	70,11
Cat A 19 Min Performance													
Bath and North East Somerset	Apr-10 96.8%	May-10 95.6%	Jun-10 93.2%	Jul-10 94.2%	Aug-10 94.0%	Sep-10 96.2%	Oct-10 92.20%	Nov-10 93.79%	Dec-10 90.46%	Jan-11 *	Feb-11 *	Mar-11 *	93.9%
Bristol	98.13%	97.67%	96.56%	98.04%	96.02%	96.86%	96.97%	96.43%	92.89%	*	*	*	96.539
Gloucestershire North Somerset	95.75% 93.53%	95.99% 94.73%	95.88% 92.88%	95.66% 94.46%	95.99% 94.58%	95.90% 94.05%	94.94% 94.34%	96.14% 94.88%	89.34% 85.49%	*	*	*	94.9% 93.1%
South Gloucestershire Swindon	95.74% 98.37%	96.31% 98.87%	96.21% 98.78%	95.60% 98.51%	95.94% 99.11%	96.21% 98.57%	95.35% 99.40%	92.67% 99.05%	91.99% 98.36%	*	*	*	94.9% 98.8%
Wiltshire Other/Unknown	94.37% 75.00%	94.19% 76.67%	91.81% 70.00%	93.23% 73.91%	92.76% 67.92%	92.22% 73.47%	91.61% 71.70%	91.87% 64.29%	87.15% 62.71%	*	*	*	92.0% 70.6%
			94.9%	95.7%	95.2%					*	*	*	
Total	96.0%	96.0%			95.2%	95.4%	94.7%	94.9%	90.3%			-	94.7%
Category A 19 Minute Perform	ance by Distri	ict Council /	Unitary Auth	ority									
Category A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bristol	1,658	1,803	1,775	1,892	1,761	1,754	1,883	1,794	2,195	*	*	*	16,51
South Gloucestershire North Somerset	752 742	814 797	713 716	728 830	788 738	712 739	795 865	887 781	1,073 937	*	*	*	7,262 7,145
Bath and North East Somerset Forest of Dean	531 225	608 246	541 259	568 249	553 258	556 249	667 288	564 229	681 319	*	*	*	5,269 2,322
Cotswold	219	218	242	259	248	228	256	260	277	*	*	*	2,207
Tewkesbury Cheltenham	211 405	187 433	202 355	222 342	216 335	226 410	246 444	241 477	301 551	*	*	*	2,052 3,752
Gloucester Stroud	431 320	481 354	454 285	430 317	425 312	421 273	483 338	490 322	608 412	*	*	*	4,223 2,933
Kennet North Wiltshire	205 372	234 445	244 417	224 478	229 434	202 403	257 418	259 409	298 499	*	*	*	2,152 3,875
Swindon	606	700	645	727	662	684	656	729	848	*	*	*	6,257
West Wiltshire Salisbury	464 309	484 352	428 401	454 351	462 340	471 351	471 416	341	598 449	*	*	*	4,274 3,310
Other/Unknown	46	70	50	EE	65	62	66	48	63	*	*	*	525
Total				55								*	
	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,07
		8,226	7,727	8,126	7,826	7,741	8,549	8,273		Jan-11	* Feh-11	*	
Compliant Cat A Responses	Apr-10 1,627	8,226 May-10 1,761	7,727 Jun-10 1,714	8,126 Jul-10 1,855	7,826 Aug-10 1,691	7,741 Sep-10 1,699	8,549 Oct-10 1,826	8,273 Nov-10 1,730	Dec-10 2,039	* Jan-11 *	* Feb-11 * *	* Mar-11 *	YTD 15,94
Compliant Cat A Responses Bristol South Gloucestershire North Somerset	Apr-10 1,627 720 694	8,226 May-10 1,761 784 755	7,727 Jun-10 1,714 686 665	8,126 Jul-10 1,855 696 784	7,826 Aug-10 1,691 756 698	7,741 Sep-10 1,699 685 695	8,549 Oct-10 1,826 758 816	8,273 Nov-10 1,730 822 741	Dec-10 2,039 987 801	* *	* *	* Mar-11 * * *	YTD 15,94 6,894 6,649
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 1,627 720	8,226 May-10 1,761 784	7,727 Jun-10 1,714 686	8,126 Jul-10 1,855 696	7,826 Aug-10 1,691 756	7,741 Sep-10 1,699 685	8,549 Oct-10 1,826 758	8,273 Nov-10 1,730 822	Dec-10 2,039 987	*	*	*	YTD 15,94 6,894 6,649 4,949
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr-10 1,627 720 694 514 214 185	8,226 May-10 1,761 784 755 581 233 178	7,727 Jun-10 1,714 686 665 504 250 202	8,126 Jul-10 1,855 696 784 535 237 223	7,826 Aug-10 1,691 756 698 520 238 212	7,741 Sep-10 1,699 685 695 535 235 196	8,549 Oct-10 1,826 758 816 615 268 209	8,273 Nov-10 1,730 822 741 529 218 217	Dec-10 2,039 987 801 616 275 190	* * *	* * *	* Mar-11 * * *	YTD 15,94 6,894 6,649 4,949 2,168 1,812
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 1,627 720 694 514 214 185 207 402	8,226 May-10 1,761 784 755 581 233 178 186 430	7,727 Jun-10 1,714 686 665 504 250 202 199 355	8,126 Jul-10 1,855 696 784 535 237 223 221 336	7,826 Aug-10 1,691 756 698 520 238 212 212 334	7,741 Sep-10 1,699 685 695 535 235 196 223 408	8,549 Oct-10 1,826 758 816 615 268 209 239 440	8,273 Nov-10 1,730 822 741 529 218 217 238 474	Dec-10 2,039 987 801 616 275 190 284 521	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	15,94 6,894 6,649 4,949 2,168 1,812 2,009 3,700
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud	Apr-10 1,627 720 694 514 214 185 207 402 428 298	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307	Dec-10 2,039 987 801 616 275 190 284 521 583 352	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	Mar-11	15,94 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	Apr-10 1,627 720 694 514 214 185 207 402 428	8,226 May-10 1,761 784 755 581 233 178 186 430 476	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487	Dec-10 2,039 987 801 616 275 190 284 521 583	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	Mar-11	YTD 15,94 6,894 6,648 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	Mar-11	YTD 15,944 6,894 4,948 2,166 1,812 2,009 3,700 4,168 2,733 1,905 3,544 6,181
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331	7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 334 424 302 207 402 656 435 315	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	Mar-11	YTD 15,94: 6,894 6,649 2,168 1,812 2,009 3,700 4,169 2,733 1,900 3,544 6,181 3,999 3,076
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Salisbury Cher/Unknown	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41	* * * * * * * * * * * * * * * * * * * *		Mar-11	YTD 15,941 6,894 4,948 2,168 1,812 2,009 3,700 4,166 2,733 1,909 3,544 6,181 3,998 3,076 393
Bristol South Gloucestershire North Somerset Bath and North East Somerset Cotswold Tewkesbury Cheltenham Gloucester Broud Kennet Swindon West Wiltshire Salisbury Dther/Unknown Total	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331	7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 334 424 302 207 402 656 435 315	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	Mar-11	YTD 15,941 6,894 4,948 2,168 1,812 2,009 3,700 4,166 2,733 1,909 3,544 6,181 3,998 3,076 393
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	Mar-11	YTD 15,94: 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335	8,126 Jul-10 1,855 696 784 535 223 221 336 427 296 199 446 717 429 331 42 7,774	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	Mar-11	YTD 15,941 6,894 6,649 4,948 2,168 1,812 2,009 3,700 4,166 2,733 1,909 3,544 6,181 3,999 3,076 393 70,111
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53%	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73%	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88%	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46%	7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 7,851 Nov-10 96.43% 92.67% 94.88%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49%	*	*	Mar-11	YTD 15,94 6,894 6,649 4,949 2,166 1,812 2,000 3,700 4,169 2,733 1,906 3,504 4,6,181 3,995 3,076 393 70,111 YTD 96.59 94.99 93.1%
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60%	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94%	7,741 Sep-10 1,699 685 695 535 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96,97% 95,35%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96,43% 92,67%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99%	Jan-11 .	Feb-11	Mar-11	YTD 15,94 6,894 6,649 4,949 2,166 1,812 2,000 4,169 2,733 1,900 3,544 6,181 3,996 3,076 393 70,11 YTD 96.59 94.99 93.19 93.99
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Forest of Dean Cotswold	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47%	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 95.56% 94.72% 81.65%	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47%	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 3331 42 7,774 Jul-10 98.0% 95.60% 94.19% 95.18% 86.10%	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.03% 92.25% 85.48%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 96.22% 94.38% 85.96%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 92.20% 93.06% 81.64%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96,43% 92,67% 94,88% 93,79% 95,20% 83,46%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59%	*	Feb-11	Mar-11	YTD 15,941 6,894 6,649 4,948 2,168 1,812 2,009 3,700 4,168 2,733 1,906 3,544 6,181 3,999 3,076 393 70,111 YTD 96.59 94.99 93.19 93.19 93.49 93.49 93.49 82.19
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dither/Unknown Fotal Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Bristol Cotswold Fewkesbury Cheltenham	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10% 99.26%	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 95.56% 94.72% 81.65% 99.47% 99.31%	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47% 98.51% 100.00%	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 98.25%	7,826 Aug-10 1,691 756 698 520 238 212 212 212 334 424 302 207 402 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 96.22% 94.38% 85.96% 98.67% 99.51%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 92.20% 93.06% 81.64% 97.15% 99.10%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.20% 83.46% 99.37%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35% 94.56%	Jan-11	*	Mar-11	YTD 15,94: 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,076 393 70,111 YTD 96.5% 94.9% 93.1% 93.9% 93.4% 82.1% 97.9% 98.6%
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Gewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Gewkesbury Cheltenham Gloucester	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10% 99.26% 99.30% 93.13%	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 99.31% 99.47% 99.31% 99.31% 98.96% 95.76%	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 63.47% 98.51% 100.00% 98.90% 94.04%	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 98.25% 99.30% 93.38%	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 96.79%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 96.22% 94.38% 85.96% 98.67% 99.51% 98.81% 93.41%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96,97% 95,35% 94,34% 92,20% 93,06% 81,64% 97,15% 99,17% 93,49%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96,43% 92,67% 94,88% 93,79% 95,20% 83,46% 99,37% 99,39% 95,34%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35% 94.56% 95.89% 85.44%	Jan-11 * * * * * * * * * * * *	Feb-11	Mar-11	YTD 15,94 6,894 4,948 4,948 2,168 1,812 2,009 3,700 4,169 2,733 1,900 3,544 6,184 3,998 3,076 393 70,11 YTD 96.59 94.99 93.19 93.99 93.49 93.19 97.99 98.79 98.79 98.79
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance	Apr-10 1,627 720 694 514 214 185 207 402 428 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10% 99.26% 99.30%	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97,7% 96,31% 94,73% 95,56% 94,72% 81,65% 99,47% 99,31% 98,96%	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47% 98.51% 100.00% 98.90%	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 99.30%	7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96,9% 96.21% 94.05% 96.22% 94.38% 85,96% 98.67% 99.51% 98.81%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96,97% 95,35% 94,34% 92,20% 93,06% 81,64% 97,15% 99,10% 99,17%	8,273 Nov-10 1,730 822 741 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96,43% 92,67% 94,88% 93,79% 95,20% 83,46% 98,76% 99,37% 99,39%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 431 403 41 9,130 Dec-10 92.89% 91.99% 86.21% 68.59% 94.55% 95.89%	Jan-11	Feb-11	Mar-11	YTD 15,94: 6,894 6,649 4,948 2,168 1,812 2,009 3,700 4,168 2,733 1,905 3,544 6,181 3,995 3,076 393 70,111 YTD 96.5% 94.9% 93.1% 93.9% 93.1% 92.1% 93.9% 93.8% 82.1% 97.9% 98.6% 98.7% 93.2% 88.5%
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Torest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10% 99.26% 99.30% 93.13% 90.73% 93.82% 98.35%	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 95.56% 94.72% 81.65% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.48% 98.86%	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47% 98.51% 100.00% 98.90% 94.04% 89.75% 93.53% 98.76%	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 98.25% 99.30% 93.38% 88.84% 93.31% 98.62%	7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 96.79% 90.39% 92.63% 99.09%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 96.22% 94.38% 85.96% 99.51% 98.81% 93.41% 88.12% 92.06% 98.68%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96,97% 95,35% 94,34% 92,20% 93,06% 81,64% 97,15% 99,17% 93,49% 87,94% 91,39% 99,39%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96,43% 92,67% 94,88% 93,79% 95,20% 83,46% 98,76% 99,37% 99,39% 95,34% 86,87% 89,49% 99,04%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35% 94.56% 95.89% 85.44% 84.23% 84.57% 98.35%	Jan-11	Feb-11	Mar-11	YTD 15,94: 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,076 393 70,111 YTD 96.5% 94.9% 93.1% 93.9% 93.4% 82.1% 93.9% 93.2% 88.5% 98.6% 98.7%
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cher/Unknown Total Cat A 19 Min Performance Bristol Gouth Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Mest Wiltshire Salisbury	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10% 99.26% 99.30% 93.13% 90.73% 93.82% 98.35% 96.55% 94.17%	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 99.31% 94.73% 99.47% 99.31% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96%	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 63.47% 95.51% 100.00% 98.90% 94.04% 89.75% 93.53% 98.76% 91.36% 91.77%	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 98.25% 99.30% 93.38% 88.84% 93.31% 98.62% 94.49% 94.30%	7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 96.79% 90.39% 94.16% 99.65%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 96.22% 94.38% 85.96% 98.87% 99.51% 98.81% 93.41% 88.12% 92.06% 98.68% 92.78% 94.02%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96,97% 95,35% 94,34% 92,20% 93,06% 81,64% 97,15% 99,17% 93,49% 87,94% 91,39% 93,42% 92,07%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.20% 83.46% 99.37% 99.39% 95.34% 86.87% 89.49% 99.04% 94.80% 94.72%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35% 94.56% 95.89% 84.23% 84.57% 98.35% 88.80% 89.76%	Jan-11 * * * * * * * * * * * *	Feb-11	Mar-11	70,119 96.5% 94.9% 93.1% 93.9% 93.4% 82.1% 97.9% 98.6% 98.7% 91.5% 91.5% 93.2% 93.2% 93.2% 93.2%
Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Bloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dither/Unknown Fotal Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Bloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon Response to the service of	Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 99.30% 93.13% 90.73% 93.82% 98.35% 96.55%	8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 95.56% 94.72% 81.65% 99.47% 99.31% 98.96% 95.76% 91.45% 93.48% 98.86% 96.07%	7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47% 98.51% 100.00% 98.90% 94.04% 89.75% 93.53% 98.76% 91.36%	8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.58 99.30% 93.38% 88.84% 93.31% 98.62% 94.49%	7,826 Aug-10 1,691 756 698 520 238 212 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 96.79% 90.39% 92.63% 99.09% 94.16%	7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 96.22% 94.38% 85.96% 98.67% 99.51% 98.81% 93.41% 88.12% 92.06% 98.68% 92.78%	8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96,97% 95,35% 94,34% 92,20% 93,06% 81,64% 97,15% 99,10% 99,17% 93,49% 87,94% 91,39% 93,39% 93,342%	8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.20% 83.46% 98.76% 99.37% 99.39% 95.34% 86.87% 89.49% 99.04% 94.80%	Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35% 94.35% 94.35% 88.44% 84.23% 84.57% 98.35% 88.80%	Jan-11	Feb-11	Mar-11	Y1 15,6,8 6,6 4,9 2,1 1,8 2,0 3,7 4,1,1 3,9 3,5 6,1 3,9 96. 94. 93. 93. 82. 97. 98. 98. 98. 98. 98.

96.0% 96.0% 94.9% 95.7% 95.2% 95.4% 94.7% 94.9% 90.3% *

Category B Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	3180 1807	3388 1933	3278 1796	3282 1864	3200 1772	3221 1769	3283 1898	3050 1795	3354 2017	*	*	*	29,236 16,651
Viltshire Other/Unknown	2522 74	2733 80	2613 91	2592 78	2657 64	2530 81	2624 69	2399 56	2737 70	*	*	*	23,407 663
Total	7,583	8,134	7,778	7,816	7,693	7,601	7,874	7,300	8,178	*	*	*	69,957
Compliant Cat B Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	2893 1719	3162 1822	2943 1713	2997 1766	2932 1692	2889 1667	2972 1771	2716 1698	2688 1756	*	*	*	26,192 15,604
Viltshire Other/Unknown	2406 48	2586 62	2413 69	2415 53	2477	2359 54	2407 49	2235	2430 42	*	*	*	21,728 459
	7,066	7,632	7,138	7,231	7,142	6,969	7,199	6,690	6,916	*	*	*	63,983
Cat B 19 Min Performance													
Avon	Apr-10 91.0%	May-10 93.3%	Jun-10 89.8%	Jul-10 91.3%	Aug-10 91.6%	Sep-10 89.7%	Oct-10 90.5%	Nov-10 89.0%	Dec-10 80.14%	Jan-11 *	Feb-11 *	Mar-11 *	YTD 89.6%
Gloucestershire Wiltshire	95.1% 95.4%	94.3% 94.6%	95.4% 92.3%	94.7% 93.2%	95.5% 93.2%	94.2% 93.2%	93.3% 91.7%	94.6% 93.2%	87.06% 88.78%	* *	* *	* *	93.7% 92.8%
Other/Unknown	64.9%	77.5%	75.8%	67.9%	64.1%	66.7%	71.0%	73.2%	60.00%	*	*	*	69.2%
Total	93.2%	93.8%	91.8%	92.5%	92.8%	91.7%	91.4%	91.6%	84.6%				91.5%
Category B 19 Minute Performa	ance by PC1												
Category B Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol Gloucestershire	553 1,768 1,807	561 1,892 1,933	528 1,795 1,796	498 1,740 1,864	556 1,752 1,772	531 1,742 1,769	586 1,799 1,898	492 1,613 1,795	602 1,769 2,017	*	*	*	4,907 15,870 16,65
North Somerset	724 621	705 703	721 695	798 683	714	722 675	702 701	711 656	748 744	*	*	*	6,545
South Gloucestershire Swindon Wiltshire	621 636 1,400	703 723 1,536	713 1,438	765 1,389	701 1,471	650 1,430	662 1,453	636 1,340	744 715 1,510	*	*	*	6,140 6,201 12,96
Other/Unknown	74	81	92	79	65	82	73	57	73	*	*	*	676
Total	7,583	8,134	7,778	7,816	7,693	7,601	7,874	7,300	8,178	*	*	*	69,95
Compliant Cat B Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	528 1,634	537 1,786	486 1,627	464 1,599	501 1,619	502 1,578	529 1,633	450 1,443	531 1,430	*	*	*	4,528 14,34
Gloucestershire North Somerset	1,719 638	1,822 658	1,713 637	1,766 740	1,692 662	1,667 649	1,771	1,698 655	1,756 608	*	*	*	15,60 5,890
South Gloucestershire Gwindon	559 625	638 705	619 705	607 750	591 694	594 632	626 647	561 624	573 682	*	*	*	5,368 6,064
Viltshire Other/Unknown	1,315 48	1,423 63	1,281 70	1,251 54	1,341 42	1,292 55	1,298 52	1,217 42	1,292 44	*	*	*	11,71 470
Total Total	7,066	7,632	7,138	7,231	7,142	6,969	7,199	6,690	6,916	*	*	*	63,98
Cat B 19 Min Performance													
Bath and North East Somerset	Apr-10 95.5%	May-10 95.7%	Jun-10 92.0%	Jul-10 93.2%	Aug-10 90.1%	Sep-10 94.5%	Oct-10 90.27%	Nov-10 91.46%	Dec-10 88.21%	Jan-11 *	Feb-11 *	Mar-11 *	92.3%
Bristol Bloucestershire	92.42% 95.13%	94.40% 94.26%	90.64% 95.38%	91.90% 94.74%	92.41% 95.49%	90.59% 94.23%	90.77% 93.31%	89.46% 94.60%	80.84% 87.06%	*	*	*	90.4% 93.7%
North Somerset													
South Gloucestershire	88.12% 90.02%	93.33% 90.75%	88.35% 89.06%	92.73% 88.87%	92.72% 89.27%	89.89% 88.00%	91.60% 89.30%	92.12% 85.52%	81.28% 77.02%	*	*	*	90.0%
Swindon Viltshire	90.02% 98.27% 93.93%	90.75% 97.51% 92.64%	89.06% 98.88% 89.08%	88.87% 98.04% 90.06%	89.27% 99.00% 91.16%	88.00% 97.23% 90.35%	89.30% 97.73% 89.33%	85.52% 98.11% 90.82%	77.02% 95.38% 85.56%	* *	* *	* *	87.4% 97.8% 90.3%
Swindon Wiltshire Other/Unknown	90.02% 98.27% 93.93% 64.86%	90.75% 97.51% 92.64% 77.78%	89.06% 98.88% 89.08% 76.09%	88.87% 98.04% 90.06% 68.35%	89.27% 99.00% 91.16% 64.62%	88.00% 97.23% 90.35% 67.07%	89.30% 97.73% 89.33% 71.23%	85.52% 98.11% 90.82% 73.68%	77.02% 95.38% 85.56% 60.27%	*	*	*	87.4% 97.8% 90.3% 69.5%
Swindon Viltshire	90.02% 98.27% 93.93% 64.86%	90.75% 97.51% 92.64% 77.78%	89.06% 98.88% 89.08% 76.09%	88.87% 98.04% 90.06% 68.35% 92.5%	89.27% 99.00% 91.16%	88.00% 97.23% 90.35%	89.30% 97.73% 89.33%	85.52% 98.11% 90.82%	77.02% 95.38% 85.56%	* * *	* *	* * * *	87.4% 97.8% 90.3% 69.5%
Swindon Wiltshire Other/Unknown Fotal	90.02% 98.27% 93.93% 64.86% 93.2% Apr-10	90.75% 97.51% 92.64% 77.78% 93.8% ict Council /	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth	88.87% 98.04% 90.06% 68.35% 92.5%	89.27% 99.00% 91.16% 64.62% 92.8%	88.00% 97.23% 90.35% 67.07% 91.7%	89.30% 97.73% 89.33% 71.23% 91.4%	85.52% 98.11% 90.82% 73.68% 91.6%	77.02% 95.38% 85.56% 60.27% 84.6%	* * *	* *	* * * *	87.4% 97.8% 90.3% 69.5% 91.5%
Swindon Wiltshire Other/Unknown Fotal Category B 19 Minute Performate Category B Responses Bristol South Gloucestershire	90.02% 98.27% 93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621	90.75% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683	89.27% 99.00% 91.16% 64.62% 92.8% Aug-10 1,752 662	88.00% 97.23% 90.35% 67.07% 91.7% Sep-10 1,742 675	89.30% 97.73% 89.33% 71.23% 91.4% Oct-10 1,799 701	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656	77.02% 95.38% 85.56% 60.27% 84.6% Dec-10 1,769 744	, , , , , , , , , , , , , , , , , , ,	* *	* * * * * *	87.49 97.89 90.39 69.59 91.59 YTD 15,87 6,140
Swindon Wiltshire Other/Unknown Total Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset	90.02% 98.27% 93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553	90.75% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498	89.27% 99.00% 91.16% 64.62% 92.8% Aug-10 1,752 662 714 556	88.00% 97.23% 90.35% 67.07% 91.7% Sep-10 1,742 675 722 531	89.30% 97.73% 89.33% 71.23% 91.4% Oct-10 1,799 701 702 586	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492	77.02% 95.38% 85.56% 60.27% 84.6% Dec-10 1,769 744 748 602	Jan-11 * * * * * * * * * * * *	* * * * * * * Feb-11 * * * *	* * * * * * * Mar-11 * * *	87.49 97.89 90.39 69.59 91.59 YTD 15,87 6,140 6,545 4,907
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Forest of Dean Cotswold	90.02% 98.27% 93.93% 64.86% 93.2% Apr-10 1,768 621 724 553 231 188	90.75% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230	89.27% 99.00% 91.16% 64.62% 92.8% Aug-10 1,752 662 714 556 228 214	88.00% 97.23% 90.35% 67.07% 91.7% Sep-10 1,742 675 722 531 205 211	89.30% 97.73% 89.33% 71.23% 91.4% Oct-10 1,799 701 702 586 251 240	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199	77.02% 95.38% 85.56% 60.27% 84.6% Dec-10 1,769 744 748 602 259 238	Jan-11 * * * * * * * * * * * *	* *	* * * * * * * * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 YTD 15,87 6,144 6,545 4,907 2,156 1,976
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	90.02% 98.27% 93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402	90.75% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353	89.30% 97.73% 89.33% 71.23% 91.4% Oct-10 1,799 701 702 586 251 240 200 387	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1.613 656 711 492 233 199 214 340	77.02% 95.38% 85.56% 60.27% 84.6% Dec-10 1,769 744 748 602 259 238 254 415	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 15,87 6,140 6,545 4,907 2,156 1,976 1,986 3,364
Swindon Wiltshire Other/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	90.02% 98.27% 93.93% 64.86% 93.2% Apr-10 1,768 621 724 553 231 188 198 402 495 293	90.75% 97.51% 92.64% 92.64% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288	89.30% 97.73% 89.33% 71.23% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292	77.02% 95.38% 85.56% 60.27% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,14(6,545 4,900 2,156 1,976 1,867 3,366 4,447 2,842
Swindon Wiltshire Other/Unknown Fotal Category B 19 Minute Performate Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire	90.02% 98.27% 93.93% 64.86% 93.2% Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356	90.75% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393	88.87% 98.04% 90.06% 68.35% 92.5% 92.5% 1,740 683 798 498 285 230 204 345 494 306 259 361	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 228 228 358	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302 228 360	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349	77.02% 95.38% 85.56% 60.27% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,140 6,544 4,907 2,156 3,364 4,447 2,206 3,300
Swindon Wiltshire Other/Unknown Total Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468	90.75% 97.51% 92.64% 92.64% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 498 498 285 230 204 345 494 306 259 361 7555 416	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% 92.8% 1,752 662 214 556 228 214 184 361 438 347 246 357 697	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15.87 6,140 6,545 4,907 2,156 1,977 1,866 4,447 2,842 2,066 3,306 6,144 4,250
Swindon Wiltshire Dither/Unknown Fotal Category B 19 Minute Performate Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Cennet North Wiltshire Swindon	90.02% 98.27% 93.93% 64.86% 93.2% Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627	90.75% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643	89.30% 97.73% 89.33% 71.23% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632	77.02% 95.38% 85.56% 60.27% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709	Jan-11	* * * * * * * * * * * * *	Mar-11	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,140 6,544 4,907 2,156 1,975 1,867 3,364 4,447 2,842 2,066 6,142
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire Worth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire Swindon West Wiltshire Salisbury	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360	90.75% 97.51% 92.64% 92.64% 93.8% ict Council / May-10 1.892 703 705 561 247 242 192 387 503 362 251 387 717 514 384	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365	88.87% 98.04% 90.06% 68.35% 92.5% Dority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% 92.8% 92.8% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352	77.02% 95.38% 85.56% 60.27% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,140 6,546 4,907 2,155 1,976 1,867 3,364 4,447 2,066 3,300 6,144 4,250 3,351 735
Swindon Wiltshire Dther/Unknown Total Category B 19 Minute Performate Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Cher/Unknown	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583	90.75% 97.51% 92.64% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 6,549 4,907 1,866 3,364 4,497 2,156 2,156 3,364 4,497 1,866 3,300 6,142 4,206 6,335 735 735
Swindon Wiltshire Dither/Unknown Fotal Category B 19 Minute Performate Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Cher/Unknown Fotal Compliant Cat B Responses Bristol Gouth Gloucestershire	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 627 468 360 83 7,583 Apr-10 1,634 559	90.75% 97.51% 97.51% 92.64% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638	89.06% 98.88% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 365 95 7,778	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1.613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,140 6,544 4,907 2,156 1,975 1,865 4,447 2,844 2,066 3,306 6,144 4,250 3,356 735
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Gloucestershire North Gloucestershire North Somerset Bath and North East Somerset	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1.892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537	89.06% 98.88% 89.08% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 665 450	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531	Jan-11	* * * * * * * * * * * * *	Mar-11 Mar-11 Mar-11 Mar-11 Mar-11	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 6,544 4,90 2,156 1,979 1,866 3,366 4,441 2,844 2,066 3,305 61,42 4,256 4,566 4,5
Swindon Wiltshire Other/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Chellenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset Stroud Cotswold Compliant Cat B Responses Bristol South Gloucestershire North Somerset Sort of Dean Cotswold	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145	90.75% 97.51% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189	89.06% 98.88% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 4,90 2,156 1,97 1,86 3,36 4,44 2,284 4,25 3,35 735 69.95 YTD 14,34 5,368 5,89 4,528 1,93 1,57 1,57 1,57
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire Worth Somerset Sortest of Dean Cotswold Fewkesbury Cheltenham Sloucester Stroud Gennet Worth Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Cotal Compliant Cat B Responses Bristol Compliant Cat B Responses Bristol Couth Gloucestershire Worth Somerset Cotal Cotswold Fewkesbury Cheltenham Cotswold Fewkesbury Cheltenham	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397	90.75% 97.51% 97.51% 92.64% 92.64% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 May-10 1,786 638 658 537 227 189 185 383	89.06% 98.88% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 221 2353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 6,544 4,90 2,156 1,97 1,86 3,36 6,142 4,252 3,35 735 69.95 YTD 14,34 5,36 5,89 4,522 1,93 1,570 1,799 3,31
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Sant and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire North Somerset Stroud Compliant Cat B Responses Bristol Fotal Compliant Cat B Responses Bristol Fotal Compliant Cat B Responses Bristol Fotal Fota	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 195 194 197 489 278	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 201 178 196 369 455 314	88.87% 98.04% 90.06% 68.35% 92.5% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 492 274	Jan-11	* * * * * * * * * * * * *	Mar-11	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 6,544 4,907 1,866 3,366 4,447 2,844 2,066 3,300 6,144 4,250 3,304 5,366 5,890 4,522 1,933 1,577 1,791
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire Worth Somerset Soriest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire Worth Wiltshire South Gloucester Stroud Cennet Worth Wiltshire Salisbury Cottal Compliant Cat B Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire South Gloucester Stroud Cennet Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 3498 340 223 355	89.06% 98.88% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360	88.87% 98.04% 90.06% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% 92.8% Aug-10 1,752 662 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 169 216 350 477 268 196 331	89.30% 97.73% 89.33% 89.33% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281 187 322	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% Dec-10 1,769 744 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 6,544 4,900 2,156 1,977 1,866 3,306 4,444 2,844 2,066 3,305 735 69,95 YTD 14,34 5,366 5,890 4,520 1,933 1,157 1,799 3,311 4,322 2,666 1,755 2,999
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Stroud Compliant Cat B Responses Bristol Conth Somerset Stroud Cennet North Wiltshire Swindon West Wiltshire	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 559 638 528 216 145 194 397 489 278 193 337 616 442	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1.892 703 705 561 247 242 192 387 717 503 362 251 387 717 514 384 87 May-10 1.786 638 658 537 227 189 185 383 498 340 223 355 699 486	89.06% 98.88% 89.08% 89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740 379	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 350 477 268 196 331 625 421	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281 187 302 228 360 385 385 380 486	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449	Jan-11	* * * * * * * * * * * * *	Mar-11	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 6,544 4,90 2,156 1,979 1,866 3,366 4,441 2,844 2,066 3,300 6,142 4,256 3,355 735 4,252 1,933 1,577 1,752 2,931 4,322 2,666 1,755 2,991 6,011 3,853
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performa Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Sant and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire North Somerset Stroud Cempliant Cat B Responses Bristol Compliant Cat B Responses Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Swindon Nest Wiltshire Salisbury	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699	89.06% 98.88% 89.08% 89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 196 360 702	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 428 335 208 328 691	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 221 358 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 349 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 4,900 2,156 1,977 1,860 3,364 4,447 2,842 4,256 3,357 735 69.95 YTD 14,34 5,368 5,899 4,522 1,577 1,797 3,314 4,25 1,757 1,797 3,314 4,25 3,35 3,360 3,560 3,
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire Worth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire Worth Somerset Compliant Cat B Responses Bristol Conth Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet Worth Wiltshire Swindon	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343	90.75% 97.51% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359	89.06% 98.88% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 244 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740 379 323	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353	85.52% 98.11% 90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 161 229 395 492 274 190 316 678 449 337	Jan-11	* * * * * * * * * * * * *	Mar-11	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 6,544 4,900 2,156 1,977 1,866 3,306 4,444 2,844 2,066 4,445 5,366 5,890 4,522 1,933 1,577 1,779 3,314 4,327 2,666 1,755 2,993 6,011 3,855 3,108 5,244
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol Gouth Gloucestershire Worth Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Worth Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol Gouth Gloucestershire Worth Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Councester Stroud Cennet Connet Connet Connet Cotal Compliant Cat B Responses Bristol Couth Gloucestershire Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Cennet Cotwold Fewkesbury Cheltenham Gloucester Stroud Cennet Corth Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Chelrer/Unknown	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69	89.06% 98.88% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73	88.87% 98.04% 90.06% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 196 341 487 291 222 327 740 379 323 64	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199	85.52% 98.11% 90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 208 169 209 335 495 282 153 321 620 413 330 46 6,690	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337 48 6,916	Jan-11	* * * * * * * * * * * * *	Mar-11	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,144 4,90 2,156 1,97 1,860 3,364 4,441 2,844 2,066 3,365 735 69.95 YTD 14,34 5,368 5,899 4,522 1,97
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol Gouth Gloucestershire Worth Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Worth Wiltshire Swindon West Wiltshire Compliant Cat B Responses Bristol Gouth Gloucestershire Worth Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Cennet Worth Wiltshire Compliant Cat B Responses Bristol Compliant Cat B Responses Bristol Cotswold Fewkesbury Cheltenham Gloucester Stroud Cennet Worth Wiltshire Swindon West Wiltshire Salisbury Cheher/Unknown Fotal Cat B 19 Min Performance	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 1,634 559 638 528 216 1,634 559 638 528 216 397 489 278 193 337 616 442 343 57 7,066	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632	89.06% 98.88% 89.08% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 1,78 196 369 455 314 180 360 702 405 336 73 7,138	88.87% 98.04% 90.06% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 7,555 416 353 89 7,816 Jul-10 1,599 607 740 464 259 196 341 487 291 222 327 740 379 323 64 7,231	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 1,693 359 428 335 428 335 208 328 691 422 383 45 7,142	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 7,199	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 6,690	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 573 608 531 205 492 274 190 316 678 449 337 48 6,916	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15.87 6,144 6,544 4,900 2,156 1,977 1,866 3,306 4,444 2,844 2,066 4,425 3,355 735 69,95 YTD 14,34 5,366 5,890 4,522 6,601 1,779 3,311 4,322 2,666 3,100 6,010 3,855 3,100 5,244 63,98
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Stroud Compliant Cat B Responses Bristol South Gloucestershire North Somerset Stroud Cennet South Gloucestershire South Gloucestershire South Gloucestershire South Gloucester Stroud Cennet North Wiltshire Salisbury Dther/Unknown Fotal Compliant Cate B Responses Bristol South Gloucestershire Stroud Cennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 489 278 193 337 7,066 Apr-10 92.42% 90.02% 88.12%	90.75% 97.51% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632	89.06% 98.88% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73 7,138	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 244 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740 379 323 64 7,231	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 92.72%	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 Nov-10 89.46% 85.52% 92.12%	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 161 229 395 492 274 190 316 678 449 337 48 6,916	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49; 97.89 90.39; 69.59; 91.59; 15,87; 6,140; 6,544; 4,90; 2,156; 1,97; 1,86; 3,36; 4,447; 2,842; 4,250; 3,35; 735; 69.95; YTD 14,34; 5,366; 5,890; 4,528; 1,93; 1,570; 1,799; 3,314; 4,322; 2,666; 1,752; 2,999; 6,010; 3,385; 3,100; 524; YTD 90.49; 87.49; 90.09;
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire Worth Somerset Sortest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Worth Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Compliant Cat B Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Worth Wiltshire Swindon West Wiltshire Swindon West Wiltshire South Gloucester Stroud Gennet Worth Wiltshire Solisbury Dther/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 99.48% 93.51%	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72% 91.90%	89.06% 98.88% 89.08% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73 7,138	88.87% 98.04% 90.06% 68.35% 92.5% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 7,55 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 327 740 464 259 192 327 740 379 323 64 7,231	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 92.72% 90.11% 91.67%	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 169 216 350 477 169 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 69 216 350 477 216 350 477 421 344 62	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 192 385 506 7,199 Oct-10 90.77% 89.30% 91.60% 90.27% 88.05%	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 208 169 209 335 495 208 169 209 335 496 6,690 Nov-10 89.46% 85.52% 92.12% 91.46% 89.27%	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% Dec-10 1,769 744 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337 48 6,916	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15.87 6,144 6,544 4,900 2,156 1,977 1,866 3,306 4,444 2,844 2,066 3,305 735 69.95 YTD 14,34 5,366 5,890 4,520 1,933 3,10 4,320 2,666 1,755 1,797 3,311 4,320 2,666 1,755 2,999 6,010 3,855 3,100 524 63,98
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Stroud Cennet South Gloucestershire North Somerset Stroud Cennet South Gloucestershire North Somerset Stroud Cennet Stroud Cennet Stroud Cennet Stroud Cennet Stroud Cennet South Gloucestershire Swindon Nest Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet South Gloucestershire Swindon Nest Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet South Gloucestershire Swindon Nest Wiltshire Salisbury Cher/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset Salth and North East Somerset Forest of Dean Cotswold Fewkesbury	90.02% 98.27% 93.93% 64.86% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 360 83 7,583 Apr-10 1,634 397 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 95.48% 97.98%	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1.892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72% 91.90% 96.35%	89.06% 98.88% 89.08% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73 7,138 Jun-10 90.64% 89.06% 88.35% 92.05% 98.05% 98.00%	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.17% 90.88%	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 90.11% 91.67% 94.58% 97.83%	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 649 502 187 169 216 350 477 268 196 350 477 268 196 90.59% 88.00% 89.89% 94.54% 90.59% 89.09% 97.74%	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199 Oct-10 90.77% 89.30% 91.60% 90.27% 87.50% 96.00%	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 6,690 Nov-10 89.46% 85.52% 92.12% 91.46% 84.22% 97.66%	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 1,430 6,916 678 449 337 48 6,916 80.84% 77.02% 81.28% 88.21% 79.15% 67.65% 90.16%	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 91.59 15,87 6,14(6,544 4,900 2,156 3,300 6,142 4,252 3,351 735 69.95 YTD 14,34 5,366 4,528 1,933 1,577 1,799 1,793 3,314 4,327 2,663 1,752 2,693 4,528 4,528 1,933 1,577 1,799 6,010 3,853 3,100 524 YTD 6,010 3,853 3,100 524 YTD 90.49 87.49 90.09 92.39 89.79 79.59 96.39
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire Worth Wiltshire Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Compliant Cat B Responses Bristol Compliant Cat B Responses Bristol Couth Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Cennet Worth Wiltshire Salisbury Dther/Unknown Fotal Cat B 19 Min Performance Bristol Couth Gloucestershire Worth Gloucestershire Worth Gloucestershire Salisbury Cheltenham Gloucester Stroud Couth Gloucestershire Worth Glou	90.02% 98.27% 93.93% 64.86% 93.29% Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 6627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 1442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 99.02% 88.12% 99.48% 93.51% 77.13% 98.76% 98.76%	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 91.90% 78.10% 96.35% 99.91%	89.06% 98.88% 89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 365 95 7,778 Jun-10 1,627 619 637 486 365 95 7,778 Jun-10 1,627 619 637 486 369 455 314 180 360 702 405 336 73 7,138 Jun-10 90.64% 89.06% 88.35% 92.05% 92.63% 83.57% 98.06% 99.13%	88.87% 98.04% 99.06% 68.35% 92.5% nority Jul-10 1,740 683 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 196 341 487 291 222 327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.17% 90.88% 83.48% 98.58%	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 214 184 361 438 347 246 361 438 347 246 361 405 69 7,693 Aug-10 1,619 591 662 501 1,619 591 662 501 209 181 180 359 428 331 45 7,142 Aug-10 92.41% 89.27% 90.11% 91.67% 84.58% 99.45% 99.45% 99.45% 99.72%	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969 Sep-10 90.59% 88.08% 94.54% 91.22% 80.09% 99.74% 97.15%	89.30% 97.73% 89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 352 60 7,199 0ct-10 90.77% 89.30% 91.60% 90.27% 88.05% 77.50% 99.04% 97.68%	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1.613 656 7.11 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 4113 330 46 6,690 Nov-10 89.46% 85.52% 91.46% 89.27% 84.92% 97.65% 97.65% 95.74%	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337 48 6,916 Dec-10 80.84% 77.02% 81.28% 88.21% 79.15% 67.65% 90.16% 99.16% 99.48%	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15.87 6,14(6,544 4,907 2,156 1,975 1,867 3,366 4,447 2,844 2,066 3,305 6,144 4,250 3,357 1,576 1,797 3,311 4,327 2,997 6,010 3,853 3,108 524 YTD 90.49 87.49 90.49 87.49 90.49 97.39 98.59 97.39
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire Worth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire Swindon West Wiltshire Balisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet Worth Wiltshire Swindon West Wiltshire Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet Worth Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire Worth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Fotal Cat B 19 Min Performance Bristol Fouth Gloucestershire Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Fotal Cat B 19 Min Performance Bristol Fouth Gloucestershire Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Forest of Dean Fotal Cotswold Fewkesbury Cheltenham Gloucester Fotal Fo	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 90.02% 88.12% 97.13% 97.98% 98.76% 98.76% 98.79% 94.88% 89.35%	90.75% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72% 99.97% 99.97% 99.97% 99.97% 98.884%	89.06% 98.88% 89.08% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 178 196 369 455 314 180 360 702 405 336 73 7,138	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 7,55 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 2327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.18% 98.58% 98.58% 98.58% 98.58% 98.58% 98.58% 98.58% 98.51%	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 92.72% 91.16% 84.58% 97.72% 91.17% 84.58% 97.72% 96.54% 84.55%	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969 Sep-10 90.59% 88.00% 89.89% 94.52% 90.95% 88.00% 89.89% 97.74% 99.15% 97.15% 97.15% 97.15% 97.15% 93.06% 85.96%	89.30% 97.73% 89.33% 71.23% 71.23% 91.4% 9	85.52% 98.11% 90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 6,690 Nov-10 89.46% 85.52% 92.12% 91.27% 94.97 96.58% 96.58% 80.95%	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337 48 6,916 Dec-10 80.84% 77.02% 81.28% 82.15% 67.65% 90.16% 95.18% 92.48% 85.89% 81.55%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	87.49 97.89 90.39 69.59 91.59 91.59 15,87 6,140 6,544 4,900 2,156 1,976 1,866 4,444 2,866 3,366 4,4250 3,367 4,250 4,367 1,757 3,311 4,327 2,969 6,010 3,366 1,752 2,999 6,010 3,365 3,100 524 YTD 90.49 87.49 90.49 87.49 90.69 90.39 90.39 89.79 96.39 98.59
Swindon Wiltshire Dther/Unknown Fotal Category B 19 Minute Performation Category B Responses Bristol South Gloucestershire Worth Somerset Soriest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Worth Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat B Responses Bristol Gouth Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Compliant Cat B Responses Bristol South Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Cennet Worth Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Cat B 19 Min Performance Bristol Gouth Gloucestershire Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Centses of Dean Cotswold Fewkesbury Cheltenham Cloucester Cotswold Fewkesbury Cheltenham	90.02% 98.27% 93.93% 64.86% 93.28 Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.79% 94.88%	90.75% 97.51% 97.51% 97.51% 92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72% 91.90% 78.10% 98.97% 99.91% 93.92%	89.06% 98.88% 89.08% 89.08% 89.08% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73 7,138 Jun-10 90.64% 89.06% 89.57% 98.06% 99.63% 83.57% 98.00% 98.66% 99.63% 98.57% 98.00% 98.66% 99.63% 94.29%	88.87% 98.04% 90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 7,555 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 222 327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.17% 90.88% 88.48% 96.08% 98.58% 95.10%	89.27% 99.00% 91.16% 64.62% 92.8% 92.8% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 92.72% 92.72% 91.75% 99.15% 99.75% 99.75% 99.54%	88.00% 97.23% 90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969 Sep-10 90.59% 88.00% 89.89% 91.54% 97.74% 97.74% 97.15% 93.06%	89.30% 97.73% 89.33% 71.23% 71.23% 91.4% 91.4% 91.4% 91.4% 91.4% 91.4% 91.4% Oct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 600 7,199 Oct-10 90.77% 89.30% 91.60% 91.60% 91.60% 99.78% 99.27% 89.30% 99.27% 89.30% 99.27% 89.30% 99.48% 99.28% 99.48% 99.05%	85.52% 98.11% 90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 6,690 Nov-10 89.46% 85.52% 92.12% 91.46% 89.57% 94.92% 97.66% 98.27% 84.92% 97.66% 98.53% 96.58%	77.02% 95.38% 85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 274 190 316 678 449 337 48 6,916	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * * * * * * * *	87.4° 97.8° 90.3° 69.5° 91.5° 91.5° 15,87° 6,14° 6,54° 4,90° 2,15° 1,97° 1,86° 3,30° 6,14° 4,25° 3,35° 735° YTE 14,34° 5,38° 4,52° 1,93° 1,77° 3,31° 4,32° 2,66° 1,75° 3,35° 3,10° 524° YTE 90.4° 87.4° 90.0° 92.3° 87.4° 90.0° 93.3° 95.5° 96.3° 98.5° 97.3° 96.3° 98.5° 97.3° 96.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5° 97.3° 98.5°

93.2% 93.8% 91.8% 92.5% 92.8% 91.7% 91.4% 91.6% 84.6%

Total

Category C Compliance by Sector

Category C Compliance by Sec													
Category C Responses	A 40	Marri 40		1-140	A 40	0 10	0.110	Nevido	Doc 40	1 44	F-1-44	Man 44	VTD
Avon	Apr-10 2198	May-10 2337	Jun-10 2363	Jul-10 2356	Aug-10 2169	Sep-10 2345	Oct-10 2314	Nov-10 2268	Dec-10 2717	Jan-11 *	Feb-11 *	Mar-11 *	YTD 21,067
Gloucestershire Wiltshire	1541 1768	1577 1933	1539 1894	1521 1974	1607 1911	1606 1864	1664 2000	1624 1962	1853 2132	*	*	*	14,532 17,438
Other/Unknown	29	27	33	28	38	29	27	33	20	*	*	*	264
Total	5,536	5,874	5,829	5,879	5,725	5,844	6,005	5,887	6,722	*	*	*	53,301
Compliant Category C Responses	Apr. 40	May-10	Jun-10	Jul-10	Aug 10	Son 10	Oct-10	Nov-10	Dec 10	lon 11	Ech 11	Mor 11	YTD
Avon	Apr-10 1741	1959	1780	1848	Aug-10 1736	Sep-10 1695	1743	1571	Dec-10 1581	Jan-11 * *	Feb-11 *	Mar-11 *	15,654
Gloucestershire Wiltshire	1406 1572	1381 1659	1342 1595	1354 1713	1407 1694	1354 1581	1384 1684	1328 1572	1332 1584	*	*	*	12,288 14,654
Other/Unknown	27	25	30	26	34	27	20	25	16	*	*	*	230
Total	4,746	5,024	4,747	4,941	4,871	4,657	4,831	4,496	4,513	*	*	*	42,826
Category C Compliance	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon	79.2%	83.8%	75.3%	78.4%	80.0%	72.3%	75.3%	69.3% 81.8%	58.19%	*	*	*	74.3% 84.6%
Gloucestershire Wiltshire	91.2% 88.9%	87.6% 85.8%	87.2% 84.2%	89.0% 86.8%	87.6% 88.6%	84.3% 84.8%	83.2% 84.2%	80.1%	71.88% 74.30%	*	*	*	84.0%
Other/Unknown	93.1%	92.6%	90.9%	92.9%	89.5%	93.1%	74.1%	75.8%	80.00%	-			87.1%
Total	85.7%	85.5%	81.4%	84.0%	85.1%	79.7%	80.4%	76.4%	67.1%	*	*	*	80.3%
Category C Compliance by PC	Т												
Category C Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	378 1,044	433 1,120	434 1,076	407 1,095	375 1,050	431 1,032	442 1,102	449 1,102	435 1,284	*	*	*	3,784 9,905
Gloucestershire	1,541	1,577	1,539	1,521	1,607	1,606	1,664	1,624	1,853	*	*	*	14,532
North Somerset South Gloucestershire	509 596	493 656	560 649	514 681	483 580	573 684	511 631	479 616	609 743	*	*	*	4,731 5,836
Swindon Wiltshire	389 1,050	448 1,120	421 1,116	477 1,152	444 1,146	427 1,061	451 1,176	471 1,113	481 1,294	*	*	*	4,009 10,228
Other/Unknown	29	27	34	32	40	30	28	33	23	*	*	*	276
Total	5,536	5,874	5,829	5,879	5,725	5,844	6,005	5,887	6,722	*	*	*	53,301
Compliant Category C Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	337 812	379 913	348 803	353 848	328 843	363 718	366 800	348 719	307 711	*	*	*	3,129 7,167
Gloucestershire	1,406	1,381	1,342	1,354	1,407	1,354	1,384	1,328	1,332	*	*	*	12,288
North Somerset South Gloucestershire	432 456	436 552	438 485	431 518	386 462	441 495	424 469	369 429	392 438	*	*	*	3,749 4,304
Swindon Wiltshire	348 928	401 937	374 926	424 984	418 991	379 879	391 977	401 877	390 924	*	*	*	3,526 8,423
Other/Unknown	27	25	31	29	36	28	20	25	19	*	*	*	240
Total	4,746	5,024	4,747	4,941	4,871	4,657	4,831	4,496	4,513	*	*	*	42,826
Category C Compliance	Amr. 40	May 10	lum 10	Jul-10	Aug 40	Son 10	Oct-10	New 40	Dec 10	Jan-11	Fob 44	Mor 11	YTD
Bath and North East Somerset	Apr-10 89.15%	May-10 87.53%	Jun-10 80.18%	86.73%	Aug-10 87.47%	Sep-10 84.22%	82.81%	Nov-10 77.51%	70.57%	*	Feb-11	Mar-11 *	82.7%
Bristol Gloucestershire	77.78% 91.24%	81.52% 87.57%	74.63% 87.20%	77.44% 89.02%	80.29% 87.55%	69.57% 84.31%	72.60% 83.17%	65.25% 81.77%	55.37% 71.88%	*	*	*	72.4% 84.6%
North Somerset South Gloucestershire	84.87% 76.51%	88.44% 84.15%	78.21% 74.73%	83.85% 76.06%	79.92% 79.66%	76.96% 72.37%	82.97% 74.33%	77.04% 69.64%	64.37% 58.95%	*	*	*	79.2% 73.7%
Swindon Wiltshire	89.46% 88.38%	89.51% 83.66%	88.84% 82.97%	88.89% 85.42%	94.14% 86.47%	88.76% 82.85%	86.70% 83.08%	85.14% 78.80%	81.08% 71.41%	*	*	*	88.0% 82.4%
Other/Unknown	93.10%	92.59%	91.18%	90.63%	90.00%	93.33%	71.43%	75.76%	82.61%	*	*	*	87.0%
Total	85.7%	85.5%	81.4%	84.0%	85.1%	79.7%	80.4%	76.4%	67.1%	*	*	*	80.3%
Category C Compliance by Dis	trict Council	/ Unitary Aut	thority										
Category C Compliance by Dis		_	-										
Category C Responses	Apr-10 1,044	May-10 1,120	Jun-10 1,076	Jul-10 1,095	Aug-10 1,050	Sep-10 1,032	Oct-10 1,102	Nov-10 1,102	Dec-10 1,284	Jan-11 *	Feb-11	Mar-11 *	YTD 9,905
Category C Responses	Apr-10	May-10	Jun-10							Jan-11 * * *	Feb-11	Mar-11 * * *	
Category C Responses Bristol South Gloucestershire	Apr-10 1,044 596	May-10 1,120 656	Jun-10 1,076 649	1,095 681	1,050 580	1,032 684	1,102 631	1,102 616	1,284 743	*	*	*	9,905 5,836 4,731 3,784
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr-10 1,044 596 509 378 188 239	May-10 1,120 656 493 433 216 264	Jun-10 1,076 649 560 434 202 277	1,095 681 514 407 201 222	1,050 580 483 375 211 262	1,032 684 573 431 202 241	1,102 631 511 442 217 260	1,102 616 479 449 243 225	1,284 743 609 435 246 272	* * *	* * *	* * * *	9,905 5,836 4,731 3,784 1,926 2,262
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 1,044 596 509 378 188 239 181 330	May-10 1,120 656 493 433 216 264 172 286	Jun-10 1,076 649 560 434 202 277 175 311	1,095 681 514 407 201 222 191 341	1,050 580 483 375 211 262 193 336	1,032 684 573 431 202 241 172 338	1,102 631 511 442 217 260 210 332	1,102 616 479 449 243 225 198 339	1,284 743 609 435 246 272 216 387	* * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 1,044 596 509 378 188 239 181 330 338 265	May-10 1,120 656 493 433 216 264 172 286 352 287	Jun-10 1,076 649 560 434 202 277 175 331 335 239	1,095 681 514 407 201 222 191 341 312 254	1,050 580 483 375 211 262 193 336 320 285	1,032 684 573 431 202 241 172 338 380 273	1,102 631 511 442 217 260 210 332 368 277	1,102 616 479 449 243 225 198 339 355 264	1,284 743 609 435 246 272 216 387 420 312	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269	1,095 681 514 407 201 222 191 341 312 254 180 340	1,050 580 483 375 211 262 193 336 320 285 181 329	1,032 684 573 431 202 241 172 338 380 273 162 284	1,102 631 511 442 217 260 210 332 368 277 200 296	1,102 616 479 449 243 225 198 339 355 264 161 278	1,284 743 609 435 246 272 216 387 420 312 192 364	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176	May-10 1,120 656 493 433 216 264 172 286 352 287	Jun-10 1,076 649 560 434 202 277 175 311 335 239	1,095 681 514 407 201 222 191 341 312 254 180	1,050 580 483 375 211 262 193 336 320 285 181	1,032 684 573 431 202 241 172 338 380 273 162	1,102 631 511 442 217 260 210 332 368 277 200	1,102 616 479 243 225 198 339 355 264 161	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444	Jun-10 1,076 649 560 434 202 277 175 311 335 239 269 414	1,095 681 514 407 201 222 191 341 312 254 180 340 471	1,050 580 483 375 211 262 193 336 320 285 181 329 432	1,032 684 573 431 202 241 172 338 380 273 162 284 425	1,102 631 511 442 217 260 210 332 368 277 200 296 440	1,102 616 479 449 243 225 198 339 355 264 161 278 467	1,284 743 609 435 246 272 216 387 420 312 192 364 479	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874	Jun-10 1,076 649 560 434 202 277 175 311 335 199 269 414 364 284 41 5,829	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722	* * * * * * * * * * * * * * * * * * *	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 431 353	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307	* * * * * * * * * * * * * * * * * * *	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 YTD 7,167 4,304 3,749 3,129
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 Jun-10 803 485 438	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392	* * * * * * * * * * * * * * * * * * *	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 7,167 4,304 3,749
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 7,167 4,304 3,749 3,129 1,652 1,788 1,505
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 4284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 3003 279	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 1178 286 305	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 **TD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 462 386 222 177 303 279 240 158	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Silvent Goden Cotswold	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 456 432 337 172 199 167 305 319 244 150 258 343	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 212 383	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 **TD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 199 167 305 319 244 150 258 343 299 221	May-10 1,120 656 493 433 216 264 1772 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 236 369 295 235	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 242 368 308 257	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 298 295 203 141 257 389 291 235	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 268 397 318 220 29	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 228 238 377 228 360 251 360 251 360 251 360 360 360 360 360 360 360 360 360 360	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 **TD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 199 167 305 319 244 150 258 343 299 221	May-10 1,120 656 493 433 216 264 1772 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 236 369 295 235	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 242 368 308 257	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 298 295 203 141 257 389 291 235	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Eath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 199 167 305 319 244 150 258 343 299 221 32	May-10 1,120 656 493 433 216 264 1772 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 432 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20	Jan-11 * * * * * * * * * * * *	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 268 397 318 268 397 318 268 397 318 268 397 318 220 29	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941	1,050 580 483 375 211 262 193 336 320 285 181 329 5,725 Aug-10 843 462 386 328 186 328 186 222 177 303 279 240 48 4,871	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 187 170 298 295 203 141 257 389 291 235 20 4,513	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 **TD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 **YTD 72.4%
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87%	May-10 1,120 656 493 433 216 264 1772 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024 May-10 84.15% 88.44%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85%	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72,60% 74,33% 82,97%	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77,04%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37%	Jan-11	* * * * * * * * * * * * *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72,4% 73,7% 79,2%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Bristol South Gloucestershire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49%	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024 May-10 81,52% 84,15% 88,44% 87,53% 87,50%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 36 4,747 Jun-10 74.63% 74.73% 74.73% 80.18% 88.12%	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 431 353 188 285 2172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 93.53%	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.92% 87.47% 88.15%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.79%	1,102 616 479 449 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65.25% 69.64% 77.04% 77.04% 77.51% 83.13%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 170 298 295 203 141 257 389 291 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39%	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 42,826 YTD 72,4% 73,7% 82,7% 85,8%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire South Gloucestershire South Gloucestershire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15%	May-10 1,120 656 493 433 216 264 1772 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024 May-10 81.52% 84.15% 88.44% 87.53%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747 Jun-10 74.63% 74.73% 78.21% 80.18%	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73%	1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657 Sep-10 69.57% 72.37% 76.96% 84.22%	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81%	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 4,496 Nov-10 65,25% 69,64% 77.04% 77.51%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57%	Jan-11	Feb-11 * * * * * * * * * * * *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72,4% 73,7% 79,2% 82,7%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49% 83.26% 92.27% 92.42%	May-10 1,120 656 493 433 216 264 1772 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024 May-10 81.52% 84.15% 88.44% 87.53% 87.50% 89.56% 90.56%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747 Jun-10 74,63% 78,21% 80,18% 88,12% 79,06% 89,14% 89,71%	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 99.55% 90.05% 90.05% 90.32%	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47% 88.15% 84.73% 91.71% 90.18%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657 Sep-10 69.57% 76.96% 84.22% 84.16% 67.55% 87.21% 84.32%	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72,60% 74,33% 82,97% 82,81% 84,79% 80,38% 84,79% 80,38% 84,79% 86,14%	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77.04% 77.51% 83.13% 87.88% 82.01%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 77.00%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72,4% 73,7% 79,2% 82,7% 85,8% 79,0% 88,1% 86,7%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 437 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 99.42% 94.438% 92.08%	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 268 397 318 220 29 5,024 May-10 81.52% 84.15% 88.44% 87.53% 87.50% 85.23% 93.60% 90.56% 87.50% 88.28%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 348 219 156 279 304 206 160 236 369 295 336 4,747 Jun-10 74.63% 74.73% 78.21% 80.18% 88.12% 79.06% 89.14% 89.71% 90.75% 86.19%	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 90.55% 81.98% 90.05% 89.32% 99.35% 86.22%	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 5,725 Aug-10 843 462 386 328 186 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.92% 87.47% 88.15% 84.73% 91.71% 90.18% 87.19% 84.21%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657 Sep-10 69.57% 72.37% 76.96% 84.22% 84.16% 76.35% 87.21% 88.68% 88.52%	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.76% 86.14% 82.88% 80.14%	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77,04% 77,04% 83,13% 73,33% 87,88% 82,01% 78,87%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 78.70% 77.00% 70.24% 65.06%	Jan-11	* * * * * * * * * * * * *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72.4% 73.7% 79.2% 82.7% 85.8% 79.0% 88.1% 66.7% 68.5,3% 85.3% 82.7%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Witshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49% 83.26% 92.27% 92.42% 94.38% 92.08% 88.36%	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024 May-10 913 552 436 83,97 83,97 88,44% 87,53% 87,50% 88,44% 87,53% 87,50% 88,23% 93,60% 90,56% 87,50% 88,23% 93,60% 90,56% 87,50% 88,23% 93,60% 90,56% 87,50% 88,23% 93,60% 90,56% 87,50% 88,23% 93,60% 90,56% 87,50% 88,28% 80,37% 83,28% 80,37% 83,28% 80,37%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747 Jun-10 74,63% 74,73% 78,21% 80,18% 88,12% 88,12% 88,12% 89,14% 89,71% 90,75% 86,19% 80,40% 87,73%	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 93.53% 91.55% 90.05% 90.32% 91.35% 86.22% 86.18%	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47% 88.15% 84.73% 91.71% 90.18% 87.19% 88.15% 84.21% 87.19% 88.15% 88.71%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657 Sep-10 69.57% 72.37% 76.96% 84.22% 84.16% 76.35% 87.21% 84.32% 88.68% 83.52% 82.10% 85.56%	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.79% 80.38% 84.76% 86.14% 82.88% 80.14% 85.00% 81.76%	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77,04% 77,51% 83,13% 77,33% 87,88% 82,01% 78,87% 86,74% 86,74% 86,74% 86,74% 87,518%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 78.70% 77.00% 70.24% 65.06% 73.44% 70.60%	Jan-11	* *	* * * * * * * * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72,4% 73,7% 79,2% 82,7% 82,7% 85,8% 79,0% 88,1% 86,7% 85,3% 82,5% 82,5% 82,5% 82,5% 82,5%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Stroud Kennet North Wiltshire Stroud Kennet North Wiltshire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49% 83.26% 92.27% 94.38% 92.08% 85.23% 88.36% 89.56% 87.17%	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 131 268 397 318 220 29 5,024 May-10 81,52% 84,15% 85,23% 97,50% 85,23% 97,50% 87,50% 88,28% 80,37% 87,50% 88,28% 80,37% 83,75% 89,375% 89,41% 84,35%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747 Jun-10 74,63% 74,73% 88,12% 80,18% 88,12% 79,06% 89,17% 90,75% 86,19% 80,40% 87,73% 89,17% 90,75% 86,19% 80,40% 87,73% 89,13% 81,04%	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 431 353 188 285 2172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 93.53% 81.98% 90.05% 90.32% 91.35% 86.22% 87.22% 86.18% 88.96% 84.81%	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47% 88.15% 84.73% 91.71% 90.18% 87.29% 85.11% 93.98% 84.21% 87.29% 85.11% 93.98% 84.23%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657 Sep-10 69.57% 72.37% 76.96% 84.22% 84.16% 76.35% 87.21% 88.58% 83.52% 82.10% 88.56% 88.52% 88.10% 79.17%	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.76% 82.88% 80.14% 85.00% 81.76% 87.05% 80.42%	1,102 616 479 449 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65.25% 69.64% 77.04% 77.51% 83.13% 73.33% 87.88% 88.201% 78.87% 86.74% 81.99% 75.18% 85.01% 78.07%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 170 298 295 203 141 257 389 291 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 67.28% 70.57% 74.39% 67.28% 67.28% 70.60% 81.21% 67.67%	Jan-11	* *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 42,826 YTD 72,4% 73,7% 82,7% 85,8% 79,0% 88,1% 86,7% 85,3% 82,7% 82,5% 82,5% 82,5% 82,5% 82,7% 82,5% 88,0% 80,4%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewest Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet Konth Wiltshire Swindon	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 456 432 199 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49% 83.26% 92.27% 92.42% 94.38% 92.08% 85.23% 88.36% 89.56%	May-10 1,120 656 493 433 216 264 1772 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024 May-10 81.52% 84.15% 88.44% 87.53% 87.50% 85.23% 93.60% 90.56% 87.50% 83.28% 80.37% 88.375% 89.41%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747 Jun-10 74.63% 78.21% 80.18% 88.12% 89.14% 89.17% 89.15% 86.19% 89.14% 89.71% 89.15% 88.11% 89.17% 89.15% 88.13%	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 93.53% 81.98% 90.05% 90.32% 91.35% 86.22% 87.22% 88.18% 88.96%	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47% 88.15% 84.73% 91.71% 90.18% 87.19% 87.19% 87.29% 88.15% 84.21% 87.29% 88.15% 84.21% 87.29% 88.15% 84.21% 87.29% 88.15% 84.73%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 243 377 285 218 30 4,657 Sep-10 69.57% 72.37% 76.96% 84.22% 84.16% 67.55% 87.21% 84.32% 88.68% 83.52% 88.68% 83.52% 88.68% 88.52% 88.68% 88.52% 88.68% 88.71%	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 288 305 222 170 242 383 308 257 28 4,831 Oct-10 72,60% 74,33% 82,97% 82,81% 84,79% 80,38% 84,76% 86,14% 82,88% 80,14% 88,88% 80,14% 88,88% 80,14% 88,88% 80,14% 88,88% 81,76% 87,05%	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77,04% 77,51% 83,13% 87,33% 87,33% 88,01% 78,87% 86,74% 81,98% 85,01%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 77.00% 70.24% 65.06% 81.21%	Jan-11	* * * * * * * * * * * * *	* *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72,4% 73,7% 79,2% 82,7% 85,8% 79,0% 88,1% 86,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,7% 85,3% 82,5% 88,0%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Both and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Othest Wiltshire Salisbury Othest Wiltshire Salisbury Owest Wiltshire Salisbury	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 99.149% 83.26% 99.227% 99.42% 99.42% 99.438% 99.08% 85.23% 88.36% 89.56% 87.17% 92.47%	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 268 397 318 268 397 318 268 397 318 268 397 318 220 29 5,024	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 348 348 219 156 279 304 206 160 236 369 295 235 36 4,747 Jun-10 74.63% 74.73% 78.21% 80.18% 88.12% 79.06% 89.14% 89.71% 89.17% 80.18% 88.12% 79.06% 89.14% 89.77% 86.19% 80.40% 87.73% 88.13%	1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 89.35% 81.98% 90.05% 90.32% 91.35% 86.22% 87.22% 86.18% 88.96% 84.81% 88.96%	1,050 580 483 375 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 328 186 222 177 303 279 240 158 280 406 283 270 48 481 4,871 Aug-10 80,29% 79,66% 79,92% 88,15% 84,73% 91,71% 90,18% 87,19% 85,11% 93,98% 84,21% 87,29% 85,11% 93,98% 84,23% 90,00%	1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363 170 184 150 285 337 228 133 377 285 218 30 4,657 Sep-10 69.57% 72.37% 72.37% 76.96% 84.26% 84.16% 76.35% 87.21% 84.32% 88.68% 83.52% 82.10% 85.56% 88.71% 79.17% 85.49%	1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.76% 86.14% 85.00% 81.76% 87.05% 80.42% 86.53%	1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77,04% 65,25% 69,64% 77,51% 83,13% 73,33% 87,88% 82,01% 78,87% 86,74% 81,99% 75,18% 85,01% 78,87% 81,44%	1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 77.00% 77.00% 77.024% 65.06% 73.44% 70.60% 81.21% 67.67% 76.30%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72.4% 73.7% 79.2% 82.7% 82.5% 85.8% 79.0% 88.1% 86.7% 85.8% 87.90% 88.1% 86.7% 82.5%

Current Year	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire Wiltshire	8607 5160 6697	9185 5434 7418	8895 5141 7137	9160 5208 7299	8737 5181 7179	8855 5187 6988	9235 5619 7432	8851 5441 7046	10393 6342 8132	* *	* *	* *	81,918 48,713 65,328
Other/Unknown	194	261	229	225	217	237	232	205	243	*	*	*	2,043
Total	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,002
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	8371 4992	8919 5174	8596 5010	9017 5130	9014 5105	8546 5032	9316 5445	8819 5294	9662 5736	8966 5283	8028 4802	9133 5477	80,260 46,918
Wiltshire Other/Unknown	6324 81	6993 129	7268 193	7241 236	7105 227	6909 199	7535 230	7268 238	8000 264	7147 190	6590 183	7297 203	64,643 1,797
Total	19,768	21,215	21,067	21,624	21,451	20,686	22,526	21,619	23,662	21,586	19,603	22,110	193,618
Variance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Avon Gloucestershire	2.8% 3.4%	3.0% 5.0%	3.5%	1.6%	-3.1% 1.5%	3.6% 3.1%	-0.9% 3.2%	0.4%	7.6% 10.6%	*	*	*	2.1%
Wiltshire Other/Unknown	5.9% 139.5%	6.1% 102.3%	-1.8% 18.7%	0.8%	1.0%	1.1% 19.1%	-1.4% 0.9%	-3.1% -13.9%	1.7% -8.0%	*	*	*	1.1% 13.7%
Total	4.5%	5.1%	1.6%	1.2%	-0.6%	2.8%	0.0%	-0.4%	6.1%	*	*	*	2.3%
Incident with Response by PCT	Г												
Current Year Bath and North East Somerset	Apr-10 1,462	May-10 1,602	Jun-10 1,505	Jul-10 1,474	Aug-10 1,484	Sep-10 1,518	Oct-10 1,695	Nov-10 1,505	Dec-10 1,718	Jan-11 *	Feb-11 *	Mar-11 *	YTD 13,963
Bristol Gloucestershire	4,469 5,160	4,799 5,434	4,639 5,141	4,721 5,208	4,560 5,181	4,522 5,187	4,784 5,619	4,509 5,441	5,250 6,342	*	*	*	42,253 48,713
North Somerset South Gloucestershire	1,971 1,967	1,993 2,158	1,995 2,055	2,142 2,091	1,935 2,028	2,036 2,071	2,079 2,127	1,973 2,159	2,294 2,560	* *	* *	*	18,418 19,216
Swindon Wiltshire	1,635 3,800	1,881 4,168	1,790 4,045	1,977 4,049	1,819 4,086	1,774 3,919	1,782 4,193	1,842 3,906	2,046 4,649	* *	* *	*	16,546 36,815
Other/Unknown	194	263	232	230	221	240	239	208	251	*	*	*	2,078
Total	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110			**	198,002
2009/10 Bath and North East Somerset	Apr-09 1,465	May-09 1,570	Jun-09 1,423	Jul-09 1,539	Aug-09 1,440	Sep-09 1,497	Oct-09 1,753	Nov-09 1,672	Dec-09 1,704	Jan-10 1,610	Feb-10 1,372	Mar-10 1,637	YTD 14,063
Bristol Gloucestershire	4,365 4,992	4,706 5,174	4,582 5,010	4,785 5,130	4,564 5,105	4,400 5,032	4,900 5,445	4,534 5,294	5,004 5,736	4,620 5,283	4,087 4,802	4,738 5,477	41,840 46,918
North Somerset South Gloucestershire	1,829 1,956	1,858 2,151	1,831 1,979	1,887 2,118	2,294 1,951	1,924 2,010	1,932 2,254	1,876 2,138	2,067 2,321	1,912 2,177	1,765 1,966	1,972 2,197	17,498 18,878
Swindon Wiltshire	1,511 3,569	1,700 3,926	1,699 4,350	1,737 4,191	1,738 4,129	1,660 3,960	1,761 4,250	1,810 4,057	2,088 4,478	1,839 3,953	1,681 3,747	1,848 4,035	15,704 36,910
Other/Unknown	81	130	193	237	230	203	231	238	264	192	183	206	1,807
Total	19,768	21,215	21,067	21,624	21,451	20,686	22,526	21,619	23,662	21,586	19,603	22,110	193,618
Variance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
	-0.2%	2.0%	5.8% 1.2%	-4.2% -1.3%	3.1% -0.1%	1.4% 2.8%	-3.3% -2.4%	-10.0% -0.6%	0.8% 4.9%	*	* *	*	-0.7% 1.0%
Bath and North East Somerset PCT Bristol PCT	2.4%				1.5%	3.1%	3.2%	2.8% 5.2%	10.6% 11.0%	*	*	*	3.8% 5.3%
Bristol PCT Gloucestershire PCT North Somerset PCT	3.4% 7.8%	5.0% 7.3%	2.6% 9.0%	1.5%	-15.6%	5.8%	7.6%		10.0001				
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT	3.4% 7.8% 0.6% 8.2%	7.3% 0.33% 10.65%	9.0% 3.84% 5.36%	13.5% -1.27% 13.82%	-15.6% 3.95% 4.66%	3.03% 6.87%	-5.63% 1.19%	0.98% 1.77%	10.30% -2.01%	*	* *	*	1.8% 5.4%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown	3.4% 7.8% 0.6% 8.2% 6.5% 139.5%	7.3% 0.33% 10.65% 6.16% 102.3%	9.0% 3.84% 5.36% -7.01% 20.2%	13.5% -1.27%	-15.6% 3.95%	3.03%	-5.63%	0.98%			*	* * * * * *	
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% J/Unitary Aut May-10 4,799	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639	13.5% -1.27% 13.62% -3.39% -3.0% 1.2% Jul-10 4,721	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6%	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522	-5.63% 1.19% -1.34% 3.5% 0.0%	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509	-2.01% 3.82% -4.9% 6.1% Dec-10 5,250	Jan-11	* *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% YTD 42,253
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995	13.5% -1.27% 13.82% -3.39% -3.0% 1.2% Jul-10 4,721 2,091 2,142	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -2.02% -0.6%	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2,071 2,036	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4,784 2,127 2,079	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973	-2.01% 3.82% -4.9% 6.1% Dec-10 5.250 2.560 2,294	Jan-11	* *	Mar-11	5.4% -0.3% 15.0% 2.3% YTD 42,253 19,216 18,418
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Witshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% Strict Counci Apr-10 4,469 1,967 1,971 1,462 645	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685	13.5% -1.27% 13.82% -3.39% -3.0% 1.2% Jul-10 4,721 2,091 2,142 1,474 736	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% Aug-10 4,560 2,028 1,935 1,484 699	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2,071 2,036 1,518 660	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4,784 2,127 2,079 1,695 757	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973 1,505 710	-2.01% 3.82% -4.9% 6.1% Dec-10 5,250 2,560 2,294 1,718 825	Jan-11 * * * * * * * * * * * *	* * Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% YTD 42,253 19,216 18,418 13,963 6,428
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711 727 551	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579	13.5% -1.27% 13.82% -3.39% -3.0% 1.2% Jul-10 4,721 2,091 2,142 1,474 736 714 617	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% Aug-10 4.560 2.028 1.935 1.484 699 726 597	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4.522 2.071 2.036 1.518 660 681 620	-5.63% 1.19% -1.34% 3.5% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653	-2.01% 3.82% -4.9% 6.1% Dec-10 5.250 2.560 2.294 1,718 8.25 787 773	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% Strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,602 711 727 551 1,107 1,335	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 733 1,040 1,247	13.5% -1.27% 13.82% -3.39% -3.0% 1.2% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% Aug-10 4,560 2.028 1,935 1,484 699 726 597 1,032 1,183	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4.784 2,127 2,079 1,695 757 757 656 1,163 1,369	0.98% 1.77% -3.72% -12.6% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -1.509 -1.505 -7.10 -684 -6.53 -1.155 -1.361	-2.01% 3.82% -4.9% 6.1% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560	Jan-11	* * * Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% Strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660	13.5% -1.27% 13.62% -3.39% -3.0% 1.2% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663	-15.6% 3.95% 4.66% -1.04% -3.99% -0.6% Aug-10 4.560 2.028 1.935 1.484 669 726 597 1.032 1.183 944 658	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592	-5.63% 1.19% -1.34% 3.5% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610	-2.01% 3.82% -4.9% 6.1% Dec-10 5.250 2.560 2.294 1,718 825 787 773 1,354 1,560 1,043 723	Jan-11	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2.158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770	13.5% -1.27% 13.82% -3.39% -3.0% 1.2% 1.2% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% Aug-10 4.560 2.028 1.935 1.484 699 726 597 1.032 1.183 944 658 1.121 1.791	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2.071 2.036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752	-5.63% 1.19% -1.34% 3.5% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828	-2.01% 3.82% -4.9% 6.1% Dec-10 5.250 2.560 2.294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,770 1,256 1,050	13.5% -1.27% 13.82% -3.39% -3.0% 1.2% 1.2% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974	-15.6% 3.95% 4.66% -1.04% -3.99% -0.6% -0.6% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% Strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256	13.5% -1.27% 13.82% -3.39% -3.00% 1.29% 1.29% 1.290 2.142 1,474 736 714 1,028 1,236 877 663 1,179 1,952 1,233	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262	-5.63% 1.19% -1.34% 3.5% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275	-2.01% 3.82% -4.9% 6.1% Dec-10 5,250 2,560 2,294 1,718 825 773 1,354 1,560 1,043 723 1,242 2,034 1,550	Jan-11	* * * * * * * * * * * * *	Mar-11	5.4% -0.3% 15.0% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402	13.5% -1.27% 13.82% -3.39% -3.0% 1.2% 1.2% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892	-15.6% 3.95% 4.66% -1.04% -3.99% -0.6% -0.6% Aug-10 4.560 2.028 1.935 1.484 699 726 597 1.032 1.183 944 658 1.121 1.791 1.262 1.045 249	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263	Jan-11	* * * * * * * * * * * * *	Mar-11	5.4% -0.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 Apr-09 4,365	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2.158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402	13.5% -1.27% 13.82% -3.39% -3.09 1.29 1.29 1.29 1.29 1.29 1.42 1.474 736 617 1.028 1.236 877 663 1,179 1,952 1,233 974 255 21,892	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -0.6% -	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518	0.98% 1.77% -3.72% -12.6% -0.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543	-2.01% 3.82% -4.9% 6.1% 6.1% 5.250 2.560 2.294 1,718 8.25 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	Mar-11	5.4% -0.3% 15.0% 2.3% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Gloucestershire North Wiltshire	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 7579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831	13.5% -1.27% 13.82% -3.39% -3.09 1.29% 1.29	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -0.	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4.784 2.127 2.079 1.695 757 757 656 1.163 1.369 917 686 1.074 1.748 1.339 1.094 273 22,518 Oct-09 4.900 2.254 1.932	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625	13.5% -1.27% 13.82% -3.39% -3.09% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.298 1.236 877 663 1,179 1,952 1,233 974 255 21,892 1.2892 1.2892	-15.6% 3.95% 4.66% -1.04% -3.99% -0.6% -0.	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset Stroud Scenet Stroud Scenet Stroud Scenet South Gloucester Stroud Scenet South Gloucester Stroud South Gloucester Stroud South Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585	13.5% -1.27% 13.82% -3.39% -3.09 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.296 877 -663 -1,179 -1,952 -1,233 -974 -255 21,892 21,892 Jul-09 -4,785 -2,118 -1,887 -1,539 -622 -686 -627	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.045 -1.	3.03% 6.87% -1.04% 18.2% 2.8% Sep-10 4,522 2.071 2.036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571	-5.63% 1.19% -1.34% 3.5% 0.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5.250 2.560 2.294 1,718 8.25 787 773 1.354 1,560 1.043 723 1,242 2.034 1,550 1,134 263 25,110 Dec-09 5,004 2.321 2.067 1,704 788 786 698	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% //Unitary Aut May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 630 675 630 675 638 1,068 1,275	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4.639 2.055 1.995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 1,831 1,423 625 709 1,223	13.5% -1.27% 13.82% -3.39% -3.09% 1.29% 1.29% 1.29% 1.29% 1.29% 1.290 4.721 2.091 2.142 1.474 736 714 617 1.028 1.236 877 663 1.179 1.952 1.233 974 255 21,892 Jul-09 4.785 2.118 1.887 1.539 622 686 627 1.056 1.251	-15.6% 3.95% 4.66% -1.04% -3.99% -0.6% -0.	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 628 1,068 1,275 628 1,068 1,275 898 571	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 6,25 709 585 1,055 1,223 813 644	13.5% -1.27% 13.82% -3.39% -3.09 1.29 1.29 1.29 1.29 1.29 1.42 1.474 736 714 617 1,028 1,236 877 1,952 1,233 974 255 21,892 1,892 1,887 1,539 622 686 627 1,056 1,251 888 673	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.032 -1.183 -1.18	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2.071 2.036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.369 -1	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5.250 2.560 2.294 1,718 8.25 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol Bristol Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol Goucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,902 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 1,275 898 1,068 1,275 898 1,068 1,275 898 1,068 1,275 898	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 1,979 1,831 1,423 625 1,055 1,223 813 6144 1,399 1,677	13.5% -1.27% 13.82% -3.39% -3.09% -3.09 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.290 4.721 2.091 2.142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 673 1,161 1,723	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.045 -1.032 -1.183 -1.121 -1.791 -1.262 -1.045 -2.49 -1.045 -2.49 -1.045 -2.294 -1.440 -708 -1.283	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.34% -1.34% -1.35% -1.369 -1.369 -1.369 -1.369 -1.369 -1.748 -1.748 -1.339 -1.094 -2.73 -1.753 -1.	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 1,138 950 1,139 2,056	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Cougy/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,055 1,223 813 644 1,399 1,677 1,160 1,147	13.5% -1.27% 13.82% -3.39% -3.09 1.29 1.29 1.29 1.29 1.29 1.21 1.474 -736 -714 -617 -1,028 -1,236 -877 -663 -1,179 -1,952 -1,233 -974 -255 21,892 Jul-09 4,785 -2,118 1,887 1,539 -622 -686 -627 -1,056 -1,251 -888 -673 -1,161 -1,723 -1,310 -1,047	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.0208 -1.035 -1.484 -699 -726 -597 -1.032 -1.183 -944 -658 -1.121 -1.791 -1.262 -1.045 -249	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009	-5.63% 1.19% -1.34% -3.55% 0.00% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 698 1,176 1,338 950 758 1,230	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2.158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,258 1,057	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4.639 2.055 1.995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 1,831 1,423 625 709 1,233 813 644 1,399 1,677 1,160	13.5% -1.27% 13.82% -3.39% -3.09% -3.09% 1.29% 1.29% 1.29% 1.29% 1.29% 1.290 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 686 627 1,056 1,251 888 673 1,161 1,723 1,310	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.032 -1.183 -1.032 -1.183 -1.045 -1.	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.34% -1.35% -1.369 -1.695 -1.695 -1.695 -1.695 -1.163 -1.369 -1.748 -1.369 -1.748 -1.339 -1.094 -2.73 -1.192 -1.753 -1.192 -1.358	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Company Description Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2.158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,275 898 571 1,040 1,683 1,258 1,057 147	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215	13.5% -1.27% 13.82% -3.39% -3.09 1.29 1.29 1.29 1.29 1.29 1.2142 1.474 736 617 1.028 1.236 877 663 1.179 1.952 1.233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.045 -1.032 -1.183 -1.045 -1.047 -1.723 -1.047 -1.723 -1.047 -1.7245	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.34% 2.127 -1.695 -1.695 -1.695 -1.695 -1.163 -1.369 -1.757 -686 -1.163 -1.369 -1.748 -1.369 -1.748 -1.339 -1.994 -2.73 -1.753 -1.794 -1.753	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 5.250 2.560 2.294 1.718 825 787 773 1.354 1.560 1.043 723 1.242 2.034 1.550 1.134 263 25,110 Dec-09 5.004 2.321 2.067 1.704 788 786 698 1.176 1.338 950 758 1.230 2.056 1.396 1.094 2.96	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Company 10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 878 607 908 1,496 1,163 891 96 19,768	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 1,275 898 1,1683 1,258 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,040 1,683 1,258 1,057 1,047	9.0% 3.84% 5.36% 5.36% 5.36% 6.7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 Jun 1.2%	13.5% -1.27% 13.82% -3.39% -3.09 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.296 877 -663 -1,474 -736 -714 -617 -1,028 -1,236 -877 -663 -1,179 -1,952 -1,233 -974 -255 21,892 21,892 Jul-09 4,785 -2,118 -1,887 -1,539 -622 -686 -627 -1,056 -1,251 -1,056 -1,251 -1,056 -1,251 -1,056 -1,251 -1,047 -251 21,624	-15.6% 3.95% 4.66% -1.04% -3.99% -0.69% -0.69% -1.04,560 2.028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245 Aug -0.1%	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1	0.98% 1.77% -3.72% -12.6% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.53 -1.505 -710 -684 -653 -1.155 -1.361 -878 -610 -1.036 -1.828 -1.275 -985 -222 -21,543	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,550 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 698 1,176 1,338 950 1,1396 1,396 1,396 1,396 1,094 2,966 23,662 Dec 4.9%	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 2.3% YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 193,617
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 Apr 2.4% 0.6% 7.8%	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 630 675 630 675 630 675 1,068 1,275 898 571 1,040 1,683 1,258 1,057 1,057 1,040 1,683 1,258 1,057 1,040 1,083 1,258 1,083 1,258 1,083 1,288 1,088 1,	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4.639 2.055 1.995 1.505 685 733 579 1.040 1.247 857 660 1.079 1.770 1.256 1.050 252 21,402 Jun-09 4.582 1.979 1.831 1.423 625 709 1.831 1.423 625 709 1.505 1.223 813 644 1.399 1.677 1.160 1.147 215 Jun 1.276 1.276	13.5% -1.27% 13.82% -3.39% -3.09% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.296 1.291 2.142 1.474 736 714 617 1.028 1.236 877 663 1.179 1.952 1.233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,624	-15.6% 3.95% 4.66% -1.04% -3.99% -0.6% -0.208 -0.935 -0.484 -0.95 -0.1% -0.1	3.03% 6.87% -1.04% 18.2% -2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 678 657 1,1034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.359 -1.369 -1.3	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094 296 Dec 4.9% 10.3% 11.0%	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 11,522 9,363 1,955 193,617
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768	7.3% 0.33% 10.65% 6.16% 102.3% 5.19% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 628 1,286	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 644 1,399 1,677 1,160 1,147 215 21,067	13.5% -1.27% 13.82% -3.39% -3.09 -3.	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -1.032 -1.183 -944 -658 -1.121 -1.791 -1.262 -1.045 -249 -1.1440 -1.364 -1.371 -1.066 -1.283 -1.066 -1.283 -1.066 -1.283 -1.066 -1.283 -1.066 -1.283 -1.087 -1.723 -1.047 -245 -1.1047 -245 -1.1047 -245 -1.1047 -	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% Sep-10 4,522 2.071 2.036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,229 2,0685 Sep 2.8% 3.0% 5.8% 1,4% 0.8%	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.34% -1.369 -1.339 -1.392 -1.358 -1.3	0.98% 1.77% -3.72% -12.6% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.63 -1,973 -1,505 -710 -684 -653 -1,155 -1,361 -878 -610 -1,036 -1,036 -1,228 -1,275 -985 -222 -21,543	-2.01% 3.82% -4.9% 6.1% 6.1% 5.250 2.560 2.294 1,718 8.25 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Other/Unknown	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2.4% 0.6% 7.8% -0.2% -1.5% 3.1%	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 630 645 1,275 628 1,068 1,275 898 1,275 898 1,275 898 1,275 898 1,068 1,275 898 1,088 1,0	9.0% 3.84% 5.36% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 1,979 1,831 1,423 625 1,055 1,223 813 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,423 625 1,055 1,223 813 1,677 1,160 1,147 215	13.5% -1.27% 13.82% -3.39% -3.09 -3.	-15.6% 3.95% 4.66% -1.04% -3.99% -0.69% -0.69% -1.04,560 2.028 1,935 1,484 699 726 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245 -1.56% 3.1% -1.5.6% 3.1% -1.5.6% 3.1% -1.3% 10.2% 2.8%	3.03% 6.87% -1.04% 18.2% -2.8% 2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685 Sep 2.8% 3.0% 5.8% 1.4% 0.4% 8.6%	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.34% -1.34% -1.34% -1.321 -1.321 -1.369 -1.3	0.98% 1.77% -3.72% -12.6% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.53 -1.55 -1.361 -0.53 -1.155 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -1.361 -0.36 -0	-2.01% 3.82% -4.9% -4.9% -6.1% -5.250 2.560 2.294 1.718 825 787 773 1.354 1.560 1.043 723 1.242 2.034 1.550 1.134 263 -25,110	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0% 2.1%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Strout South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 6,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,258 1,057 147 21,215 May 2.0% 0.3% 7.3% 2.0% 12.9% 7.7% 4.7%	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 21,067	13.5% -1.27% 13.82% -3.39% -3.0% -3.09 -3.	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.032 -1.183 -1.032 -1.183 -1.121 -1.791 -1.262 -1.045 -2.49 -1.249 -1.249 -1.249 -1.249 -1.262 -1.314 -1.366 -1.283 -1.386 -1.387 -1.723 -1.337 -1.047 -2.45 -1.39% -1.13% -1.39%	3.03% 6.87% -1.04% 18.2% 2.8% 2.8% 2.8% Sep-10 4,522 2.071 2.036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685	-5.63% 1.19% -1.34% -3.5% -1.34% -3.5% -1.34% -3.5% -1.34% -3.5% -1.34% -3.5% -1.34% -3.5% -1.34% -3.5% -1.34% -3.5% -1.35% -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.339 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.369 -1.360 -1.759 -1.350 -1.3	0.98% 1.77% -3.72% -12.6% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.63 -0.4% -0.63 -0.4% -0.67 -0.67 -0.67 -0.6% -0.6% -0.6% -0.6% -0.6% -0.0% -0.6% -0.0% -0.6% -0.0% -0.1% -0.9% -0.1% -0.1% -0.9% -0.1% -0.1% -0.9% -0.1% -0.1% -0.9% -0.1% -0.1% -0.9% -0.1% -0.1% -0.9% -0.1% -0.1% -0.9% -0.1% -0.1% -0.9% -0.1	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094 296 23,662 Dec 4.9% 10.3% 11.0% 0.8% 4.7% 0.1% 10.7% 15.7% 16.6%	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0% 2.1% 2.1% 2.1% 2.1% 2.1% 2.1% 2.1%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Post of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Silisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 630 675 628 1,068 1,275 898 571 1,040 1,683 1,258 1,057 1,040 1,04	9.0% 3.84% 5.36% 5.36% 5.36% 6.7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 21,067	13.5% -1.27% 13.82% -3.39% -3.09 1.29% 1.29% 1.29% 1.29% 1.29% 1.296 1.2142 1,474 -736 -714 -7153 -714 -7153 -714 -7153 -714 -7153 -714 -7153 -714 -7153 -714 -7153 -714 -7153 -	-15.6% 3.95% 4.66% -1.04% -3.99% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.69% -0.19%	3.03% 6.87% -1.04% 18.2% -2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685 Sep 2.8% 3.0% 5.8% 1.44% 0.4% 8.6% 6.4% 5.1% 5.36% -14.9%	-5.63% 1.19% -1.34% -3.55% 0.00% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 1,350 1,192 1,358 872 708 1,160 1,759 1,350 1,032 233 22,526 Oct -2.4% -5.6% 7.6% -3.3% 11.5% 6.5% 3.6% -2.4% 0.8% 5.2% -3.1%	0.98% 1.77% -3.72% -12.6% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.53 -1.55 -1.055 -1.061 -1.036 -1.828 -1.275 -985 -222 -1.543 -1.876 -1.872 -645 -645 -646 -626 -1.142 -1.288 -947 -657 -1.056 -1.804 -1.305 -1.039 -244 -1.039 -244 -1.039 -	-2.01% 3.82% -4.9% -4.9% -6.1%	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0% 2.4% 3.9% 3.9% -2.3%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Witshire Salisbury Other/Unknown Total 2009/10 Bristol Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Salisbury Other/Unknown Total Variance Year on Year Bristol Gouth Gloucestershire North Somerset Salisbury Other/Unknown Total Variance Year on Year Bristol Gouth Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 Apr 2.4% 0.6% 7.8% -0.2% 1.1% -1.5% 3.9% 9.5% 0.0% -1.6% 12.3% 7.8%	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,275 898 571 1,040 1,683 1,275 1,057 147 21,215 May 2.0% 0.3% 7.3% 2.0% 12.9% 1.7% 11.7% 13.5% 10.6% 10.6%	9.0% 3.84% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 Jun 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402	13.5% -1.27% 13.82% -3.39% -3.0% 1.2% 1.2% 1.2% 1.2% 1.2% 1.2% 1.2901 2,142 1,474 736 714 617 1,028 1,236 877 1,952 1,233 974 255 21,892 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,624 Jul -1.3% -1.3% -1.3% -1.3% -1.3% -1.5%	-15.6% 3.95% 4.66% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -0.6% -1.04% -3.9% -1.045 -1.032 -1.183 -1.183 -1.183 -1.121 -1.791 -1.262 -1.045 -2.49 -1.1791 -1.262 -1.045 -2.49 -1.1791 -1.262 -1.045 -2.49 -1.1791 -1.262 -1.045 -2.1791 -1.262 -1.045 -2.1791 -1.262 -1.045 -1.337 -1.047 -1.733 -1.047 -1.733 -1.047 -2.45 -1.337 -1.047 -2.45 -1.337 -1.047 -2.45 -1.337 -1.047 -2.45 -1.338 -1.39% -1.39% -1.56% -3.1% -1.39% -1.56% -3.2% -7.8% -1.8% -1.2% -2.8% -3.2% -7.8% -1.8% -1.9% -3.9% -3.9% -3.9% -3.9% -3.9% -3.9% -3.9% -3.9% -3.9% -3.9% -3.9%	3.03% 6.87% -1.04% 18.2% -2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685 Sep 2.8% 3.0% 5.8% 1.4% 0.8% 6.4% 5.1% -3.6% -14.9% 3.3% 7.2%	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.34% -1.34% -1.34% -1.34% -1.35% -1.35% -1.359 -1.369 -1.350 -1.358 -1.350 -1.3	0.98% 1.77% -3.72% -12.6% -0.4	-2.01% 3.82% -4.9% 6.1% 6.1% 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,230 2,056 1,396 1,094 2,96 -23,662 Dec 4.9% 1,094 2,96 -4.9% 1,094 2,96 -4.9% 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,396 1,094 -2,056 1,094 -2,056 1,094 -2,056 1,094 -2,056 1,094 -2,056 1,094 -2,056 -2,05	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 2.3% 15.0% 2.3% 15.0% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0% 2.1% 2.4% 3.9% 3.9% 3.9% 3.9% 3.9% 3.9% 3.9% 5.1%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	3.4% 7.8% 0.6% 8.2% 6.5% 139.5% 4.5% 4.5% strict Counci Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2.4% 0.6% 7.8% -0.2% 1.1% -1.5% 3.9% 9.5% 0.0% -1.6% 1.5% 3.9% 9.5% 0.0% -1.6%	7.3% 0.33% 10.65% 6.16% 102.3% 5.1% May-10 4,799 2,158 1,902 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 1,275 8	9.0% 3.84% 5.36% 5.36% -7.01% 20.2% 1.6% hority Jun-10 4,639 2,055 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 1,979 1,831 1,423 625 1,055 1,223 813 625 1,055 1,223 813 1,423 625 1,050 585 1,055 1,223 813 1,423 625 1,055 1,223 813 1,055 1,055 1,223 813 1,055 1,055 1,223 813 1,055 1,055 1,223 813 1,070 1,090	13.5% -1.27% 13.82% -3.39% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.09% -3.091 -3.142 -3.	-15.6% 3.95% 4.66% -1.04% -3.99% -0.6% -0.6% -1.04% -3.99% -0.6% -1.045 -2.028 -1.035 -1.484 -6.99 -7.26 -5.97 -1.032 -1.183 -9.44 -6.58 -1.121 -1.791 -1.262 -1.045 -2.49 -2.1,314	3.03% 6.87% -1.04% 18.2% -2.8% 2.8% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685 Sep 2.8% 3.0% 5.8% 1.4% 0.8% 6.4% 5.1% -3.6% -14.9% 3.3%	-5.63% 1.19% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% 3.5% -1.34% -1.3	0.98% 1.77% -3.72% -12.6% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.4% -0.63 -1.155 -1.361	-2.01% 3.82% -4.9% -4.9% -6.1%	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	5.4% -0.3% 15.0% 15.0% 2.3% 15.0% 2.3% 15.0% 2.3% 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 11,522

Conveyance Rates by Sector

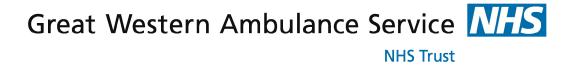
Incidents with a response	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	8607 5160	9185 5434	8895 5141	9160 5208	8737 5181	8855 5187	9235 5619	8851 5441	10393 6342	*	*	*	81,918 48,713
Wiltshire Other/Unknown	6697 194	7418 261	7137 229	7299 225	7179 217	6988 237	7432 232	7046 205	8132 243	*	*	*	65,328 2,043
Total	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,002
Incidents with transport						0.10	0 1 10	N 40					1/75
Avon	Apr-10 5891	May-10 6103	Jun-10 6044	Jul-10 6057	Aug-10 5905	Sep-10 6092	Oct-10 6296	Nov-10 6077	Dec-10 6985	Jan-11	Feb-11	Mar-11 *	YTD 55,450
Gloucestershire Wiltshire	3492 4404	3629 4862	3426 4595	3518 4653	3472 4610	3562 4570	3747 4876	3680 4628	4030 5226	*	*	*	32,556 42,424
Other/Unknown	114	159	131	134	136	142	163	134	142	*	*	*	1,255
Total	13,901	14,753	14,196	14,362	14,123	14,366	15,082	14,519	16,383	*	*	*	131,68
ncidents with transport 2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	5783 3301	6067 3308	5740 3206	5900 3240	5764 3335	5832 3362	6303 3591	6044 3407	6611 3817	6199 3526	5519 3137	6280 3523	54,044 30,567
Wiltshire Other/Unknown	4186 34	4597 55	4444 87	4534 103	4507 100	4517 82	4887 120	4781 122	5047 129	4646 112	4242 105	4755 61	41,500 832
Total	13,304	14,027	13,477	13,777	13,706	13,793	14,901	14,354	15,604	14,483	13,003	14,619	126,94
Conveyance Rate	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	68.44% 67.67%	66.45% 66.78%	67.95% 66.64%	66.12% 67.55%	67.59% 67.01%	68.80% 68.67%	68.18% 66.68%	68.66% 67.63%	67.21% 63.54%	*	*	*	67.7% 66.8%
Wiltshire Other/Unknown	65.76% 58.76%	65.54% 60.92%	64.38% 57.21%	63.75% 59.56%	64.22% 62.67%	65.40% 59.92%	65.61% 70.26%	65.68% 65.37%	64.26% 58.44%	*	*	*	64.9% 61.4%
Total	67.3%	66.2%	66.3%	65.6%	66.3%	67.6%	67.0%	67.4%	65.2%	*	*	*	66.5%
Conveyance Rates by PCT	•												
ncidents with a response													
Bath and North East Somerset	Apr-10 1,462	May-10 1,602	Jun-10 1,505	Jul-10 1,474	Aug-10 1,484	Sep-10 1,518	Oct-10 1,695	Nov-10 1,505	Dec-10 1,718	Jan-11 *	Feb-11 *	Mar-11 *	YTD 13,963
Bristol Gloucestershire	4,469 5,160	4,799 5,434	4,639 5,141	4,721 5,208	4,560 5,181	4,522 5,187	4,784 5,619	4,509 5,441	5,250 6,342	*	*	*	42,25
North Somerset South Gloucestershire	1,971 1,967	1,993 2,158	1,995 2,055	2,142 2,091	1,935 2,028	2,036 2,071	2,079 2,127	1,973	2,294 2,560	*	*	*	18,41
Swindon Wiltshire	1,635 3,800	1,881 4,168	1,790 4,045	1,977 4,049	1,819 4,086	1,774 3,919	1,782 4,193	1,842 3,906	2,046 4,649	*	*	*	16,540 36,819
Other/Unknown	194	263	232	230	221	240	239	208	251	*	*	*	2,078
Total	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,00
Incidents with transport	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	1,017 2,980	1,106 3,075	1,040	1,000 2,967	1,017 2,933	1,034 2,962	1,215	1,026	1,119 3,390	*	*	*	9,574 27,34
Gloucestershire North Somerset	3,492 1,389	3,629 1,404	3,426 1,433	3,518 1,497	3,472 1,362	3,562 1,454	3,747 1,519	3,680 1,424	4,030 1,627	*	*	*	32,556 13,109
South Gloucestershire Swindon	1,384 1,064	1,461 1,222	1,474 1,143	1,451 1,239	1,455 1,152	1,514 1,153	1,506 1,139	1,570 1,216	1,805 1,323	*	*	*	13,620 10,65
Wiltshire Other/Unknown	2,461 114	2,696	2,554	2,553 137	2,593 139	2,542 145	2,693 168	2,516 137	2,940 149	*	*	*	23,54
Total	13,901	14,753	14,196	14,362	14,123	14,366	15,082	14,519	16,383	*	*	*	131,68
	13,901	14,753	14,196	14,362	14,123	14,366	15,082	14,519	10,303				131,00
Conveyance Rate	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol Gloucestershire	69.56% 66.68%	69.04% 64.08%	69.10% 64.52%	67.84% 62.85%	68.53% 64.32%	68.12% 65.50%	71.68% 64.69%	68.17% 65.42%	65.13% 64.57%	*	*	*	68.6% 64.7% 66.8%
	67 679/	66 700/		67 EE9/	67 040/	60 670/	66 600/	67 620/	62 E 49/	*	*	*	
North Somerset	67.67% 70.47%	66.78% 70.45%	66.64% 71.83%	67.55% 69.89%	67.01% 70.39%	68.67% 71.41%	66.68% 73.06%	67.63% 72.17%	63.54% 70.92%	*	*	*	71.2%
North Somerset South Gloucestershire Swindon	70.47% 70.36% 65.08%	70.45% 67.70% 64.97%	71.83% 71.73% 63.85%	69.89% 69.39% 62.67%	70.39% 71.75% 63.33%	71.41% 73.10% 64.99%	73.06% 70.80% 63.92%	72.17% 72.72% 66.02%	70.92% 70.51% 64.66%	*	*	* *	71.2% 70.9% 64.4%
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown	70.47% 70.36%	70.45% 67.70%	71.83% 71.73%	69.89% 69.39%	70.39% 71.75%	71.41% 73.10%	73.06% 70.80%	72.17% 72.72%	70.92% 70.51%	*	*	*	71.2% 70.9% 64.4% 64.0% 61.7%
North Somerset South Gloucestershire Swindon Wiltshire	70.47% 70.36% 65.08% 64.76%	70.45% 67.70% 64.97% 64.68%	71.83% 71.73% 63.85% 63.14%	69.89% 69.39% 62.67% 63.05%	70.39% 71.75% 63.33% 63.46%	71.41% 73.10% 64.99% 64.86%	73.06% 70.80% 63.92% 64.23%	72.17% 72.72% 66.02% 64.41%	70.92% 70.51% 64.66% 63.24%	* * *	*	* * * *	71.2% 70.9% 64.4% 64.0%
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown	70.47% 70.36% 65.08% 64.76% 58.76%	70.45% 67.70% 64.97% 64.68% 60.84%	71.83% 71.73% 63.85% 63.14% 57.33%	69.89% 69.39% 62.67% 63.05% 59.57%	70.39% 71.75% 63.33% 63.46% 62.90%	71.41% 73.10% 64.99% 64.86% 60.42%	73.06% 70.80% 63.92% 64.23% 70.29%	72.17% 72.72% 66.02% 64.41% 65.87%	70.92% 70.51% 64.66% 63.24% 59.36%	* * * * * * * * * * * * * * * * * * * *	*	* * * *	71.2% 70.9% 64.4% 64.0% 61.7%
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (70.47% 70.36% 65.08% 64.76% 58.76% 67.3%	70.45% 67.70% 64.97% 64.68% 60.84% 66.2%	71.83% 71.73% 63.85% 63.14% 57.33%	69.89% 69.39% 62.67% 63.05% 59.57%	70.39% 71.75% 63.33% 63.46% 62.90%	71.41% 73.10% 64.99% 64.86% 60.42%	73.06% 70.80% 63.92% 64.23% 70.29%	72.17% 72.72% 66.02% 64.41% 65.87%	70.92% 70.51% 64.66% 63.24% 59.36%	•	•	•	71.2% 70.9% 64.4% 64.0% 61.7%
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response	70.47% 70.36% 65.08% 64.76% 58.76% Council / Uni	70.45% 67.70% 64.97% 64.68% 60.84% tary Authorit	71.83% 71.73% 63.85% 63.14% 57.33% 66.3%	69.89% 69.39% 62.67% 63.05% 59.57% 65.6%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3%	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522	73.06% 70.80% 63.92% 64.23% 70.29% 67.0%	72.17% 72.72% 66.02% 64.41% 65.87% 67.4%	70.92% 70.51% 64.66% 63.24% 59.36% 65.2%		• • • • • • • • • • • • • • • • • • •	* * * * * * * * * * * * * * * * * * *	71.2% 70.9% 64.4% 64.0% 61.7% 66.5%
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire	70.47% 70.36% 65.08% 64.76% 58.76% Council / Uni	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit	71.83% 71.73% 63.85% 63.14% 57.33% 66.3%	69.89% 69.39% 62.67% 63.05% 59.57% 65.6%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3%	71.41% 73.10% 64.99% 64.86% 60.42% 67.6%	73.06% 70.80% 63.92% 64.23% 70.29% 67.0%	72.17% 72.72% 66.02% 64.41% 65.87% 67.4%	70.92% 70.51% 64.66% 63.24% 59.36% 65.2%	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,210
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response	70.47% 70.36% 65.08% 64.76% 58.76% 67.3% Council / Uni Apr-10 4,469 1,967	70.45% 67.70% 64.97% 64.68% 60.84% tary Authorit May-10 4,799 2,158 1,993 1,602 711	71.83% 71.73% 63.85% 63.14% 57.33% 66.3% Y	69.89% 69.39% 62.67% 63.05% 59.57% 65.6%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4.560 2,028	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4.522 2,071	73.06% 70.80% 63.92% 64.23% 70.29% 67.0%	72.17% 72.72% 66.02% 66.02% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710	70.92% 70.51% 64.66% 63.24% 59.36% 65.2% Dec-10 5.250 2,560	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,255 19,211 18,411 13,966
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	70.47% 70.36% 65.08% 64.76% 58.76% 67.3% Council / Uni Apr-10 4,469 1,967 1,971 1,462	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602	71.83% 71.73% 63.85% 63.14% 57.33% 66.3% y Jun-10 4,639 2,055 1,995 1,505	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4,560 2,028 1,935 1,484	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% Oct-10 4,784 2,127 2,079 1,695	72.17% 72.72% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505	70.92% 70.51% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25; 19,211 18,411 13,96; 6,428 6,456
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	70.47% 70.36% 65.08% 64.76% 58.76% 67.3% Council / Uni Apr-10 4.469 1,967 1,971 1,462 645 647	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335	71.83% 71.73% 63.85% 63.14% 57.33% 66.3% Y Jun-10 4,639 2,055 1,995 1,505 685 733	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% Oct-10 4.784 2,127 2,079 1,695 757	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361	70.92% 70.51% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25; 19,21(18,41) 13,966 6,428 6,456 5,636 10,11(
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	70.47% 70.36% 65.08% 65.08% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit 4,799 2,158 1,993 1,602 711 727 551 1,107	71.83% 71.73% 63.85% 63.14% 57.33% 66.3% y Jun-10 4.639 2.055 1.995 1,505 685 733 579 1,040	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25; 19,211 18,411 13,96; 6,428 6,456 5,636 10,111 11,844 8,231
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Konnet Konnet Konnet Konth Wiltshire	70.47% 70.36% 65.08% 64.76% 58.76% Council / Uni Apr-10 4.469 1,967 1,971 1,462 645 647 590 1,137 1,263 878	70.45% 67.70% 64.97% 64.68% 60.84% tary Authorit 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003	71.83% 71.73% 63.85% 63.14% 57.33% 66.3% 79 Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4.560 2.028 1.935 1.484 699 726 597 1.032 1.183 944	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% Oct-10 4.784 2,127 2,079 1,695 757 757 656 1,163 1,369 917	72.17% 72.72% 66.02% 66.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878	70.92% 70.51% 64.66% 63.24% 59.36% 65.2% Dec-10 5.250 2.560 2.294 1,718 825 787 773 1,354 1,560 1,043	Jan-11	Feb-11	Mar-11	71.29 70.99 64.49 64.09 61.79 66.59 YTD 42,25 19,21 18,41 13,96 6,428 6,456 5,636 10,11 11,84 8,231 5,833 9,946
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	70.47% 70.36% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit May-10 4,799 2.158 1,993 1,602 711 727 727 1,335 1,003 648 1,150	71.83% 71.73% 63.85% 63.14% 57.33% 66.3% Jun-10 4,639 2,055 1,995 1,505 685 733 733 1,040 1,247 857 660 1,079	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4,560 2,028 1,935 1,484 699 726 1,032 1,183 944 658 1,121	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242	Jan-11	Feb-11	Mar-11	71.29 70.99 64.49 64.09 61.79 66.59 YTD 42,25 19,21 18,41 13,96 6,422 6,456 5,633 10,11 11,84 8,231 5,837 9,946 16,344 11,86
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	70.47% 70.36% 65.08% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4.469 1.967 1.971 1.462 645 647 590 1.137 1.263 878 597 1.020 1.613 1.275 908 216	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375	71.83% 71.73% 63.85% 63.14% 57.33% 66.3% Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4.560 2.028 1.935 1.484 699 726 597 1.032 1.183 944 658 1.121 1.791 1,262	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4.522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 663 1,155 1,361 878 610 1,036 1,828 1,275 985 222	70.92% 70.51% 64.66% 63.24% 59.36% 65.2% Dec-10 5.250 2.560 2.294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,21: 18,41: 13,96: 6,456 5,636 10,11: 11,84: 8,231: 5,837 9,946 16,34: 11,86: 9,169
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	70.47% 70.36% 65.08% 64.76% 58.76% 67.3% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995	71.83% 71.73% 63.85% 63.14% 57.33% 66.3% y Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% 0ct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094	72.17% 72.72% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985	70.92% 70.51% 64.66% 63.24% 59.36% 65.22% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,255 19,210 18,411 13,963 6,428 6,456 5,636 10,110 11,844 8,231 5,837 9,946 16,344 11,863 9,169 2,275
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	70.47% 70.36% 65.08% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4.469 1.967 1.971 1.462 645 647 590 1.137 1.263 878 597 1.020 1.613 1.275 908 216	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% 9 Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 663 1,155 1,361 878 610 1,036 1,828 1,275 985 222	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5.250 2.560 2.294 1.718 825 787 773 1.354 1.560 1.043 723 1.242 2.034 1.550 1.134 263	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,255 19,210 18,411 13,963 6,428 6,456 5,636 10,110 11,844 8,231 5,837 9,946 16,344 11,863 9,169 2,275
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol	70.47% 70.36% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4.469 1.967 1.971 1.462 645 647 590 1.137 1.263 878 597 1.020 1.613 1.275 908 216 Apr-10 2.980	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit 4,799 2.158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,211 18,411 13,96: 6,428 6,456 5,636 10,111 11,84: 8,231 5,837 9,946 16,344 11,86: 9,169 2,275
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset	70.47% 70.36% 65.08% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,211 18,411 13,96: 5,636 10,111 11,844 8,231 5,837 9,948 42,275 198,000 YTD 27,344 13,66: 2,275
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District of the Conveyance Rates by District of Conveyance Ra	70.47% 70.36% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4.469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 Apr-10 2,980 1,384 1,389 1,017 448	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% 9 Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% Aug-10 4.560 2.028 1.935 1.484 659 726 597 1.032 1.183 944 658 1,121 1.791 1,262 1.045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4.522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% Oct-10 4.784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 663 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451	70.92% 70.51% 64.66% 63.24% 59.36% 65.250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485	Jan-11	Feb-11	Mar-11	71.29 70.99 64.49 64.09 61.79 66.59 YTD 42,25 19,211 18,41 13,96 6,422 6,456 5,633 10,11 11,84 8,231 5,837 9,946 11,86 9,166 2,275 198,00 YTD 27,34 13,62 13,10 9,577 4,207
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Cotswold Cotswold Tewkesbury	70.47% 70.36% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 4777 484 375	71.83% 71.73% 63.85% 63.85% 63.14% 57.33% 66.37% Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 669 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,1034 465 486 427	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 5225 454	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 663 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508	Jan-11	Feb-11	Mar-11	71.29 70.99 64.49 64.09 61.79 61.79 42,25 19,21 18,41 13,96 6,428 6,456 5,636 10,11 11,84 8,231 5,837 9,944 11,86 9,169 2,275 198,00 YTD 27,34 13,62 13,10 9,574 4,207 4,441 3,885
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District of Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	70.47% 70.36% 65.08% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% 9 Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 446 475 446 59.39%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 62.90% 66.3% 66.3% 62.908 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 774	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% 0ct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 0ct-10 3,095 1,506 1,519 1,215 480 525 454 813 922	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% 67.4% 68.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 467 467 467 4801 918	70.92% 70.51% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,211 18,411 13,96: 6,428 6,456 5,636 10,111 11,841 8,231 5,837 9,946 16,344 11,86: 9,169 2,275 198,00 YTD 27,344 13,629 13,100 9,574 4,207 4,414 3,885 7,048 7,915
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Stroud Gloucester Stroud Stroud Kennet	70.47% 70.36% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,384 1,389 1,017 448 448 449 781 847 548	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% 9 Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 469 367 750 828 513 448	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 669 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 420	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 427 772 879 533 402	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 5,25 454 813 922 553 456	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 663 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 1,026 451 467 801 918 570 396	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 508 883 1,000 648 445	Jan-11	Feb-11	Mar-11	71.29 70.99 64.49 64.09 61.79 61.79 61.79 42,25 19,21 18,41 13,96 6,428 6,456 5,636 10,11 11,84 8,231 5,837 9,944 11,86 9,169 27,34 13,62 13,10 9,574 4,207 4,207 4,411 3,888 7,048 7,918 5,083 3,834
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset Salisbury Other/Unknown Total Bristol Gouth Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	70.47% 70.36% 65.08% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050	70.45% 67.70% 64.97% 64.68% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 4777 484 375 769 902 622 4444 730 1,208	71.83% 71.73% 63.85% 63.85% 63.14% 57.33% 66.3% y Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 528 420 753 1,224	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 62.90% 66.3% 62.908 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 774 572 420 774 572 420 1,133	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% 68.1 69.0 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.09% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 4,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 486 1922 553 456 1,116	72.17% 72.72% 66.02% 66.02% 65.87% 67.4% 65.87% 67.4% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,211 18,411 13,96: 6,428 6,456 5,636 10,111 11,844 8,231 5,837 9,946 16,344 11,86: 9,169 2,275 198,00 YTD 27,34: 13,62: 13,10: 9,574 4,207 4,414 3,885 7,048 7,915 5,087 3,834 6,5087
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury West Wiltshire Salisbury	70.47% 70.36% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,384 1,389 1,017 448 459 409 781 847 590 781 664 1,050 781 613	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 444 730 1,208 846 676	71.83% 71.73% 63.85% 63.14% 57.33% 66.374% 57.33% 66.376 4.639 2.055 1.995 1.505 685 733 579 1.040 1.247 857 660 1.079 1.770 1.256 1.050 252 21,402 Jun-10 2.993 1.474 1.433 1.040 469 499 367 750 828 750 828 704 1,126 724 678	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 669 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 432 713 1,133 7447 713	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 879 402 682 1,136 782 676	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% 67.0% 67.0% 0ct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 0ct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 535 456 715 1,116 783 739	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 801 918 1,206 678 1,206 678 1,206	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 508 883 1,000 648 445 797 1,314 891 807	Jan-11	Feb-11	Mar-11	71.29 70.99 64.49 64.09 64.09 61.79 61.79 42.25 19.21 18.41 13.96 6,428 6,456 5,638 10,11 11,84 8,231 5,837 9,94 4,207 4,41 3,888 7,048 7,918 5,938 7,048 7,048 7,918 5,938 6,436 6,436 6,436 7,048
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Withshire Balisbury Other/Unknown Total Gouth Gloucestershire North Somerset Bristol Gouth Gloucester Stroud Kennet North Wiltshire Salisbury Otherlenham Gloucester Bristol Gouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	70.47% 70.36% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 1,263 878 1,263 878 216 2,980 1,137 1,265 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% **May-10* 4,799 2,158 1,993 1,602 711 727 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 **May-10* 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 477 484 375 769 902 622 444 676 174	71.83% 71.73% 63.85% 63.14% 57.33% 66.37 66.37 66.37 Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 4,731 4,75 4,46 751 1,497 1,000 473 475 446 751 845 528 420 731 649 152	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 778 778 572 420 713 1,133 747 713 158	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% 68.1 67.6% 68.1 68.1 68.1 68.1 68.1 68.1 68.1 68.2 1,100 1,292 83.4 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 782 676 162	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.09% 67.0% 67.0% 67.0% Cet-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 4,748 1,339 1,094 273 22,518 Cet-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% 67.4% 68.02% 67.4% 68.02% 69.02	70.92% 70.92% 70.91% 64.66% 63.24% 59.36% 65.2% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 1,58	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,211 18,411 13,96: 6,428 6,456 5,636 10,111 11,844 8,231 5,837 9,946 16,344 11,86: 9,158 2,275 YTD 27,344 13,62: 13,10: 9,574 4,207 4,414 3,885 7,048 7,915 5,087 3,834 6,436 10,511 7,026 6,252 1,420
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Remet Roucester Stroud Remet Roucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Response of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total	70.47% 70.36% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,384 1,389 1,017 448 459 409 781 847 590 781 664 1,050 781 613	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 444 730 1,208 846 676	71.83% 71.73% 63.85% 63.14% 57.33% 66.374% 57.33% 66.376 4.639 2.055 1.995 1.505 685 733 579 1.040 1.247 857 660 1.079 1.770 1.256 1.050 252 21,402 Jun-10 2.993 1.474 1.433 1.040 469 499 367 750 828 367 750 828 704 1,126 724 678	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 669 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 432 713 1,133 7447 713	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 879 402 682 1,136 782 676	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% 67.0% 67.0% 0ct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 0ct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 535 456 715 1,116 783 739	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 801 918 1,206 678 1,206 678 1,206	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 508 883 1,000 648 445 797 1,314 891 807	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,211 18,411 13,96: 6,428 6,456 5,636 10,111 11,844 8,231 5,837 9,946 16,344 11,86: 9,158 2,275 YTD 27,344 13,62: 13,10: 9,574 4,207 4,414 3,885 7,048 7,915 5,087 3,834 6,436 10,511 7,026 6,252 1,420
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Conveyance Rate	70.47% 70.36% 65.08% 65.08% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 1,263 878 1,263 878 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 1,335 1,003 648 1,150 1,861 1,375 1,995 283 22,298 May-10 4,77 4,84 3,75 769 902 622 444 4,77 484 3,75 769 902 622 444 1,208 846 676 1,74 14,753	71.83% 71.73% 63.85% 63.85% 63.14% 57.33% 66.3% Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 4,731 4,75 4,46 751 1,497 1,000 473 475 446 751 845 528 420 731 649 152 14,362	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 6	71.41% 73.10% 64.99% 64.98% 60.42% 67.6% 67.6% 68.1 67.6% 68.1 68.1 68.1 68.1 68.1 68.1 68.1 68.1	73.06% 70.80% 63.92% 64.23% 70.29% 67.09% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 61,163 1,369 917 4,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% 67.4% 68.02% 67.4% 68.02% 69.1509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 1,588	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25; 19,211 18,411 13,96; 6,428 6,456 5,636 10,111 11,844 8,231 5,837 9,946 16,344 11,86; 9,159 2,275 YTD 27,344 13,620 13,100 9,574 4,207 4,414 3,885 7,048 7,915 5,087 3,834 6,436 10,511 7,026 6,252 1,420 YTD
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Total Conveyance Rate Bristol, City of South Gloucestershire	70.47% 70.36% 65.08% 65.08% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,384 403 664 1,050 781 847 548 403 664 1,050 781 613 128	70.45% 67.70% 64.97% 64.89% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753	71.83% 71.73% 63.85% 63.14% 57.33% 66.374% 57.33% 66.374% 57.33% 66.374% 66.376 4.639 2.055 1.995 1.505 685 733 579 1.040 1.247 857 660 1.079 1.770 1.256 1.050 252 21,402 Jun-10 2.993 1.474 1.433 1.040 469 499 367 750 828 513 448 704 1.126 750 828 513 448 704 1.126 678 150 14,196	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 753 1,224 753 1,224 753 1,224 753 1,4362	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 669 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 420 713 1,133 747 713 158 14,123	71.41% 73.10% 64.99% 64.98% 60.42% 67.6% 67.6% 68.1 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 682 1,136 682 1,136 682 1,136 682 1,136 682 1,136 682 1,1366	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 68.6 1,074 1,748 1,339 1,094 273 22,518 68.6 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 739 191 15,082	72.17% 72.72% 66.02% 66.02% 66.441% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 663 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 770 147 147 14,519	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 883 1,000 64.87 445 797 1,314 891 807 158	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25: 19,211 18,411 13,96: 6,428 6,456 5,636 10,111 11,844 8,231 5,837 9,169 2,275 198,000 YTD 27,344 13,629 13,100 9,574 4,207 4,414 3,885 7,048 7,915 5,087 7,088 7,0
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Other/Unknown Total Incidents with transport Bristol Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Conveyance Rate Bristol, City of South Gloucestershire North Gloucestershire Bristol, City of South Gloucestershire Bristol, City of South East Somerset	70.47% 70.36% 65.08% 65.08% 65.08% 65.08% 64.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 1,263 878 1,263 878 216 20,658 Apr-10 2,980 1,137 448 459 409 781 448 459 409 781 548 403 664 1,050 781 613 128 13,901	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 1,335 1,003 648 1,150 1,861 1,375 1,995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753	71.83% 71.73% 63.85% 63.85% 63.14% 57.33% 66.37% Jun-10 4.639 2.055 1.995 1.505 685 733 579 1.040 1.247 857 1.040 1.247 857 2.1,402 Jun-10 2.993 1.474 1.433 1.040 469 499 367 750 828 513 448 704 1.126 724 678 150 14,196 Jun-10 64.52% 71.73% 69.10%	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 4,731 4,731 4,736 4,751 4,467 751 8,451 1,497 1,000 4,731 4,75 4,467 751 8,451 1,497 1,000 4,731 4,75 4,467 751 8,451 1,497 1,000 4,731 4,75 4,731 6,751 8,7	70.39% 71.75% 63.33% 63.46% 62.90% 66.3%	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% 68.86% 60.42% 67.6% 68.1 620 1,100 1,292 834 1,518 660 681 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 782 676 162 14,366	73.06% 70.80% 63.92% 64.23% 70.29% 67.09% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 67.0% 68.6 1,63 1,369 917 68.6 1,074 1,748 1,339 1,094 273 22,518 64.69% 64.69% 73.06% 71.68% 71.68%	72.17% 72.72% 66.02% 66.02% 66.441% 65.87% 67.4% 67.4% 68.17% 68.17% 72.72% 72.72% 72.72% 72.72% 72.72% 72.72% 72.72% 72.72% 68.17% 66.12% 66.02% 66.02% 67.4% 66.02% 67.4% 66.02% 67.4% 66.17% 66.17%	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,1134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 158 16,383	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25; 19,211 18,411 13,96; 6,428 6,456 5,636 10,111 11,844 8,231 5,837 198,00 YTD 27,344 11,86; 9,168 2,275 198,00 YTD 27,344 3,885 7,048 7,915 5,087 3,834 6,436 10,511 7,026 6,252 1,420 131,68
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Conveyance Rate Bristol, City of South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Conveyance Rate Bristol, City of South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	70.47% 70.36% 65.08% 65.08% 65.08% 64.76% 58.76% 67.3% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,384 403 664 1,050 781 847 548 409 781 847 548 409 781 847 548 409 781 847 548 403 664 1,050 781 613 128	70.45% 67.70% 64.97% 64.89% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,003 648 1,1375 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% 9 Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 753 1,224 753 1,224 753 1,224 753 1,4362 Jul-10 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 66.53%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 669 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 577 432 728 774 577 133 1,133 1,133 1,133 1,133 1,1423	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 682 1,136 682 1,136 682 1,136 682 1,136 682 1,136 682 1,1366	73.06% 70.80% 63.92% 64.23% 70.29% 67.0% 67.0% 67.0% 67.0% 67.0% 68.64 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191 15,082	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 663 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519 Nov-10 68.42% 72.72% 72.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17%	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 158 16,383	Jan-11	Feb-11	Mar-11	71.29 70.99 64.49 64.09 61.79 61.79 42.25 19.21 18.41 13.96 6.428 6.456 5.636 10.11 11.84 8.231 5.837 9.944 16.34 11.86 9.168 2.275 198.00 YTD 27.34 4.207 4.414 3.888 7.048 7.915 5.087 3.833 6.436
North Somerset South Gloucestershire Sowindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Conveyance Rate Bristol South Gloucestershire North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Conveyance Rate Bristol, City of South Gloucestershire North Somerset Broest of Dean Cotswold Tewkesbury Cheltenham Total Conveyance Rate Bristol, City of South Gloucestershire North Somerset Broest of Dean Cotswold Tewkesbury Cheltenham	70.47% 70.36% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 1,263 878 216 2,980 2,16 2,980 1,137 1,275 908 216 2,980 1,384 1,389 1,017 448 403 664 1,050 781 613 128 Apr-10 66.68% 70.36% 69.46% 70.94% 69.56% 69.46% 69.56% 69.46% 70.94% 69.56% 69.46% 69.22% 68.69%	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753 May-10 64.08% 67.70% 69.04% 69.57% 68.06% 69.47%	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% Jun-10 4.639 2.055 1.995 1.505 685 733 579 1,040 1,247 857 1,040 1,247 857 2.1,256 1,050 2.52 21,402 Jun-10 2.993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196 Jun-10 64.52% 71.73% 68.08% 68.08% 68.08% 68.08% 68.08% 68.08% 68.39% 72.12%	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 4,255 21,892 21,892 Jul-10 4,731 4,467 7,1000 473 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 67.54%	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% 68.86% 60.42% 67.6% 68.86% 69.42% 69.45	73.06% 70.80% 63.92% 64.23% 70.29% 67.09% 67.09% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 4,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 739 191 15,082 Oct-10 64.69% 70.80% 71.68% 63.41% 69.35% 69.21% 69.91%	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% 67.4% 68.17% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519 Nov-10 65.42% 72.72% 68.17% 63.52% 69.35%	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 158 Dec-10 64.57% 70.51% 65.21%	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25; 19,211 18,411 13,96; 6,428 6,456 5,636 10,111 11,844 8,231 5,837 198,00 YTD 27,344 11,86; 9,168 2,275 198,00 YTD 3,885 7,048 7,915 5,087 3,834 6,436 6,436 10,511 13,106 13,106 13,107
North Somerset South Gloucestershire Sowindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stiroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Other/Unknown Total Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bouth Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon Total Conveyance Rate Bristol, City of South Gloucestershire North Somerset Bouth Gloucestershire Swindon West Wiltshire Salisbury Other/Unknown Total Conveyance Rate Bristol, City of South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Chelucester Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Chelucester Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Chelucester Britoud Tewkesbury Chelucester Britoud	70.47% 70.36% 65.08% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,384 403 664 1,050 781 847 548 409 781 847 548 409 781 847 548 409 781 847 548 403 664 1,050 781 128	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 4777 484 375 769 902 622 444 730 1,208 846 676 174 14,753 May-10 64.08% 67.70% 70.45% 69.04% 67.70% 67.09% 66.57% 68.06% 69.47% 68.06% 69.47% 68.06% 69.47% 68.06% 69.47% 68.06% 69.47% 68.06% 69.47% 62.01%	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% 9 Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196 Jun-10 4,639 4,74 4,74 4,74 4,74 4,74 4,74 4,74 4,7	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 753 1,224 753 1,224 753 1,224 753 1,4362 Jul-10 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 66.53% 72.29% 73.05% 60.21%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% Aug-10 4,560 2,028 1,935 1,484 669 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 7774 5772 420 713 1,133 747 713 158 14,123	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% 68.1 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 682 1,136 682 1,136 682 1,136 682 1,136 682 1,136 682 1,136 682 1,136 687 772 879 533 402 682 1,1366 682 1,1366 682 1,1366 683 683 6839 68391%	73.06% 70.80% 63.92% 64.23% 70.29% 67.09% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191 15,082 Oct-10 63.41% 69.35% 69.21% 69.21% 69.21% 69.21% 69.35% 60.31%	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 663 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519 Nov-10 65.42% 72.17% 68.15% 71.52% 69.35% 69.35% 69.35% 69.35% 69.35% 64.92%	70.92% 70.91% 64.66% 63.24% 59.36% 65.250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 883 1,000 648 445 797 1,314 891 807 158 16,383 Dec-10 64.57% 70.92% 65.13% 64.29% 65.72% 65.21% 66.410% 62.13%	Jan-11	Feb-11	Mar-11	71.29 70.99 64.49 64.09 61.79 61.79 42.25 19.21 18.41 13.96 6.456 5.636 10.11 11.84 8.231 5.837 9.944 16.34 11.86 9.165 2.275 198.00 YTD 27.34 13.162 13.10 9.574 4.207 4.414 3.888 7.046 7.915 5.087 3.833 6.436
North Somerset South Gloucestershire Sowindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response) Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Bailsbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Witshire Swindon West Wiltshire Salisbury Other/Unknown Total Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Witshire Salisbury Other/Unknown Total Conveyance Rate Bristol South Gloucestershire North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Conveyance Rate Bristol, City of South Gloucestershire North Somerset Brouth	70.47% 70.36% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 1,263 878 216 20,658 Apr-10 2,980 216 20,658 Apr-10 448 4403 781 448 459 409 781 448 459 409 781 1,389 1,017 448 403 664 1,050 781 613 128 13,901	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2.158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 1,003 648 1,150 1,861 1,375 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753 May-10 64.08% 67.70% 69.04% 67.70% 69.04% 67.57% 68.06% 69.04% 67.57% 62.01% 68.52% 63.48%	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196 Jun-10 64.52% 71.73% 68.08% 67.39% 71.83% 69.10% 68.47% 68.08% 69.10% 68.47% 66.08% 69.39% 67.88% 65.25%	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 1,242 1,474 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 446 751 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 1,497 1,000 473 475 446 751 446 751 446 751 446 751 446 751 66.53% 69.39% 69.89% 69.89% 69.89% 69.89% 69.89% 60.21% 60.21% 60.35% 63.87%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 672.34 68.36% 68.36% 68.36% 68.36% 68.60%	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% 68.1 67.6% 68.1 681 680 681 681 680 681 681 680 680 681 680 680 680 680 680 71.41% 68.100 680 680 71.41% 680 680 71.41% 680 680 680 680 71.41% 680 680 680 680 71.41% 680 680 680 71.41% 680 680 680 680 71.41% 680 680 680 680 680 680	73.06% 70.80% 70.80% 63.92% 64.23% 70.29% 67.09% 67.09% 67.00% 68.21% 69.21% 69.21% 69.21% 60.31% 69.21% 60.31%	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% 67.4% 68.17% 67.4% Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519 Nov-10 65.42% 72.72% 68.17% 63.52% 69.15% 67.45% 64.92% 65.44% 65.44%	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 158 16,383	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 64.0% 61.7% 66.5% YTD 42,255 19,214 13,414 13,626 6,428 6,456 5,636 10,114 11,844 8,231 5,837 9,946 16,344 11,866 9,169 2,275 198,00 YTD 4,414 3,885 7,048 7,048 7,048 7,048 7,048 6,436 10,511 7,026 6,252 1,420 131,68 YTD 64.7% 70.9% 71.2% 68.6% 68.6% 68.6% 68.6% 68.6% 66.8% 66.8% 66.8% 66.8% 66.8% 66.8% 66.8%
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol South Gloucestershire North Somerset Swindon West Wiltshire Salisbury Other/Unknown Total Incidents with transport Bristol Gouth Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Conswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon Total Conveyance Rate Bristol, City of South Gloucestershire North Somerset	70.47% 70.36% 65.08% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 1,263 878 1,263 878 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 448 459 409 781 1,28 1,389 1,017 2,980 1,384 1,389 1,017 2,980 1,384 1,389 1,017 2,980 1,384 1,389 1,017 2,980 1,384 1,389 1,017 448 459 409 781 66.68% 70.47% 69.56% 69.46% 70.47% 69.56% 69.46% 69.32% 68.69% 67.04% 69.32% 68.69% 67.04% 67.50%	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 7551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 4777 484 375 769 902 622 444 477 484 375 769 902 622 444 1,106 4777 484 375 769 902 627 444 1,706 477 484 375 769 902 627 444 477 484 375 769 902 627 444 676 676 70.45% 69.04% 67.70% 67.05% 68.06% 69.47% 67.57% 68.06% 69.47% 67.57% 68.06% 68.52%	71.83% 71.73% 63.85% 63.14% 57.33% 66.37% 66.37% Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 499 367 750 828 513 448 150 1,126 724 678 150 1,126 724 678 150 14,196	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 1,179 1,952 1,233 974 255 21,892 Jul-10 4,731 4,75 4,46 751 1,497 1,000 4,731 4,75 4,46 7,51 8,45 528 420 7,31 649 152 14,362 Jul-10 62.85% 69.89% 69.89% 67.84% 64.27% 69.89% 67.84% 64.27% 68.37% 68.37% 68.37% 68.37% 68.37% 68.35%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 67.38 Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 7774 572 420 71,731 1,133 747 713 1,133 747 713 1,133 747 713 1,133 747 773 1,133 747 773 1,133 747 773 1,133 747 773 1,133 747 773 68.53% 68.67% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68% 68.68%	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% 68.99% 69.42% 67.6% 68.1 69.0 1,518 660 681 660 681 660 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 8ep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 68.1 682 1,136 782 676 162 14,366 8ep-10 65.50% 73.10% 71.41% 68.12% 70.45% 68.37% 70.18% 68.39% 67.91%	73.06% 70.80% 63.92% 64.23% 70.29% 67.09% 67.09% 67.0% Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 4,784 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 71,83 739 191 15,082 Oct-10 64.69% 70.80% 71.68% 63.41% 69.21% 69.91% 67.35% 69.91% 67.35% 69.91% 67.35% 69.91% 66.47%	72.17% 72.72% 66.02% 66.02% 66.441% 65.87% 67.4% 67.4% 68.17% 68.17% 69.35% 67.49% 69.35% 67.49% 68.17% 68.2% 69.35% 67.49% 66.42% 69.35% 67.45% 69.35% 67.45% 66.32% 66.42% 66.42% 66.42% 66.42% 66.42% 66.45%	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% 65.2% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 70.91% 891 807 1,314 891 807 1,314 891 807 1,314 891 807 1,588 16,383	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 66.5% YTD 42,25; 19,21(18,41) 13,96; 6,428 6,456 5,636 10,11(11,84) 8,231 5,837 9,946 16,349 11,863 13,100 9,574 4,207 4,414 3,885 7,048 7,915 5,087 3,834 6,436 10,51; 7,026 6,252 1,420
North Somerset South Gloucestershire Swindon Wiltshire Other/Unknown Total Conveyance Rates by District (Incidents with a response Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Witshire Salisbury Cheltenham Gloucester Stroud Kennet North Witshire Salisbury Cheltenham Gloucester Stroud Cotswold Fewkesbury Cheltenham Gloucestershire North Gloucestershire North Witshire Balisbury Other/Unknown Total Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Conveyance Rate Bristol, City of South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Cotal Conveyance Rate Bristol, City of South Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Schindham Conveyance Rate Bristol, City of South Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Coloucester Stroud Kennet North Wiltshire Swindon	70.47% 70.36% 65.08% 65.08% 65.08% 65.08% 65.76% 58.76% Council / Uni Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,384 1,389 1,017 448 403 664 1,050 781 847 548 403 664 1,050 781 613 128 13,901	70.45% 67.70% 64.97% 64.68% 60.84% 60.84% 66.2% tary Authorit May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753 May-10 64.08% 67.70% 70.45% 68.04% 67.70% 70.45% 68.04% 67.70% 68.04% 67.70% 68.04% 67.70% 68.04% 67.77% 68.04% 68.52% 68.52% 68.64% 66.57% 68.65% 68.64% 66.57% 68.65% 68.64% 66.57% 68.65% 68.64% 67.77% 62.01% 68.52% 68.52% 68.64% 64.91%	71.83% 71.73% 63.85% 63.14% 57.33% 66.374% 57.33% 66.376 4.639 2.055 1.995 1.505 685 733 579 1.040 1.247 857 660 1.079 1.770 1.256 1.050 252 21,402 Jun-10 2.993 1.474 1.433 1.040 469 489 367 750 828 704 1.126 724 678 150 14,196 Jun-10 64.52% 71.73% 71.83% 69.10% 68.47% 68.08% 63.39% 66.26% 65.86%	69.89% 69.39% 62.67% 63.05% 59.57% 65.6% 59.57% 65.6% 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362 Jul-10 62.85% 69.39% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 69.89% 60.21% 66.53% 72.29% 66.53% 72.29% 66.35% 69.39% 66.37% 66.27% 66.37% 66.37% 66.27%	70.39% 71.75% 63.33% 63.46% 62.90% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 66.3% 67.36 68.3% 68.36% 68.38%	71.41% 73.10% 64.99% 64.86% 60.42% 67.6% 67.6% 68.10 67.6% 68.11 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 427 772 879 533 402 682 1,136 782 676 162 14,366 Sep-10 65.50% 73.10% 71.41% 68.12% 70.45% 71.37% 68.87% 68.87% 68.87% 68.91% 67.91% 68.99% 67.91% 68.99% 67.91% 68.99% 67.91% 68.99% 67.91% 68.99% 67.91% 68.99% 67.91% 68.99% 66.99%	73.06% 70.80% 63.92% 64.23% 70.29% 67.089% 67.029% 67.0% 67.0% Cet-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Cet-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191 15,082 Cet-10 64.69% 70.80% 73.06% 63.41% 69.35% 69.21% 66.45% 63.34% 66.45% 63.34%	72.17% 72.72% 66.02% 66.02% 64.41% 65.87% 67.4% 67.4% 68.31 1,505 710 684 65.31 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519 Nov-10 65.42% 72.72% 72.17% 68.17% 63.52% 69.15% 67.45% 64.92% 64.92% 64.92% 64.92% 64.92% 64.92% 64.92% 65.47%	70.92% 70.91% 64.66% 63.24% 59.36% 65.2% 65.2% Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 508 883 1,000 64.84 445 797 1,314 891 807 158 16,383	Jan-11	Feb-11	Mar-11	71.2% 70.9% 64.4% 64.0% 61.7% 64.5% 13.966 66.5% YTD 42,25: 19,211 18,411 13.966 6,428 6,456 5,636 10,111 11,844 8,231 13,620 13,100 27,344 13,620 13,100 9,574 4,207 4,207 4,414 3,885 7,048 7,915 5,087 3,834 6,436 10,511 7,026 6,252 1,420 131,68

Total Number of Responses by Sector

	440	11. 10	1 40	1.140	440	040	0.4.40	N: 40	D 40	1	E.1.44	Mar. 44	VTD
Current Year Avon Gloucestershire	Apr-10 12485 7704	May-10 13679 8178	Jun-10 13169 7807	Jul-10 13241 7782	Aug-10 12837 7788	Sep-10 13396 7926	Oct-10 14160 8695	Nov-10 13609 8697	Dec-10 15784 9941	Jan-11 * *	Feb-11 *	Mar-11	YTD 122,360 74,518
Wiltshire Other/Unknown	9994 197	11160	10615 200	11009 214	10867 192	10787 214	11590 198	11002 163	12586 213	*	*	*	99,610 1,813
otal	30,380	33,239	31,791	32,246	31,684	32,323	34,643	33,471	38,524	*	*	*	298,301
Total	30,300	55,255	31,731	32,240	31,004	32,323	34,043	55,471	30,324		1		230,301
2009/10 Avon	Apr-09 12165	May-09 12735	Jun-09 12406	Jul-09 12948	Aug-09 12731	Sep-09 12239	Oct-09 13190	Nov-09 12642	Dec-09 13945	Jan-10 12672	Feb-10 11470	Mar-10 13460	YTD 115,001
Gloucestershire Wiltshire	7087 9368	7290 10359	6978 10420	7246 10580	7242 10384	7274 10252	7853 11245	7680 10763	8412 11794	7524 10320	6965 9710	8144 10851	67,062 95,165
Other/Unknown	72	119	196	237	230	196	224	264	247	193	197	193	1,785
Total	28,692	30,503	30,000	31,011	30,587	29,961	32,512	31,349	34,398	30,709	28,342	32,648	279,013
√ariance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Avon Gloucestershire	2.6% 8.7%	7.4% 12.2%	6.2%	2.3% 7.4%	0.8% 7.5%	9.5% 9.0%	7.4% 10.7%	7.6% 13.2%	13.2% 18.2%	*	*	*	6.4%
Wiltshire Other/Unknown	6.7% 173.6%	7.7%	1.9%	4.1%	4.7% -16.5%	5.2% 9.2%	3.1%	2.2%	6.7%	*	*	*	4.7%
Total	5.9%	9.0%	6.0%	4.0%	3.6%	7.9%	6.6%	6.8%	12.0%	*	*	*	6.9%
Total	3.376	3.076	0.076	4.078	3.076	7.576	0.078	0.076	12.076		1		0.576
Total Number of Responses b	у РСТ												
Current Year Bath and North East Somerset	Apr-10 2,152	May-10 2,358	Jun-10 2,193	Jul-10 2,163	Aug-10 2,222	Sep-10 2,263	Oct-10 2,600	Nov-10 2,294	Dec-10 2,622	Jan-11 *	Feb-11	Mar-11	YTD 20,867
Bristol Gloucestershire	6,508 7,704	7,191 8,178	6,909 7,807	6,850 7,782	6,730 7,788	6,968 7,926	7,435 8,695	6,951 8,697	7,991 9,941	*	*	*	63,533 74,518
North Somerset South Gloucestershire	2,906 2,761	2,990 3,148	2,985 2,982	3,180 2,920	2,872 2,922	2,993 3,085	3,151 3,211	3,011 3,340	3,469 3,912	*	*	*	27,557 28,281
Swindon Wiltshire	2,425 5,727	2,760 6,389	2,610 6,102	2,928 6,201	2,688 6,264	2,704 6,165	2,742 6,599	2,850 6,160	3,107 7,256	*	*	*	24,814 56,863
Other/Unknown	197	225	203	222	198	219	210	168	226	*	*	*	1,868
Total	30,380	33,239	31,791	32,246	31,684	32,323	34,643	33,471	38,524	*	*	*	298,301
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset Bristol	2,090 6,446	2,276 6,879	2,065 6,700	2,209 7,006	2,021 6,704	2,151 6,381	2,537 7,024	2,357 6,610	2,420 7,334	2,242 6,626	1,919 5,861	2,369 7,080	20,126 61,084
Gloucestershire North Somerset	7,087 2,653	7,290 2,618	6,978 2,649	7,246 2,674	7,242 3,066	7,274 2,763	7,853 2,737	7,680 2,705	8,412 3,003	7,524 2,738	6,965 2,607	8,144 2,923	67,062 24,868
South Gloucestershire Swindon	2,765 2,202	2,961 2,464	2,770 2,450	2,957 2,478	2,673 2,502	2,792 2,436	3,100 2,576	2,977 2,636	3,239 3,058	2,963 2,628	2,727 2,507	3,127 2,746	26,234 22,802
Wiltshire Other/Unknown	5,377 72	5,894 121	6,192 196	6,202 239	6,147 232	5,963 201	6,459 226	6,120 264	6,685 247	5,791 197	5,559 197	6,059 200	55,039 1,798
Total	28,692	30,503	30,000	31,011	30,587	29,961	32,512	31,349	34,398	30,709	28,342	32,648	279,013
Variance Year on Year	,		,										
Bath and North East Somerset PC	Apr T 3.0%	May 3.6%	Jun 6.2%	Jul -2.1%	Aug 9.9%	Sep 5.2%	Oct 2.5%	Nov -2.7%	Dec 8.3%	Jan *	Feb *	Mar *	YTD 3.7%
Bristol PCT Gloucestershire PCT	1.0%	4.5% 12.2%	3.1% 11.9%	-2.2% 7.4%	0.4% 7.5%	9.2% 9.0%	5.9% 10.7%	5.2% 13.2%	9.0% 18.2%	*	*	*	4.0% 11.1%
North Somerset PCT South Gloucestershire PCT	9.5%	14.2% 6.32%	12.7% 7.65%	18.9% -1.25%	-6.3% 9.32%	8.3% 10.49%	15.1% 3.58%	11.3% 12.19%	15.5% 20.78%	*	*	*	10.8% 7.8%
Swindon PCT Wiltshire PCT	10.1% 6.5%	12.01% 8.40%	6.53% -1.45%	18.16% -0.02%	7.43% 1.90%	11.00% 3.39%	6.44% 2.17%	8.12% 0.65%	1.60% 8.54%	*	*	*	8.8% 3.3%
Other/Unknown	173.6%	86.0%	3.6%	-7.1%	-14.7%	9.0%	-7.1%	-36.4%	-8.5%	*	*	*	3.9%
	y District Col	ıncil/Unitary	Authority										
	Apr-10 6,508	May-10 7,191	Jun-10 6,909	Jul-10 6,850	Aug-10 6,730	Sep-10 6,968	Oct-10 7,435	Nov-10 6,951	Dec-10 7,991	Jan-11 * *	Feb-11 *	Mar-11 *	YTD 63,533
Bristol South Gloucestershire North Somerset	Apr-10 6,508 2,761 2,906	May-10 7,191 3,148 2,990	Jun-10 6,909 2,982 2,985	6,850 2,920 3,180	6,730 2,922 2,872	6,968 3,085 2,993	7,435 3,211 3,151	6,951 3,340 3,011	7,991 3,912 3,469	*	*	Mar-11 * * * *	63,533 28,281 27,557
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	Apr-10 6,508 2,761 2,906 2,152 1,001	May-10 7,191 3,148 2,990 2,358 1,115	Jun-10 6,909 2,982 2,985 2,193 1,066	6,850 2,920 3,180 2,163 1,126	6,730 2,922 2,872 2,222 1,090	6,968 3,085 2,993 2,263 1,074	7,435 3,211 3,151 2,600 1,192	6,951 3,340 3,011 2,294 1,119	7,991 3,912 3,469 2,622 1,333	* *	* *	* *	63,533 28,281 27,557 20,867 10,116
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899	6,850 2,920 3,180 2,163 1,126 1,043 966	6,730 2,922 2,872 2,222 1,090 1,084 913	6,968 3,085 2,993 2,263 1,074 1,039 968	7,435 3,211 3,151 2,600 1,192 1,200 1,059	6,951 3,340 3,011 2,294 1,119 1,119 1,053	7,991 3,912 3,469 2,622 1,333 1,177 1,247	* * * * *	* * * * * *	* * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852
Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032	6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423	* * * * * * *	* * * * * * * *	* * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109	* * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	*	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089				63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,993 1,287 927 1,709 2,668 2,072	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698	6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	*	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260	6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244	* * * * * * * * * * * * * * * * * * * *	*	*	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Balisbury Dther/Unknown Fotal 2009/10 Bristol	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524	* * * * * * * * * * * * * * * * * * *	* *	* *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301
Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal 2009/10 Bristol South Gloucestershire North Somerset	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737	6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868
Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Chter/Unknown Fotal 2009/10 Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186	Jan-10 6,626 2,963 2,738 2,242 974	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Btroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,772 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928	6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,357 950 939 927	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102
Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Salisbury Chter/Unknown Fotal Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Grewkesbury Cheltenham Gloucester	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712	* * * * * * * * * * * * *	Mar-10 7,080 3,127 2,923 1,050 1,050 973 1,773 1,897	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Btroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Dther/Unknown Fotal Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,772 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070	6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880
Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Swindon West Wiltshire Salisbury Dther/Unknown Fotal 2009/10 Bristol South Gloucestershire North Worth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Stroud Gennet Gennet Gennet Gloucester Stroud Gennet Genn	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007	* * * * * * * * * * * * *	* * * * * * * * * * * * *	Mar-10 7,080 3,127 2,923 2,369 1,050 1,050 973 1,773 1,897 1,401 1,012 1,731 2,709	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569
Bristol South Gloucestershire Jorth Somerset Bath and North East Somerset Borest of Dean Cotswold Fewkesbury Cheltenham Gloucester Btroud Gennet Jorth Wiltshire Swindon Fotal Bristol Bouth Gloucestershire Jorth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Btroud Gennet Jorth Wiltshire Balisbury Cheltenham Gloucestershire Jorth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Btroud Gennet Jorth Wiltshire Bwindon West Wiltshire Balisbury West Wiltshire Balisbury	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 1,513 1,632 1,534 933 1,397 2,175 1,772 1,275	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,772 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,100 1,928 3,007 2,073 1,584	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419
Bristol South Gloucestershire Vorth Somerset South Gloucestershire Vorth Somerset Sorest of Dean Cotswold Ewkesbury Cheltenham Gloucester Stroud Gennet West Wiltshire Salisbury Chter/Unknown Total 2009/10 Bristol South Gloucestershire Vorth Wiltshire Salisbury Chencester Stroud Cennet South Gloucestershire Cotswold Ewkesbury Chencester Stroud Cennet South Gloucestershire Cotswold Ewkesbury Cheltenham Gloucester Stroud Cennet Cennet South Wiltshire Swindon Vest Wiltshire Salisbury Chenry Cheltenham Gloucester Stroud Cennet Swindon Cotswold Cennet Cennet Cotswold Cennet Cotswold Cennet Cotswold Cennet Cen	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 950 1,632 1,234 933 1,397 2,175 1,772 1,275 99	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 1,898 1,512 1,464	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 883 987 1,662 1,159 979 1,948 2,417 1,693 1,572 229	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 885 1,806 1,208 979 1,671 2,480 1,979 1,518 254	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 2,722	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298	* * * * * * * * * * * * *	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234	Mar-10 7,080 3,127 2,923 1,050	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028
Bristol South Gloucestershire Jorth Somerset Jorest of Dean Cotswold Ewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Jorth Somerset Jorth Month East Somerset Broud Jorth Witshire Jorth Wiltshire Jorth Gloucestershire Jorth Gloucestershire Jorth Somerset Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean Jorswold Jorest Wiltshire Jorest of Dean Jorest of D	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 1,513 1,632 1,534 933 1,397 2,175 1,772 1,275	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,772 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,100 1,928 3,007 2,073 1,584	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,752 8,102 13,879 15,006 22,569 11,482 8,880 15,406 22,569 17,334 13,419
Bristol South Gloucestershire Jorth Somerset Jorth Somerset Jorest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Jorth Wiltshire Jorth Gloucestershire Jorth Wiltshire Jorth Wiltshire Jorth Gloucestershire Jorth Somerset Jorth Gloucestershire Jorth Gloucestershire Jorth Gloucestershire Jorth Wiltshire Jorth Wilt	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 4,439 1,898 1,512 1,466 30,503	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 1,948 2,417 1,693 1,572 229 30,000	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254 Aug	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229	6,951 3,340 3,011 2,294 1,119 1,119 1,153 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,966 1,505 2,722	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec	* * * * * * * * * * * * *	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234	Mar-10 7,080 3,127 2,923 1,050	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet North Wiltshire Salisbury Dither/Unknown Fotal Bouth Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet North Wiltshire Salisbury Cher/Unknown Fotal Bristol Gouth Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet North Wiltshire Swindon Nest Wiltshire Swindon Nest Wiltshire Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Dither/Unknown Fotal	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 30,380 Apr-09 6,446 2,765 2,653 2,090 934 1,513 1,632 1,534 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1.0% -0.1%	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,512 146 30,503	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7%	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264 31,011	6,730 2,922 2,872 2,922 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254 Aug 0,4% 9,3%	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6%	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 31,349	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20.8%	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7.8%
Bristol South Gloucestershire Vorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Swindon Vest Wiltshire Salisbury Chter/Unknown Fotal Bristol Bouth Gloucestershire Vorth Wiltshire Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire Vorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Vorth Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet Vorth Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet Vorth Wiltshire Salisbury Cher/Unknown Fotal Fariance Year on Year Stristol South Gloucestershire Vorth Somerset South Gloucestershire Vorth Somerset South Gloucestershire Vorth Somerset South Gloucestershire Vorth Somerset	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1.0% -0.1% 9.5% 3.0%	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7% 6,2%	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 908 1,472 1,745 1,286 264 31,011 Jul -2,2% -1,3% 18,9% -2,1%	6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,671 2,480 1,979 1,518 254 Aug 0,4% 9,3% 6,3% 9,9%	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 Sep 9,2% 10.5% 8,3% 5,2%	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5%	6,951 3,340 3,011 2,294 1,119 1,119 1,153 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,337 950 939 927 1,641 1,842 1,381 1,381 1,667 2,628 1,966 1,505 2,72 31,349 Nov 5,2% 12.2% 11.3% -2.7%	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20.8% 15.5% 8.3%	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224 30,709	* * * * * * * * * * * * *	Mar-10 7,080 3,127 2,923 2,369 1,050 1,050 1,050 1,012 1,731 2,709 1,932 1,384 237 32,648	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 3,7%
Bristol South Gloucestershire Jorth Somerset Jorest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Jorth Wiltshire Jorth Wiltshire Jorth Gloucestershire Jorth Somerset Jorest of Dean Cotswold 2009/10 Bristol Jouth Gloucestershire Jorth Somerset Jorest of Dean Cotswold Tewkesbury Cheltenham Gloucester Jorest of Dean Cotswold Jorest Wiltshire Jorest of Dean Cotswold Jorest Wiltshire Jorest of Dean Cotswold Jorest Wiltshire Jorest of Dean Jorest of Dean Jorest Wiltshire Jorest of Dean Jorest O	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1,0% -0.1% 9,5% 3.0% 7,2% 1,9%	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7% 12,7% 6,2% 23,5% 9,5%	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264 31,011 Jul -2,2% -1,3% 18,9% -2,1% 25,3% 11,4%	6,730 2,922 2,872 2,922 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254 Aug 0,4% 9,3% -6,3% 9,9% 4,2% 22,5%	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 Sep 9,2% 10.5% 8,3% 5,2% 14.6% 7,6%	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2%	6,951 3,340 3,011 2,294 1,119 1,119 1,1053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 31,349 Nov 5,2% 11,3% -2,7% 17,8% 19,2%	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20.8% 15.5% 8.3% 12.4% 4.1%	* * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 3,7% 11,9%
Bristol South Gloucestershire Vorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Swindon West Wiltshire Salisbury Chter/Unknown Fotal Bristol Bouth Gloucestershire Vorth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Are the Cotten of the Cotten	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1.0% -0.1% 9.5% 3.0% 7.2% 1.9% 9.2% 10.1%	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7% 6,2% 23,5% 9,5% 5,5% 6,8%	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 908 1,472 1,745 1,286 31,011 Jul -2,2% -1,3% 18,9% -2,1% 25,3% 11,4% 6,4% 2,9%	6,730 2,922 2,872 2,922 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,671 2,480 1,979 1,518 254 Aug 0,4% 9,3% 6,3% 9,9% 4,2% 5,6%	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,763 1,295 1,467 2,515 1,482 2,37 29,958 Sep 9,2% 10.5% 8,3% 5,2% 14.6% 7,6% 7,6% 14.2% 13.0%	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 7,024 3,100 2,737 2,557 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2% 14,1% 5,4%	6,951 3,340 3,011 2,294 1,119 1,119 1,153 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,337 950 939 927 1,641 1,842 1,381 1,986 1,505 2,72 31,349 Nov 5,2% 12,2% 11,3% -2,7% 17,8% 19,2% 13,6% 8,8%	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 2,447 1,698 2,444 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,1004 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 34,398	### ### ### ### ### ### ### ### ### ##	Feb-10 5,861 2,727 2,607 1,919 936 899 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234 Feb * * * * * * * * * * * * *	Mar-10 7,080 3,127 2,923 2,369 1,050 1,050 1,050 973 1,401 1,012 1,731 2,709 1,932 1,384 237 32,648	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 3,7% 15,5% 11,9% 9,3% 9,3% 9,6%
Bristol South Gloucestershire Jorth Somerset Sath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Swindon West Wiltshire Salisbury Chter/Unknown Fotal Bristol South Gloucestershire Jorth Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet Jorth Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Salisbury Cheltenham Gloucester Stroud Gennet Jorth Somerset Salisbury Cheltenham Gloucestershire Jorth Somerset Jorth Cotswold Jorth Gloucester Jorth Somerset Jorth Cotswold Jorth Gloucester Jorth Somerset Jorth Cotswold Jorth Gloucester Jorth Somerset Jorth Gloucester Jorth Cotswold Jorth Cots	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1,0% -0.1% 9,5% 3.0% 7,2% 19,9% 9,2% 10,1% 12,5% 8,0%	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,512 146 30,503 May 4,5% 6,3% 14,2% 3,6% 20,8% 17,4% -8,6% 12,6% 10,7% 18,8%	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3.1% 7.7% 6,2% 23,5% 9,5% 5,5% 6,8% 13,4% 14,2%	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264 31,011 Jul -2,2% -1,3% 18,9% -2,1% 2,53% 11,4% 6,4% 2,9% 2,9% 2,55% 4,5%	6,730 2,922 2,872 2,922 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254 Aug 0,4% 9,3% -6,3% 9,9% 4,2% 22,5% 8,2% 5,6% -4,7% 19,5%	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 Sep 9,2% 10.5% 8,3% 5,2% 14,6% 7,6% 14,2% 13,0% 7,6% 14,2% 13,0% 7,6% 14,2% 13,0% 7,6% 14,2% 13,0% 7,6% 14,2% 13,0% 7,6% 14,2% 13,0% 7,9% -0,6%	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 Oct 5,9% 3,6% 15,1% 2,5% 16,2% 14,1% 5,4% 5,4% 5,4% 5,4% 5,4% 5,4% 5,4% 5,4	6,951 3,340 3,011 2,294 1,119 1,119 1,153 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 Nov 1,2977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 11.3% 0-2.7% 17.8% 19.2% 13.6% 8.8% 17.5% 5.5%	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20.8% 15.5% 8.3% 12.4% 4.1% 19.4% 19.4% 19.6% 25.2% 22.1%	* * * * * * * * * * * * *	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234 Feb * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 3,7% 15,5% 11,9% 9,3% 9,6% 10,1% 11,8%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol Bristol Bristol Gouth Gloucestershire North Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Bristol Br	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1.0% -0.1% 9.5% 3.0% 7.2% 10.1% 12.5% 8.0% -5.1% 12.1%	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503 May 4.5% 6.3% 14.2% 3.6% 20.8% 17.4% -8.6% 12.6% 10.7% 18.8% 18.5% 11.6%	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3.1% 7,7% 6,2% 23,5% 9,5% 6,8% 13,4% 14,2% 1,3% -12,1%	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 908 1,472 1,745 1,286 31,011 Jul -2,2% -1,3% 18,9% -2,1% 25,3% 11,4% 6,4% 2,9% 2,5% 4,5% 3,8% 6,5%	6,730 2,922 2,872 2,922 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 1,979 1,671 2,480 1,979 1,671 2,480 1,979 1,671 2,480 1,979 1,671 2,480 1,979 1,671 2,480 1,979 1,671 2,480 1,979 1,671 2,480 1,979 1,671 2,480 1,979 1,671 2,480 1,979 1,671 2,548 30,587	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,751 937 966 848 1,465 1,763 1,295 1,482 237 29,958 Sep 9,2% 10.5% 8,3% 5,2% 14.6% 7,6% 7,6% 13.0% 7,9% -0.6% -10.0% 8,4%	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2% 14,1% 5,4% 5,2% 14,4% 5,2% -3,6%	6,951 3,340 3,011 2,294 1,119 1,119 1,153 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,337 950 939 927 1,641 1,842 1,381 1,986 1,505 2,72 31,349 Nov 5,2% 12,2% 11,3% -2,7% 17,8% 19,2% 13,6% 18,8% 17,5% 5,5% -4,5% 1,8%	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 2,447 1,698 2,444 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,936 1,137 1,936 1,1378 1,938 3,007 2,073 1,584 298 34,398 Dec 9,0% 20.8% 4,1% 4,1% 19,4% 19,6% 25,2% 2,1% 0,8% 3,8%	### ### ### ### ### ### ### ### ### ##	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 3,7% 15,5% 11,9% 9,3% 9,6% 10,1% 11,8% 11,8% 9,3% 9,6% 10,1% 11,8% 11,8% 11,8% 11,9% 9,3% 9,6% 10,1% 11,8% 11,8% 11,8% 11,8% 11,9%
Bristol South Gloucestershire Vorth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Gennet Vorth Wiltshire Swindon West Wiltshire Balisbury Dther/Unknown Fotal Bristol South Gloucestershire Vorth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Vorth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Vorth Wiltshire Salisbury Cheltenham Gloucester Stroud Gennet Vorth Somerset Salisbury Cheltenham Gloucester Stroud Gennet Vorth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Vorth Wiltshire Swindon Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Vorth Wiltshire Swindon West Wiltshire Swindon West Wiltshire	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 2,396 30,380 Apr-09 6,446 2,765 2,653 2,090 934 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1.0% -0.1% 9,5% 3.0% 7,2% 1.9% 9,2% 10.1% 12.5% 8.0% -5.1% 10.2% 9,4%	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,512 146 30,503 May 4,5% 6,3% 14,2% 3,6% 20,8% 17,4% -8,6% 12,6% 11,6%	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3.1% 7.7% 6.2% 23.5% 9.5% 5.5% 6.8% 13.4% 14.2% 1.3% -12.1% 6.6% 12.5%	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264 31,011 Jul -2,2% -1,3% 18,9% -2,1% 25,3% 11,4% 6,4% 2,9% 2,9% 2,5% 4,5% 3,8% 6,5% 1,7% -4,8%	6,730 2,922 2,872 2,922 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,673 4,963 1,537 2,99 1,518 2,54 30,587 Aug 0,4% 9,3% -6,3% 9,9% 4,2% 22,5% 8,2% 5,6% -4,7% 19,5% 0,9% 6,3% 6,3% 6,3% 6,3% 6,3% 6,3% 6,3% 6,3	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 Sep 9,2% 10.5% 8,3% 5,2% 14.6% 7,6% 14.2% 13.0% 7,6% 14.2% 13.0% 7,9% -0.6% -10.0% 8,4% 11.3% 10.5%	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 Oct 5,9% 3,6% 15,1% 6,2% 14,1% 5,4% 5,4% 5,4% 5,4% 5,4% 6,3,6% 1,1%	6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 Nov 1,2,786 1,349 Nov 5,2% 11,349	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20.8% 15.5% 8.3% 12.4% 4.1% 19.4% 19.6% 25.2% 22.1% 0.8% 3.8% 2.7% 18.0%	### ### ### ### ### ### ### ### ### ##	Feb-10 5,861 2,727 2,607 1,919 936 899 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234 28,342	Mar-10 7,080 3,127 2,923 2,369 1,050 1,050 1,050 1,073 1,897 1,401 1,012 1,731 2,709 1,932 1,384 237 32,648	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 10,8% 11,9% 9,3% 11,9% 9,3% 11,9% 9,3% 11,9% 9,3% 11,18% 0,0% 11,9% 11,8% 0,0% 11,9% 11
ristol routh Gloucestershire riorth Somerset ristol Somerset riston Heart Somerset rorest of Dean rotswold rewkesbury richeltenham rich	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 1,513 1,632 1,237 1,275 99 28,692 Apr 1.0% -0.1% -0.1% 9.5% 3.0% 7.2% 1.9% 10.1% 12.5% 8.0% -5.1% 12.1% 10.2%	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 1,465 1,770 1,280 860 1,770 1,898 1,512 1,644 2,439 1,898 1,512 1,644 2,439 1,898 1,512 1,646 1,644 2,439 1,898 1,512 1,646 1,644 2,439 1,898 1,512 1,646 1,644 2,439 1,898 1,512 1,646 1,644 2,639 1,898 1,512 1,646 1	Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3.1% 7.7% 6,2% 23.5% 9,5% 5,5% 6,8% 13.4% 14.2% 1,3% 1-12.1% 6,6%	6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264 31,011 Jul -2,2% -1,3% 18,9% -2,1% 25,3% 11,4% 6,4% 2,9% 2,5% 4,5% 3,8% 6,64%	6,730 2,922 2,872 2,922 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,518 254 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,518 254 Aug-09 1,518 2,480 1,979 1,518 2,540 Aug-09 1,540 2	6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 Sep 9,2% 10,5% 8,3% 5,2% 14,6% 7,6% 14,2% 13,0% 7,9% -0,6% 11,3%	7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2% 14,1% 5,2% 14,1% 5,2% 14,1% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,6%	6,951 3,340 3,011 2,294 1,119 1,119 1,153 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,381 982 1,667 2,628 1,966 1,505 272 Nov-09 1,525 1,641 1,842 1,381 982 1,381 982 1,381 982 1,381 982 1,381 982 1,381 982 1,381 982 1,381 982 1,381 982 1,381 982 1,381 982 1,505 2,72	7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20,8% 4,1% 4,1% 19,4% 4,1% 19,4% 19,4% 19,4% 19,6% 25,2% 22,1% 0,8% 3,8% 2,7%	### ### ### ### ### ### ### ### ### ##	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234 Feb * * * * * * * * * * * * *	Mar-10	63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4.0% 7.8% 10.8% 3,7% 15.5% 11.9% 9.3% 11.9% 9.3% 11.8% 0.0% 8.6%

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Avon	Apr-10 6047	May-10 6260	Jun-10 6202	Jul-10 6252	Aug-10 6080	Sep-10 6216	Oct-10 6447	Nov-10 6221	Dec-10 7208	Jan-11 *	Feb-11 *	Mar-11 *	YTD 56,933
Gloucestershire Wiltshire	3607 4517	3712 4957	3487 4650	3586 4733	3537 4688	3614 4667	3815 4969	3760 4721	4113 5335	*	*	*	33,231 43,237
Other/Unknown	129	178	145	149	144	152	176	146	173	*	*	*	1,392
Total	14,300	15,107	14,484	14,720	14,449	14,649	15,407	14,848	16,829	*	*	*	134,793
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	5855 3322	6164 3362	5795 3231	6004 3291	5895 3394	5932 3409	6434 3635	6186 3468	6760 3902	6347 3612	5644 3202	6406 3581	55,025 31,014
Wiltshire Other/Unknown	4233 37	4675 60	4501 91	4621 110	4604 113	4574 89	4996 127	4871 142	5132 144	4758 127	4339 124	4834 68	42,207 913
Total	13,447	14,261	13,618	14,026	14,006	14,004	15,192	14,667	15,938	14,844	13,309	14,889	129,159
	13,447	14,201	13,010	14,020	14,000	14,004	15,192	14,007	13,936	14,044	13,309	14,009	129,139
Variance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan *	Feb	Mar	YTD
Avon Gloucestershire	3.3% 8.6%	1.6%	7.0% 7.9%	4.1% 9.0%	3.1% 4.2%	4.8% 6.0%	0.2% 5.0%	0.6% 8.4%	6.6% 5.4%	*	*	*	3.5% 7.1%
Wiltshire Other/Unknown	6.7% 248.6%	6.0% 196.7%	3.3% 59.3%	2.4% 35.5%	1.8% 27.4%	2.0% 70.8%	-0.5% 38.6%	-3.1% 2.8%	4.0% 20.1%	*	*	*	2.4% 52.5%
Total	6.3%	5.9%	6.4%	4.9%	3.2%	4.6%	1.4%	1.2%	5.6%	*	*	*	4.4%
Total Number of Patients Trans	sported by P	СТ											
Current Year Bath and North East Somerset	Apr-10 1,040	May-10 1,127	Jun-10 1,056	Jul-10 1,014	Aug-10 1,045	Sep-10 1,051	Oct-10 1,246	Nov-10 1,048	Dec-10 1,144	Jan-11	Feb-11 *	Mar-11	YTD 9,771
Bristol Gloucestershire	3,060 3,607	3,157 3,712	3,082 3,487	3,081 3,586	3,014 3,537	3,029 3,614	3,175 3,815	3,029 3,760	3,509 4,113	*	*	*	28,136 33,231
North Somerset South Gloucestershire	1,430 1,416	1,444 1,494	1,469 1,503	1,546 1,481	1,396 1,506	1,481 1,542	1,545 1,544	1,451 1,606	1,673 1,858	*	*	*	13,435 13,950
Swindon Wiltshire	1,096 2,522	1,242 2,752	1,157 2,583	1,256	1,174 2,630	1,186 2,591	1,171	1,246 2,559	1,351 3,001	*	*	*	10,879
Other/Unknown	129	179	147	152	147	155	181	149	180	*	*	*	1,419
Total	14,300	15,107	14,484	14,720	14,449	14,649	15,407	14,848	16,829	*	*	*	134,793
000040	A 0.7	BA 00	har ec	hat on	A 0.7	0	0-1.00	No. or	Dec 00	law do	Fol 45	88 45	\/ * *
2009/10 Bath and North East Somerset	Apr-09 1,064	May-09 1,102	Jun-09 1,037	Jul-09 1,091	Aug-09 1,009	Sep-09 1,083	Oct-09 1,237	Nov-09 1,169	Dec-09 1,177	Jan-10 1,163	Feb-10 965	Mar-10 1,121	YTD 9,969
Bristol Gloucestershire	2,974 3,322	3,154 3,362	2,970 3,231	3,057 3,291	2,978 3,394	2,933 3,409	3,227 3,635	3,076 3,468	3,418 3,902	3,209 3,612	2,779 3,202	3,162 3,581	27,787 31,014
North Somerset South Gloucestershire	1,307 1,416	1,344 1,527	1,277 1,404	1,334 1,460	1,354 1,421	1,359 1,488	1,393 1,652	1,363 1,588	1,508 1,652	1,373 1,589	1,248 1,479	1,476 1,616	12,239 13,608
Swindon Wiltshire	958 2,369	1,103 2,609	1,068 2,540	1,045 2,637	1,027 2,709	1,043 2,597	1,105 2,816	1,173 2,688	1,292 2,845	1,182 2,587	1,085 2,427	1,211 2,651	9,814 23,810
Other/Unknown	37	60	91	111	114	92	127	142	144	129	124	71	918
Total	13,447	14,261	13,618	14,026	14,006	14,004	15,192	14,667	15,938	14,844	13,309	14,889	129,159
Variance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Bath and North East Somerset PCT Bristol PCT	-2.3% 2.9%	2.3%	1.8%	-7.1% 0.8%	3.6% 1.2%	-3.0% 3.3%	0.7% -1.6%	-10.4% -1.5%	-2.8% 2.7%	*	*	*	-2.0% 1.3%
	2.9%	0.176			1.270	3.3%		8.4%		*	*	*	7.1%
Gloucestershire PCT	8.6%	10.4%	7.9%	9.0%	4.2%	6.0%	5.0%		5.4%	*	*	*	
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT	8.6% 9.4% 0.0%	7.4% -2.16%	15.0% 7.05%	9.0% 15.9% 1.44%	4.2% 3.1% 5.98%	9.0% 3.63%	10.9% -6.54%	6.5% 1.13%	10.9% 12.47%	*	*	*	9.8% 2.5%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT	8.6% 9.4% 0.0% 14.4% 6.5%	7.4% -2.16% 12.60% 5.48%	15.0% 7.05% 8.33% 1.69%	9.0% 15.9% 1.44% 20.19% -1.25%	4.2% 3.1% 5.98% 14.31% -2.92%	9.0% 3.63% 13.71% -0.23%	10.9% -6.54% 5.97% -3.05%	6.5% 1.13% 6.22% -4.80%	10.9% 12.47% 4.57% 5.48%	* * * *	* *	* *	2.5% 10.9% 0.7%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown	8.6% 9.4% 0.0% 14.4% 6.5% 248.6%	7.4% -2.16% 12.60% 5.48% 198.3%	15.0% 7.05% 8.33% 1.69% 61.5%	9.0% 15.9% 1.44% 20.19% -1.25% 36.9%	4.2% 3.1% 5.98% 14.31%	9.0% 3.63% 13.71%	10.9% -6.54% 5.97%	6.5% 1.13% 6.22%	10.9% 12.47% 4.57%	* * *	*	*	2.5% 10.9%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT	8.6% 9.4% 0.0% 14.4% 6.5% 248.6%	7.4% -2.16% 12.60% 5.48% 198.3%	15.0% 7.05% 8.33% 1.69% 61.5%	9.0% 15.9% 1.44% 20.19% -1.25% 36.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9%	9.0% 3.63% 13.71% -0.23% 68.5%	10.9% -6.54% 5.97% -3.05% 42.5%	6.5% 1.13% 6.22% -4.80% 4.9%	10.9% 12.47% 4.57% 5.48% 25.0%	* * * *	* * *	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% sported by Di	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2%	9.0% 3.63% 13.71% -0.23% 68.5% 4.6%	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3.175 1.544 1,545	6.5% 1.13% 6.22% -4.80% 4.9% 1.2%	10.9% 12.47% 4.57% 5.48% 25.0% 5.6%	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by D Apr-10 3,060 1,416	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1,494	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3,082 1,503	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% thority Jul-10 3,081 1,481	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% Aug-10 3.014 1,506	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3,029 1,542	10.9% -6.54% 5.97% -3.05% 42.5% 1.4%	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% Nov-10 3,029 1,606	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% Dec-10 3,509 1,858	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28,136 13,950
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% sported by D Apr-10 3,060 1,416 1,430 1,040	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counc May-10 3,157 1,494 1,444 1,127	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3,082 1,503 1,469 1,056	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% thority Jul-10 3,081 1,481 1,546 1,014	4.2% 3.1% 5.98% 1.431% -2.92% 28.9% 3.2% Aug-10 3.014 1.506 1.396 1.045	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1,542 1,481 1,051	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,246	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% Nov-10 3,029 1,606 1,451 1,048	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% Dec-10 3,509 1.858 1,673 1,144	Jan-11 * * * * * * * * * * * *	Feb-11	Mar-11	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28,136 13,950 13,435 9,771
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by Di Apr-10 3,060 1,416 1,430 1,040 468 471 419 801	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3,157 1,494 1,444 1,127 492 497 382 777	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3,082 1,503 1,469 1,056 476 508	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% thority Jul-10 3.081 1,481 1,546 1,014 480 489 453 761	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% Aug-10 3.014 1,506 1,396 1,045 464 521 438 736	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1,481 1,051 476 494 430 781	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% Dec-10 3,509 1.858 1,673 1,144 495 521 525 896	Jan-11	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by D Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1.494 1.444 1.127 492 497 382 777 923 641	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 8444 524	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% tthority Jul-10 3.081 1.481 1.546 1.014 480 489 453 761 866 537	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% Aug-10 3.014 1.506 1.396 1.045 464 521 438 736 794 584	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 896 1,021 655	Jan-11	Feb-11	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by Di Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1.494 1.444 1.127 492 497 382 777 923 641 456 735	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% tthority Jul-10 3,081 1,481 1,546 1,014 480 489 453 761 866 537 425 773	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% Aug-10 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542 411	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3.175 1.544 1.545 1.246 487 533 465 827 941 562 465 727	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 896 1,021 655 460 810	Jan-11	Feb-11	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by D Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1.494 1.444 1.127 492 497 382 777 923 641 456 735 1.226 867	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% tthority Jul-10 3.081 1.481 1.546 1.014 480 489 453 761 866 537 425 773 1.240 741	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% Aug-10 3,014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542 411 694 1.169 792	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3.175 1.544 1.545 1.246 487 533 465 827 941 562 465 727 1.148 789	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 896 1,021 655 460 810 1,342 908	Jan-11	Feb-11	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by Di Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3,157 1,494 1,444 1,127 492 497 382 7777 923 641 456 735 1,226	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% thority Jul-10 3.081 1.481 1.546 1.014 480 489 453 761 866 537 425 773 1,240	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% Aug-10 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3,029 1,542 1,481 1,051 476 494 430 781 891 542 411 694 1,169	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 896 1,021 655 460 810 1,342	Jan-11 * * * * * * * * * * * *	Feb-11	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by D Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 801 889 559 416 679 1,080 796 631	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1,494 1,127 492 497 382 777 923 641 456 735 1,226 867 694	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733 687	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% tthority Jul-10 3,081 1,481 1,546 1,014 480 489 453 761 866 537 425 773 1,240 7441 665	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% Aug-10 3.014 1,506 1,396 1,045 464 521 438 736 724 1,155 753 727	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 891 542 411 694 1,169 792 694	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3.175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 896 1,021 655 460 810 1,342 908 823	Jan-11 * * * * * * * * * * * *	Feb-11	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by D Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1,494 1,444 1,127 492 497 382 777 923 641 456 735 1,226 867 694 195	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% 5il/Unitary Au Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% tthority Jul-10 3,081 1,481 1,546 1,014 480 489 453 761 866 537 425 773 1,240 741 665 168	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% Aug-10 3,014 1,506 1,396 1,045 464 521 438 736 794 426 724 1,155 753 727 166	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 891 542 411 694 1,169 792 694 172	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% 0ct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 896 1,021 6555 460 810 1,342 908 823 189	Jan-11 * * * * * * * * * * * *	Feb-11	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1.494 1.444 1.127 492 497 382 777 923 641 456 735 1.226 867 694 195 15,107	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% thority Jul-10 3.081 1.481 1.546 1.014 480 489 453 761 866 537 425 773 1.240 741 6665 168 14,720	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% Aug-10 3.014 1.506 1.396 1.045 464 521 438 736 794 584 426 794 1,155 753 727 166 14,449	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 542 411 694 1,169 792 694 1,72 14,649 Sep-09 2,933	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 896 1,021 655 460 810 1,342 908 823 189 16,829	Jan-11	Feb-11	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by D Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1,494 1,127 492 497 382 777 923 641 456 735 1,226 867 694 195 15,107	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 453 710 1.140 7333 687 164 14,484 Jun-09 2.970 1.404 1,277	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% thority Jul-10 3,081 1,481 1,546 1,014 480 489 453 761 866 537 425 773 1,240 741 665 168 14,720 Jul-09 3,057 1,460 1,334	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% Aug-10 3.014 1.506 1.396 1.045 464 521 438 736 724 1.155 753 727 166 14,449 Aug-09 2.978 1.421 1.354	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542 411 694 1,169 792 694 172 14,649 Sep-09 2.933 1.488 1,359	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6%	Jan-11 * * * * * * * * * * * *	Feb-10 2,779 1,4479 1,248	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28.136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Toteltenham Gloucester Stroud Kennet North Witshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Stroud Kennet North Witshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424	7.4% -2.16% -2.16% -5.48% -198.3% -5.9% -5.9% -5.9% -6.157 -6.16%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 Jun-09 2.970 1.404 1.277 1.037 400	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 5.081 1.481 1.546 1.014 480 489 453 761 866 537 425 773 1.240 741 665 168 14,720 Jul-09 3.057 1.460 1.334 1.091 389	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% Aug-10 3.014 1.506 1.396 1.045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 542 411 694 1,169 792 694 1,72 14,649 Sep-09 2,933 1,488 1,359 1,083 439	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 460 810 1,342 908 823 189 16,829 Dec-09 3,418 1,652 1,508 1,177 526	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by Di Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1,494 1,127 492 497 382 777 923 641 456 735 1,226 867 694 195 15,107 May-09 3.154 1,527 1,344 1,102 425 446	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 7333 687 164 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% thority Jul-10 3,081 1,481 1,546 1,014 480 489 453 761 866 537 425 773 1,240 741 665 168 14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% Aug-10 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 478 404	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 4.76 494 430 781 694 1.169 792 694 1.72 14,649 Sep-09 2.933 1.488 1.359 1.083 439 450 391	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3.175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6%	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 10,734 11,730 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Trowlesser Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% 5il/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 Jun-09 2.970 1.404 1.277 1.037 400 486 381 697 7771	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% Aug-10 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 542 411 694 1,169 792 694 1,72 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 460 1,021 655 460 1,342 908 823 189 16,829 Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951	Jan-11	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by D Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1,494 1,127 492 497 382 7777 923 641 456 735 1,226 867 694 195 15,107 May-09 3.154 1,527 1,344 1,102 425 446 414 705 835 537 403	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733 687 164 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 404 703 842 516 451	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 4.76 494 430 781 694 1.169 792 694 1.72 14,649 Sep-09 2.933 1.488 1.359 1.083 439 450 391 716 837 576 466	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% 0ct-10 3.175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 0ct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6% 5.6%	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 10,734 11,730 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% 5il/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 Jun-09 2.970 1.404 1.277 1.037 400 486 381 697 771 496 447 693 1.054	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 5.00	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 542 411 69 792 694 1.72 14,649 Sep-09 2.933 1.488 1.359 1.083 439 450 391 716 837 576 466 648 1.025	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 460 1,021 655 460 1,1,342 908 823 189 16,829 Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 1,080 796 631 145 1,4300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% strict Counce May-10 -3.157 -1.494 -1.444 -1.127 -492 -497 -382 -777 -923 -641 -456 -735 -1.226 -867 -694 -195 -15,107 May-09 -3.154 -1.527 -1.344 -1.102 -425 -446 -414 -705 -835 -537 -403 -701 -1.090 -764 -741	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 5.00	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 891 542 411 694 1,169 792 694 1,72 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% 0ct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 0ct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704	10.9% 12.47% 4.57% 5.48% 25.0% 5.6%	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Witshire Salisbury Other/Unknown Total Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Witshire Salisbury Other/Unknown Total Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Witshire Salisbury Cheltenham Gloucester Stroud Kennet North Witshire Swindon West Witshire Salisbury West Witshire Salisbury	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 765 558 432 612 945 699	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 8444 524 453 710 1.140 733 687 164 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% Aug-10 3.014 1.506 1.396 1.045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542 411 694 1.169 792 694 1.72 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6% Dec-10 3,509 1,858 1,673 1,144 495 521 525 896 1,021 655 460 810 1,342 908 823 189 16,829 Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807	Jan-11	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Trewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Trewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 466 372 737 737 737 737 737 737 737 755 558 432 612 945 699 626	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% strict Counce May-10 -3.157 -1.494 -1.444 -1.127 -492 -497 -382 -777 -923 -641 -456 -735 -1.226 -867 -694 -195 -15,107 May-09 -3.154 -1.527 -1.344 -1.102 -425 -446 -414 -705 -835 -537 -403 -701 -1.090 -764 -741	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 7714 686	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.80 4.80	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% Aug-10 3.014 1.506 1.396 1.045 464 521 438 736 794 584 426 724 1.155 753 727 166 14,449 Aug-09 2.978 1,421 1.354 1,009 478 451 404 703 451 404 703 451 404 703 451 715 1,017 810 733	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542 411 694 1.169 792 694 1.72 14,649 Sep-09 2.933 1.488 1.359 1.083 439 450 391 716 837 7576 466 648 1.025 759 724	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% 1.4% Oct-10 3.175 1,544 1.545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 793 1,103 814 717	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 5.6% 6.77 6.8 6.78	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 4.4% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 10,734 10,734 11,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% 5.1/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 Jun-09 2.970 1.404 1.277 1.037 400 486 381 697 771 496 447 693 1.054 714 686 105	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 5.08 1.481 1.546 1.014 480 489 453 761 866 537 425 773 1.240 741 665 168 14,720 5.08 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 1,211	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 542 411 69 792 694 1.72 14,649 Sep-09 2.933 1.488 1.359 1.083 439 450 391 716 837 576 466 648 1.025 759 724 109	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147	10.9% 12.47% 4.57% 5.48% 25.0% 5.6%	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 4,246 3,703 6,674 7,578 4,855 4,013 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457 1,025
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 6699 626 50 13,447	7.4% -2.16% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3,157 1,494 1,444 1,127 492 497 382 777 7923 641 456 735 1,226 867 694 195 15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 Jun-09 2.970 1.404 1.277 1.037 400 486 381 1.277 1.037 400 486 381 1.054 771 496 447 1.037 400 486 381 1.054 714 686 105	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.014 1.506 1.396 1.045 464 521 438 736 794 584 426 7.1455 753 727 166 14,449 478 481 1,009 478 451 1,009 478 451 404 703 842 516 451 1,017 810 733 124 14,006	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 542 411 694 1,169 792 694 1,72 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 492 793 1,103 814 717 129 15,192	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667	10.9% 12.47% 4.57% 5.48% 25.0% 5.6%	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457 1,025 129,158
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% strict Counce May-10 -3.157 -1.494 -1.424 -1.127 -492 -497 -382 -777 -923 -641 -456 -735 -1.226 -867 -694 -195 -15,107 May-09 -3.154 -1.527 -1.344 -1.102 -425 -446 -414 -705 -835 -537 -403 -701 -1.090 -764 -741 -73 -14,261 May -2.2% -7.4%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 7333 687 164 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,054 714 693 1,054 719 15.0%	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.24 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124 14,006	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 8ep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542 411 694 1.169 792 694 1.72 14,649 8ep-09 2.933 1.488 1.359 1.083 439 450 391 716 837 7576 466 648 1.025 759 724 109 14,003	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% 1.4% Oct-10 3.175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 793 1,103 814 717 129 Oct -1.6% -6.5% 10.9%	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667	10.9% 12.47% 4.57% 5.48% 25.0% 5.6%	Jan-11	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 28.136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457 1,025 129,158
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% -5.9% -5.9% -5.9% -5.9% -5.9% -5.9% -5.9% -6.94 -1.444 -1.127 -4.92 -4.97 -3.82 -7.77 -9.23 -6.41 -4.56 -7.35 -1.226 -8.67 -6.94 -1.95 -1.5107 -7.1 -7.1 -7.26 -7.35 -1.226 -7.35 -1.344 -1.102 -1.226 -1.344 -1.102	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 Jun-09 2.970 1.404 1.277 1.037 400 486 381 1.277 1.037 400 486 381 1.054 771 496 447 1.277 1.037 400 486 381 1.054 714 686 105	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.2% 3.2% 3.2% 3.2% 3.2	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 891 542 411 694 1,169 792 694 1,72 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 492 793 1,103 814 717 129 Oct -1.6% -6.5% 10.9% 0.7% 8.0%	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 803 560 452 704 1,168 801 731 147 14,667	10.9% 12.47% 4.57% 5.48% 25.0% 5.6%	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.28 4.521 3.966 7,147 8.112 5,187 3.913 6,543 10.734 7,130 6,386 1,564 134,793 4.28 4.246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457 1,025 4.855 4,013 6,416 9,706 6,924 6,457 1,025 129,158 YTD 1.3% 2.5% 9,8% 9,8% -2.0% 8.6%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% strict Counce May-10 -3.157 -1.494 -1.444 -1.127 -492 -497 -382 -777 -923 -641 -456 -735 -1.226 -867 -694 -195 -15,107 May-09 -3.154 -1.527 -1.344 -1.102 -425 -446 -414 -705 -835 -537 -403 -701 -1.090 -764 -741 -73 -14,261 May -2.2% -7.4% -2.3% -15.8% -15.8% -17.7%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 7333 687 164 14,484 Jun-09 2.970 1,404 1.277 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,054 714 686 105	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 1,009 478 451 1,017 810 733 124 14,006 Aug 1,2% 6,0% 3,1% 3,6% -2,9% 1,42% 1,5% 8,4%	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 8ep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542 411 694 1.169 792 694 1.72 14,649 8ep-09 2.933 1.488 1.359 1.083 439 450 391 716 837 7576 466 648 1.025 759 724 109 14,003	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% 1.4% 1.4% 1.4% Oct-10 3.175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 793 1,103 814 717 129 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9%	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% 1.2% 1.2% 1.2% 1.2% 1.2% 1.606 1.451 1.048 460 487 478 809 943 583 401 691 1.234 751 716 161 14,848 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667 Nov 1.15% 1.19% 6.5% -10.4% 8.0% 8.0% 8.0% 8.0% 8.0% 8.0% 8.0% 8.0	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.21 5.25 8.96 1.021 655 460 810 1.342 908 823 189 16,829 5.68 1.777 5.26 5.48 473 838 951 5.66 454 816 1.269 807 768 167 15,938 5.66 454 816 1.269 807 768 167	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 28.136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457 1,025 129,158 YTD 1.3% 2.5% 9.8% -2.0% 8.6% 7.1%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Trewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0% 9,4% -2,3% 1,1% 1,1% 12,6% 8,7% 16,2%	7.4% -2.16% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3.157 1.494 1.444 1.127 492 497 382 777 923 641 456 735 1.226 867 694 195 15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 Jun-09 2.970 1.404 1.277 1.037 400 486 381 164 1277 1.037 400 486 381 164 13,618	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% Aug-10 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 1,017 810 703 842 516 451 715 1,017 810 733 124 14,006 Aug 1.2% 6.0% 3.1% 3.6% -2.9% 15.5% 8.4% 4.7% -5.7%	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 891 542 411 694 1,169 792 694 1,72 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3.175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9% 2.1%	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 803 560 452 704 1,168 801 731 147 14,667	10.9% 12.47% 4.57% 5.48% 25.0% 5.6%	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457 1,025 129,158 YTD 1.3% 2.5% 9,8% 6,5% 7.1% 7.0%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by Di Apr-10 3,060 1,416 1,430 1,040 468 471 1,040 468 471 1,080 796 631 1,45 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0% 9,4% -2,3% 10,4% 1,1% 12,6% 8,7% 16,2% 0,2% -3,7%	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% strict Counce May-10 3.157 -1,494 -1,444 -1,127 -492 -497 -382 -777 -923 -641 -456 -735 -1,226 -867 -694 -195 -15,107 May-09 3.154 -1,527 -1,344 -1,102 -425 -446 -414 -705 -835 -537 -403 -701 -1,090 -764 -741 -73 -14,261 May -2.2% -7.4% -2.3% -15.8% -	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,037 400 486 381 697 771 1,054 714 686 105	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 1.44% 1.036 7.61 1.344 1.035 7.61 1.340 7.65 1.340 7.65 1.340 7.65 1.340 1.341 1.091 3.89 4.58 4.04 7.06 8.22 5.12 4.16 7.34 1.035 7.56 7.31 1.21 1.4,026 1.4,026	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 1,155 1,017 810 733 124 14,006 Aug 1,2% 6,0% 3,1% 3,6% -2,9% 1,5% 8,4% 4,7% -5,7% 13,2% -5,5%	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 4.6% Sep-10 3,029 1,542 1,481 1,051 476 494 430 781 694 1,169 792 694 172 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 7576 466 648 1,025 759 724 109 14,003	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% 1.4% 1.4% 1.4% 1.545 1.544 1.545 1.246 487 533 465 827 941 562 465 727 1.148 749 204 15,407 Cet-09 3.227 1.652 1.393 1.237 451 501 423 804 922 793 1.103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.9% 9.9% 2.9% 2.1% 5.55%	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667	10.9% 12.47% 4.57% 5.48% 25.0% 5.6%	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 10,734 1,730 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457 1,025 129,158 YTD 1.3% 2.5% 9.8% -2.0% 8.6% 6,5% 7.1% 7.1% 7.1% 7.1% 7.1% 7.1% 7.1% 7.1
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total Variance Year on Year Bristol South Gloucestershire North Somerset Both and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Both and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Both and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Both and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Somerset South Gloucestershire North Somerset South G	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0% 9-2,3% 1,11% 12,6% 8,7% 1,19% 12,6% 8,7% 10,9% 14,3%	7.4% -2.16% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3,157 1,494 1,444 1,127 492 497 382 777 923 641 456 735 1,226 867 694 195 15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261 May 0.1% -2.2% 7.4% 2.3% 15.8% 11.4% -7.7% 10.5% 19.4% 13.2% 4.9% 12.5%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 Jun-09 2.970 1.404 1.277 1.037 400 486 381 697 771 1,037 400 486 381 164 14,484 Jun-09 1,056 1,	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.90 3.081 1.481 1.546 1.014 480 489 453 761 866 537 425 773 1.240 741 665 168 14,720 Jul-09 3.057 1.460 1.334 1.091 389 458 404 706 822 512 416 734 1.035 756 731 121 14,026 Jul 0.8% 1.4% 1.5.9% -7.1% 23.4% 6.8% 12.1% 7.8% 5.4% 4.9% 2.2% 5.3% 19.8%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.2% Aug-10 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 1,009 478 451 1,017 810 733 124 14,006 Aug 1.2% 6.0% 3.1% 3.6% -2.9% 15.5% 8.4% 4.7% -5.5% 1.32% -5.5% 1.32% -5.5% 1.32% -5.5% 1.36%	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1,542 1,481 1,051 476 494 430 781 891 542 411 694 1,169 792 694 1,72 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 492 793 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9% 2.1% 5.2% -8.3% 4.1%	6.5% 1.13% 6.22% -4.80% 4.99% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.29% 1.606 1.451 1.048 460 487 478 809 943 583 401 691 1.234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.21 5.25 8.96 1.021 6.55 460 810 1.342 908 823 189 16,829 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 838 951 5.66 454 473 807 768 15.938	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% YTD 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,615 4,013 6,416 9,706 6,924 6,457 1,025 129,158 YTD 1.3% 2.5% 9,8% -2.0% 8.6% 6.5% 7.1% 7.1% 7.0% 6.8% -2.0% 8.6% 6.5% 7.1% 7.0% 6.8% -2.0% 10.6%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Sported by Di Apr-10 3,060 1,416 1,430 1,040 468 471 4,19 801 889 559 416 679 1,080 796 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0% 9,4% -2,3% 10,1% 11,1% 12,6% 8,7% 10,9% 11,9% 12,6% 8,7% 10,9% 11,9%	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% strict Counce May-10 3.157 -1,494 -1,444 -1,127 -492 -497 -382 -777 -923 -641 -456 -694 -195 -15,107 May-09 -3.154 -1,527 -1,344 -1,102 -425 -446 -414 -705 -835 -537 -403 -701 -1,090 -764 -741 -73 -73 -1,496 -2.2% -7.4% -2.2% -7.4% -2.3% -15.8% -11.4% -10.2% -10.5% -19.4% -10.5% -10.2% -10.5% -10.2% -10.5% -10.2% -10.5% -10.2% -10.5% -10.2% -10.5% -10.2% -10.5% -10.2% -10.5% -10.2% -10.5% -10.2% -10.5% -10.2% -10.2% -10.5% -10.2% -10.5% -10.2% -10.2% -10.5% -10.2%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 8.44 524 453 710 1,140 733 687 164 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 771 496 496 497 497 497 497 497 497 497 497 497 497	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.9% 4.90 3.081 1.481 1.546 1.014 480 489 453 761 866 537 425 773 1.240 741 665 168 14,720 Jul-09 3.057 1.460 1.334 1.091 389 458 404 706 822 512 41,091 389 458 404 706 822 512 14,026 731 1,210 14,026	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.014 1,506 1,396 1,045 464 521 438 736 794 584 426 724 1,155 753 727 166 14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 1,009 478 451 1,009 478 451 1,017 810 733 124 14,006	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% 4.6% Sep-10 3,029 1,542 1,481 1,051 476 494 430 781 694 1,169 792 694 172 14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 7576 466 648 1,025 759 724 109 14,003 Sep 3.6% 9.0% -3.0% 9.1% 6.59% -1.18% 7.1% 4.0% 4.3% -4.1%	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9% 2.9% 2.1% 5.25% -8.3%	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% 1.2% 1.2% 1.2% 1.2% 1.2% 1.2	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.21 5.25 8.96 1.021 6.55 460 810 1.342 908 823 189 16,829 Dec-09 3.418 1.652 1.508 1,177 5.26 548 473 838 951 566 454 473 838 951 566 454 816 1.269 807 768 167 15,938 Dec 2.7% 12.5% 1.0% 6.9% 7.4% 1.3% -0.7% 5.8% 1.25% 7.2%	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,855 4,013 6,416 9,706 6,924 6,457 1,025 129,158 YTD 1.3% 2.5% 9.8% -2.0% 8.6% 6,5% 7.1% 7.1% 7.1% 7.0% 6.8% 6.25% 2.0% 10.6%
Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown Total Total Number of Patients Trans Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Otean Cotswold Tewkesbury Cheltenham Gloucestershire North Wiltshire Swindon West Wiltshire Swindon West Wiltshire	8.6% 9.4% 0.0% 14.4% 6.5% 248.6% 6.3% Apr-10 3,060 1,416 1,430 1,040 468 471 419 801 889 559 416 631 145 14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 2,974 1,416 1,307 1,064 424 466 372 1,080 796 558 432 619 418 699 626 50 13,447	7.4% -2.16% -2.16% 12.60% 5.48% 198.3% 5.9% strict Counce May-10 3,157 1,494 1,444 1,127 492 497 382 777 923 641 456 735 1,226 867 694 195 15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261 May 0.1% -2.2% 7.4% 2.3% 15.8% 11.4% -7.7% 10.2% 10.5% 19.4% 13.2% 4.9% 12.5% 13.5%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4% Sil/Unitary Au Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164 14,484 14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 1,037 400 486 381 697 7771 1,037 400 1,277 1,037 400 1,277 1,037 400 1,277 1,037 400 1,277 1,037 400 1,277 1,037 400 1,277 1,037 400 1,277 1,037 400 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 686 105	9.0% 15.9% 1.44% 20.19% -1.25% 36.9% 4.9%	4.2% 3.1% 5.98% 14.31% -2.92% 28.9% 3.2% 3.2% 3.2% 3.2% 3.014 1.506 1.396 1.045 464 521 438 794 584 426 7.24 1,155 753 727 166 14,449 474 1,155 753 727 166 14,449 14,449 14,449 14,449 14,449 14,449 14,449 15,444 1,155 1,017 16,1	9.0% 3.63% 13.71% -0.23% 68.5% 4.6% Sep-10 3.029 1.542 1.481 1.051 476 494 430 781 891 542 411 694 1.169 792 694 1.72 14,649 Sep-09 2,933 1.488 1,359 1.083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003 Sep 3.3% 3.6% 9.0% -3.0% 8.4% 9.8% 10.0% 9.1% 6.5% -5.9% -11.8% 7.1% 14.0% 4.3%	10.9% -6.54% 5.97% -3.05% 42.5% 1.4% 1.4% Oct-10 3,175 1,544 1,545 1,246 487 533 465 827 941 562 465 727 1,148 789 749 204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 492 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9% 2.1% 5.2% -5.5% -8.3% 4.1% -3.1%	6.5% 1.13% 6.22% -4.80% 4.9% 1.2% 1.2% Nov-10 3,029 1,606 1,451 1,048 460 487 478 809 943 583 401 691 1,234 751 716 161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 803 560 452 704 1,168 801 731 147 14,667	10.9% 12.47% 4.57% 5.48% 25.0% 5.6% 5.21 5.25 8.96 1,021 6.55 460 810 1,342 908 823 189 16,829 6.55 460 810 1,342 908 823 189 16,829 5.66 454 473 838 951 5.66 454 816 1,269 807 768 167 15,938 6.7% 15,938	* * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	2.5% 10.9% 0.7% 54.6% 4.4% 4.4% 28,136 13,950 13,435 9,771 4,298 4,521 3,966 7,147 8,112 5,187 3,913 6,543 10,734 7,130 6,386 1,564 134,793 YTD 27,787 13,608 12,239 9,969 3,958 4,246 3,703 6,674 7,578 4,013 6,416 9,706 6,924 6,457 1,025 129,158 YTD 1,3% 2,5% 9,8% -2.0% 8,6% 6,5% 7,1% 7,1% 7,1% 7,1% 7,1% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 6,8% -2.0% 8,8% -2.0% 9,8% -2.0





Board Performance Report November-2010

This report presents the performance of the Trust against its 2010/2011 Business Plan and consists of :

An overview of how Great Western Ambulance Service is performing against national targets and internal Trust indicators Detailed information relating to exceptions to national target and indicator performance

Commentary, and where appropriate graphical representation, of deviations in performance is provided with detail of remedial action being taken to bring performance back to agreed tolerance levels

Red: Variance from target/plan requiring exception actions

Amber: Variance from target/plan requiring managed actions

Green: Variance within tolerance levels to be maintained

- Denotes improvement in performance
- ↓ Denotes a reduction in performance



GWAS Performance Scorecard YTD at November 2010							
Performance		Quality					
Cat A8 performance		No of formal complaints received					
Cat A19 performance		Formal complaints responded to within 25 days					
Cat B19 performance		CQUIN 1 - Asthma					
Cat C performance		CQUIN 2 - Fast+ve					
% A&E Calls answered in 5 seconds		CQUIN 3 - Stroke Prevention					
No of Wrap ups in excess of 15 mins		CQUIN 4 - Falls pathway tool					
% O.O.H Calls answered in 60 seconds		CQUIN 5 - Patient & Public Involvement					
Triage under 20 minutes		CQUIN 6 - Dementia Awareness					
Urgent visits under 2 hours		Resources					
Coveyance Rate from 999 calls		Income & Expenditure (£'000)					
Performance against Activity Plan		Delivery of Cost Improvement (£'000)					
P.T.S - Pick up in under 45 Mins	Under Development	Capital Resource Limit (£'000)					
P.T.S - Pick up in under 45 Mins	Under Development	Project Management Office					
P.T.S - Call Answering	Under Development	Clinical Desk Review					
People		A&E Redesign					
Absence Levels		Indirect Resources					
F.T.E against Plan		Absence Management					
Total Front Line hours Abstracted		PTS Transformation					
Governance & Risk		ECP Review					
Care Quality Commission Summary		CTL Review					
NHS Litigation Summary		Support Directorates VFM Review					
Information Governance Summary		Strategic Estates Review					
Corporate Risk Register - No. of Minor Risks	2						
Corporate Risk Register - No. of Medium Risks	12	Contract Indicators					
Corporate Risk Register - No. of Serious Risks	34						
Corporate Risk Register - No. of Significant Risks	12						

Cur	Current Risk Register Summary November 2010										
Directorate	Minor 1-4	Medium 5-8	Serious 9-12	Significant 15-25	Total	Controlled risks					
Finance	0(0)	3(-1)	13(-1)	7(-1)	23	1					
Service Delivery	1(+1)	1(1)	9(9)	3(-1)	14	0					
HR	3 (+2)	5(-1)	0(+1)	2(-1)	10	1					
Clinical	1(1)	3(+1)	6(+1)	0(0)	10	1					
Communications	0(0)	2(2)	0(+7)	0(0)	2	0					
Total	5	14	28	12	59	3					

Minor, medium and serious risks are reviewed through the trusts governance arrangements and the summary is presented to the board for comparitive purposes only.

Time spent on Risk Register										
Directorate	0-3 months	3-6 months	Over 1 years	Total						
Finance	1	4	7	11	23					
Service Delivery	0	0	4	10	14					
HR	1	0	3	6	10					
Clinical	0	0	0	10	10					
Communications	0	0	1	1	2					
Total	2	4	15	38	59					

Extreme		1		1	
High	1	7	13	9	1
Medium		6	9	5	1
Low		4	1		
Negligible					
	Rare	Unlikely	Possible	Likely	Almost Certain

Ref	Risk	Nov	Oct	Sep	Mitigating Action	Who	Due Date	Status for Mitigating Action
A&E12b	Staffing - Dropped shifts impacting on performance / CTL capacity and capability to deliver required portfolios	16	16		Ongoing training. Team funding currently 5/5.LOP funding for 6/4 LOP funding Provide 24/7 clinical desk support. Confirm additional funding arrangements post 09/10	DSD / Clinical Director / ADFO	Ongoing	
					Review role. Implement findings.	DSD / Clinical Director / ADFO	March 2010	
					Turnaround - engage with CTL's - 15 Min Handover/15 minutes wrap up.	AD FO / LGM's	March 2010	
A&E15	Acute hospital delays and turnaround times impacting on ambulance performance	16	16	Due for review	GWAS involvement with BNSSG regarding generic Escalation Plans	AD FO / LGM Avon	Ongoing	
					GWAS engagement with NHS Gloucester short life working group to deliver solution	AD FO / LGM Glos	October 2009	
	Clinical desk staffing 24/7 impacting on				Clinical desk programme of work to reconfigure	PMO Office / Project Manager	September 2009	
A&E48	conveyance rates / clinical support to crews and provision of clinical pathways	16	16	16	Secure Project approval from DG	Clinical Director	October 2009	
					24/7 desk coverage	AD OSS / Head of EOC's	February 2010	
					Identify no's of vehicles involved	Head of F&L		
A&E63	Terrafix in RRV's - touch screen technology impacting on safe operation of solo vehicles	16	16	16	Stop screen updating	Head of I.T.	September 2010	
					Revised Op instruction required when fix in place.	AD OSS		

Ref	Risk	Nov	Oct	Sep	Mitigating Action	Who	Due Date	Status for Mitigating Action
HR3	Employee relations –high levels of absence contributing to high levels of	16	16	12	Renew focus on RTW interviews	HR Managers	Ongoing	
пкз	dropped shifts in A&E and EOC	10	16	12	Monitor absences against Absence policy	HR Managers	Ongoing	
					Target university cohorts to recruit graduates.	Due for review		
HR21	Inability to recruit sufficient paramedics by target date will make transition in A&E establishment from 901 to 956 by October	16	16	Due for	Workforce & recruitment plans to determine skill mix required to move from 901 to 956 by Oct 2010.	Due for review		
HKZI	2010 challenging in respect of the effectiveness of the implementation of A&E service design.	10	10	review	Review whether there is a skill mix requirement to progress Techs to Practitioner - subject to completion of HEI prep course, mentor course and availability to be allocated to a paramedic course.	Due for review		
HR44	Non timely/ non existent/erratic and late RIDDOR via Datix leading to non	16	16		Update and re-circulate guidance to all managers	Head of HS	October 2010	
111/44	compliance with RIDDOR legislation	10	10		Implement RIDDOR monitoring	Head of HS	October 2010	
F2	Failure to deliver CRES leading to budgetary overspend and potential failure	42	46	Due for	mitigating actions where CRES not delivered	Deputy Director of Finance	August 2010	
F2	to achieve statutory break even duty	12	16	review	Strengthen the degree of financial challenge and performance meetings	Deputy Director of Finance	August 2010	
F35	Failure to implement ALE action plan within the required timescale resulting in non achievement of ALE Level 3 for 2010/11	12	16	Due for review	Implementation of ALE Action plan	Deputy Director of Finance /HoG	June 2010	
	Clinose to conite or a second				Regular monitoring to AMC/Board	Deputy Director of Finance	December 2010	
F36	Slippage to capital programme with potential of underperformance on achievement of CRL	16	16	12	Identification of alternative courses of action	Deputy Director of Finance	December 2010	
	acilievelifetit of ONL				Review structures to ensure there is technical capability within Finance to manage capital plan	Deputy Director of Finance	September 2010	

Ref	Risk	Nov	Oct	Sep	Mitigating Action	Who	Due Date	Status for Mitigating Action
F38	Breaches in SFI's because correct procurement arrangements are not being followed	16	20	20	Delivery against action plan developed and presented to A & R Committee	Director of Finance	March 2011	
	Insufficient/inadequate arrangements in				Internal Audit Recommendations Action Plan completion Establishment of Data Quality Working Group	Head of Information Head of Information	March 2010 June 2010	
FG33	place to ensure the accuracy of data entry resulting in the production of data of poor quality	20	20	Due for review	Production of Data Quality Policy Implementation of data quality action plan	IG Manager	April 2011 April 2011	
					Audit procedures which have been implemented through Data Quality Policy	Head of IG IG Manager	April 2011	
FG3	No remaining archive capacity resulting in inadequate/inappropriate storage and difficult record retrievals.	16	16	Due for review	Records audit to identify which records can be destroyed or archived Longer term solution through estates strategy to be considered	IG Manager IG Manager/Head of Estates	December 2010 March 2011	
					Production of more specific guidance to include in Records Management Policy for creation, storage, archiving and destruction of records.	IG Manager	June 2010	
	Records management arrangements do not support the trusts ability to comply with			Due for	Production of Police Request Policy Records Audit to identify which records held where	IG Manager IG Manager	June 2010 December 2010	
FG4	statutory requirements for subject access requests	16	16	review	Additional function on ICAD to monitor PRF completion	IG Manager/Head of IT	January 2010	
					Resolve problems with scanning	IG Manager	October 2010	
					I.T to determine solution to access legacy Glos CAD data	Head of I.T.	February 2011	
	National cancellation of Enterprise				ICT to establish current position & likely costs before cut of date - Sept 30th 2010	Director of Finance / Head of I.T.	September 2010	
FIT29	agreement will have an ICT staff & financial resource impact on the Trust	12	15	Due for review	Current Trust licence position being established - SHA meeting being set up & Ambulance Trusts in communications on possible joint agreement.	Head of I.T.	September 2010	
					Implement and complete project	Head of Comms	August 2010	

Aim: Timely access to services

Objective: Achievement of all accident and emergency performance standards – A8, A19, B19

Narrative

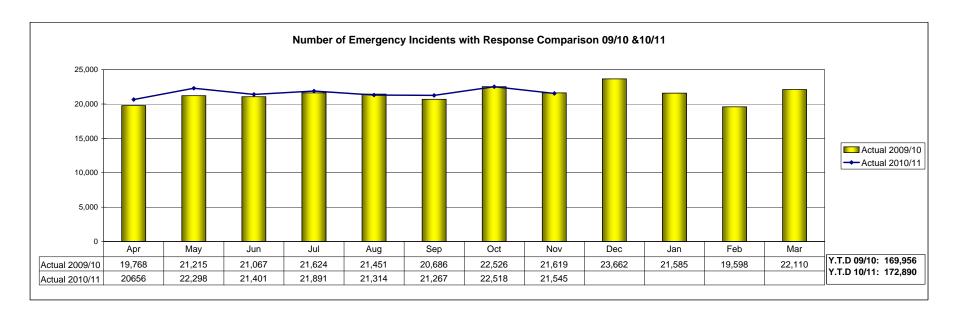
There was a drop in performance for cat A8 & and a slight improvement in A19 & B19 performance from October. This was set against a period of significant change, with the bedding in of new shift patterns after the A&E resdesign. There has also been extra demand caused by the winter conditions and hospitals are under greater pressure as well.

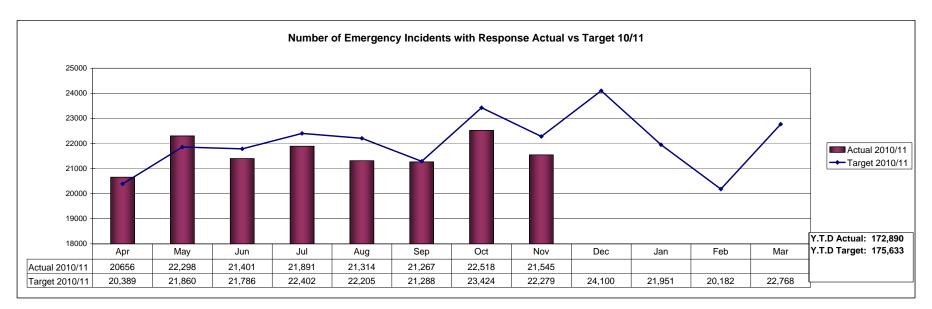
Call answering continued to exceed target.

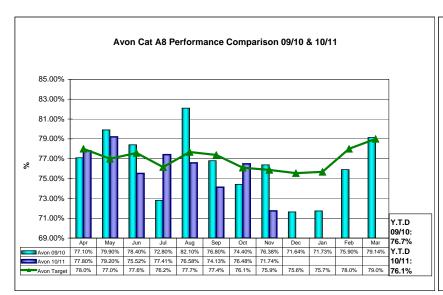
	Acci	dent & E	mergency	y					
Description Volume of responses:	Year end Target	Monthly Plan		Movement on previous month	Nov 2010 Year to date 2010- 2011	Year to date Variance against Plan	Year to date 2009-2010	Movement on previous year	Year end forecast
Number of Category A	90,269	8032	8273	↓	63964	+4836	57523	1	
% of Category A			38.40%	↑	37.00%		33.84%	↑	
Number of Category B	97,556	7,633	7300	↓	61779	-3753	63164	\downarrow	
% of Category B			33.88%	↓	35.73%		37.16%	1	
Number of Category C	76,809	6,614	5889	↓	46581	-3574	48788	\downarrow	
% of Category C			27.33%	↓	26.94%		28.70%	↓	
(Activity does not include additional 3% funded as part of the clinical desk investment)	264,634	22,279	21,545	↓	172,894	-2,004	169,956	1	265,957
Responses to Category A calls within 8 minutes	75%	75.43%	73.84%	↓	76.13%	0.17%	75.72%	1	76%
Responses to Category A calls within 19 minutes	95%	95.56%	94.90%	1	95.35%	-0.12%	95.62%	↓	95.83%
Responses to Category B calls within 19 minutes	95%	95.00%	91.64%	1	92.37%	-2.53%	91.56%	1	93.42%
Response to Category C calls within 60 minutes	80%	80.00%	76.38%	↓	82.25%	3.10%	90.18%	\downarrow	

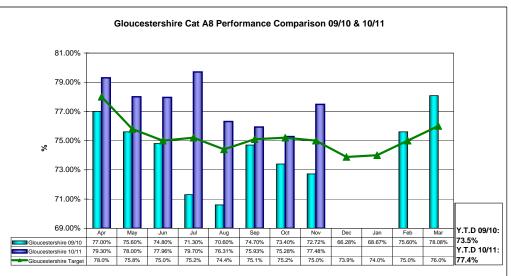
There is a difference in the sum of the Categorised responses and the emergency incidents with a response. This is due to calls received from other ambulance services (Xassist), which we respond too and count in total activity, but not against categorised performance.

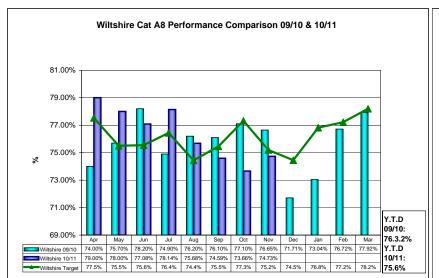
	Acci	dent & E	mergenc	у					
Description	Year end Target	Monthly Plan	Latest month	Movement on previous month	Year to date 2010-2011	Year to date Variance against Plan	Year to date 2009-2010	Movement on previous year	Year end forecast
Call answering (999 calls)	95% in 5 secs		96.49%	↑	96.13%	1.08%	97.56%	↓	97.60%
Total front line hours delivered (including agency)	1,370,210	112,620	112,667	↑	988,794	-32,596	773,432	1	1,479,140
Total front line hours abstracted	27%		28491 27.93%	↓	307439 28.95%	-1.95%			
Handover delays (at A&E departments)(average time for month)			12:26	↑	12:36		14:33	↑	
Number of handovers in excess of 15 minutes	0		2524	\downarrow	20830		26,846	↑	
Wrap up time(average time for month)			14:38	\downarrow	14:41		17:15	↑	
Number of Wrap ups in excess of 15 minutes	0		4602	\downarrow	36238		42,129	↑	
Conveyance rate (All)	65%	65%	67.40%	↓	66.68%	1.58%	65.90%	\downarrow	65.80%
Conveyance rate from 999 members of the public	60%	60%	60.40%	\downarrow	59.68%	-0.42%	60.01%	↑	
Conveyance rate to other destinations (eg MIU, WIC) (Excludes hospital transfers and health care professional calls)			0.40%	↓	0.33%		0.60%	↑	
All Category C calls			7,222	↑	55,831		57,087	↓	
Category C calls from members of the public suitable for clinical desk triage			3,520	1	26,213		29,844	↓	
Category C calls passed to NHSD			389 5.39%		2356 4.22%		2423 4.24%	<u> </u>	
Category C calls triaged by clinical desk			1471	1	7870			*	
Category C calls closed by clinical desk			423 12.02%		2117 8.08%		164 0.55%		

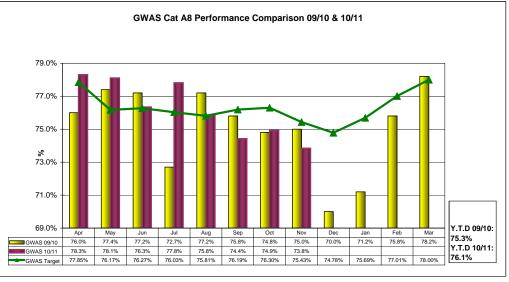


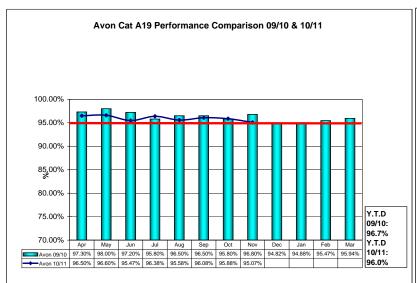


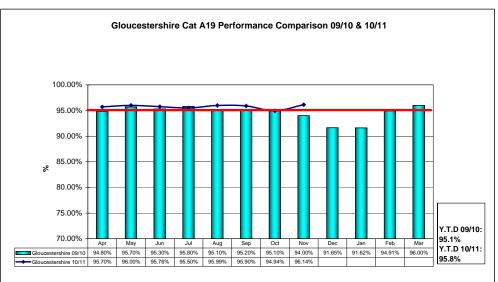


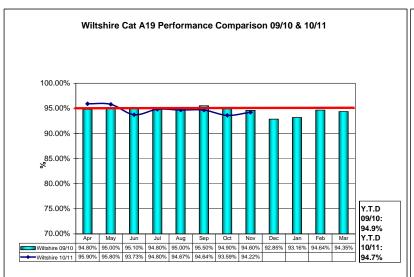


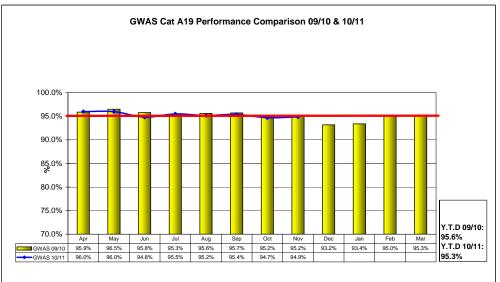


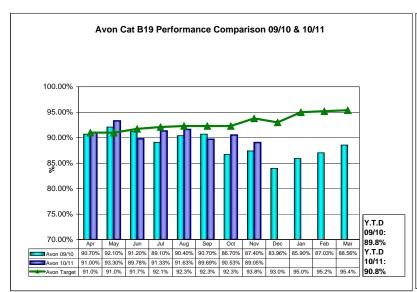


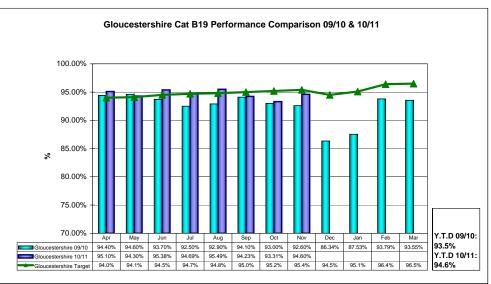


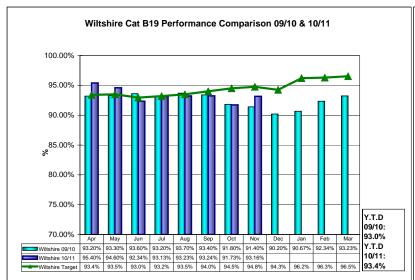


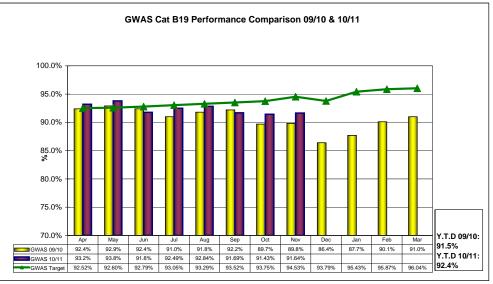


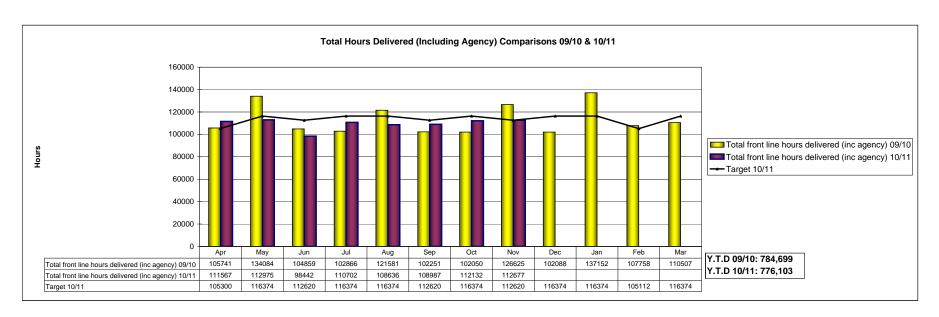


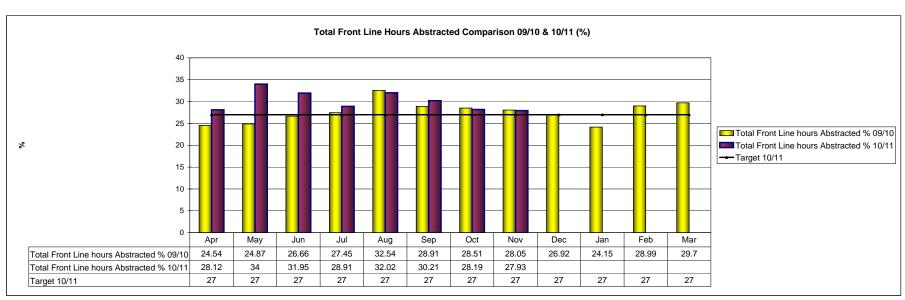


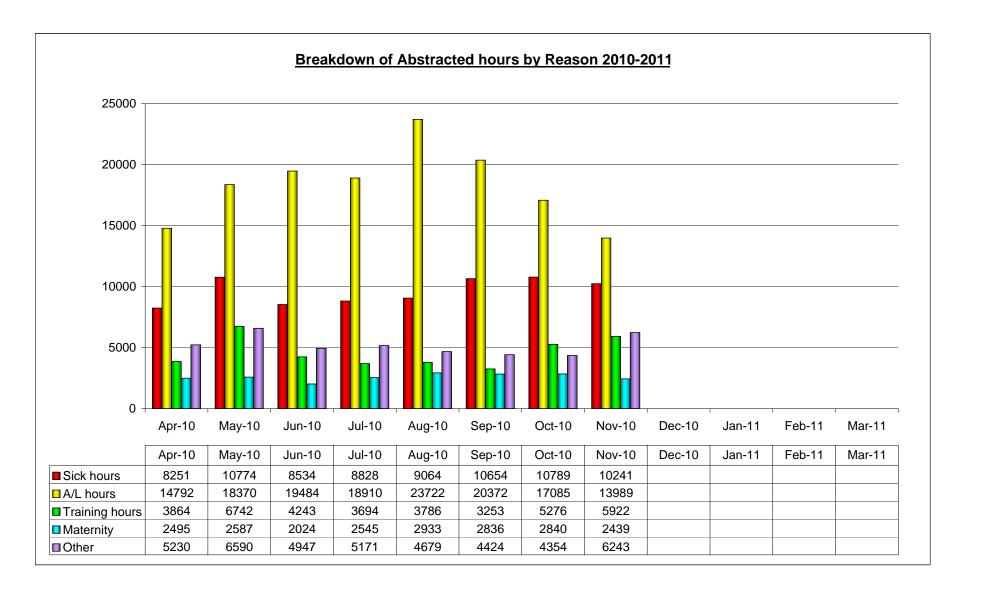


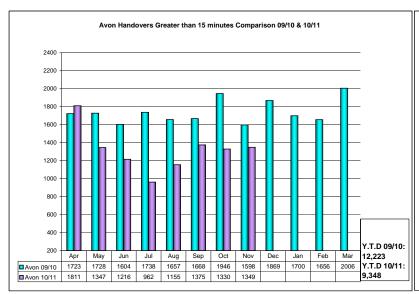


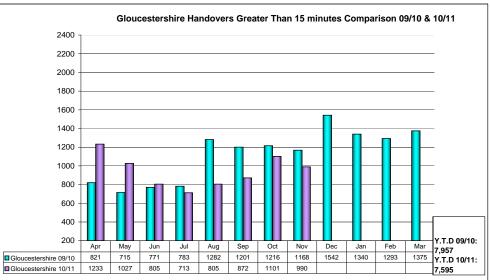


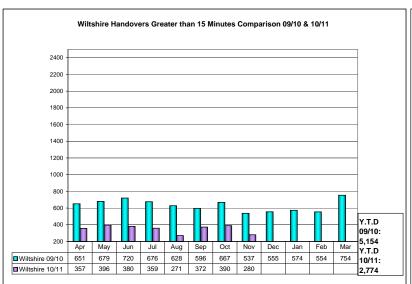


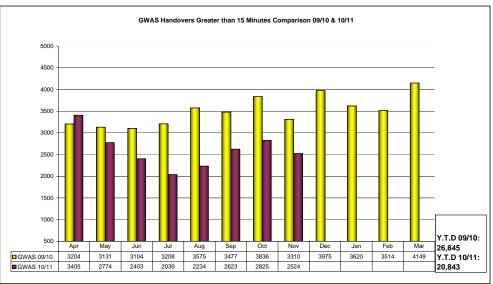


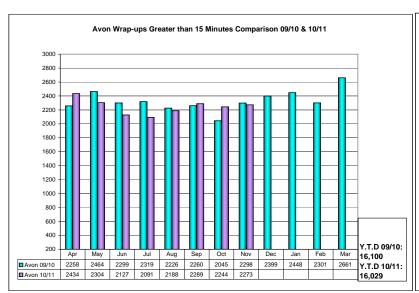


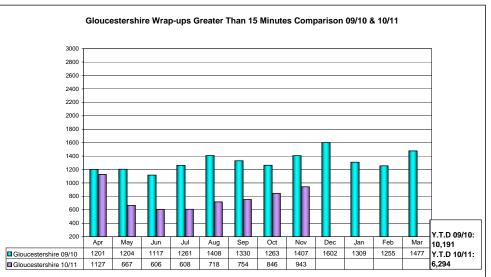


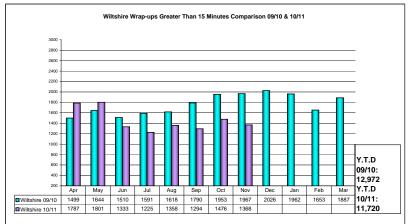


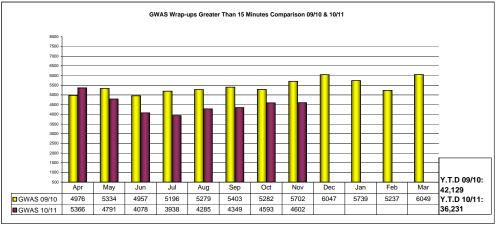


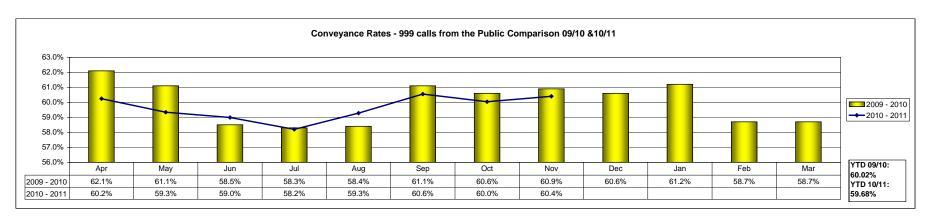


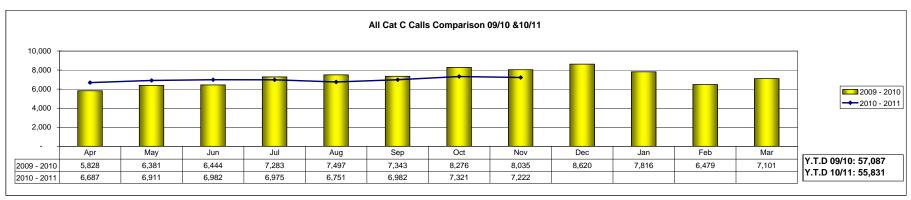


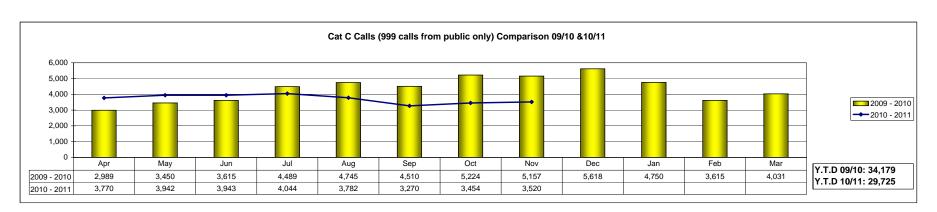










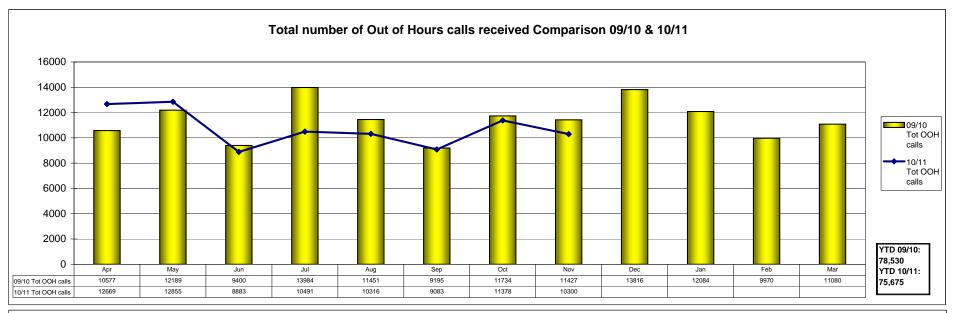


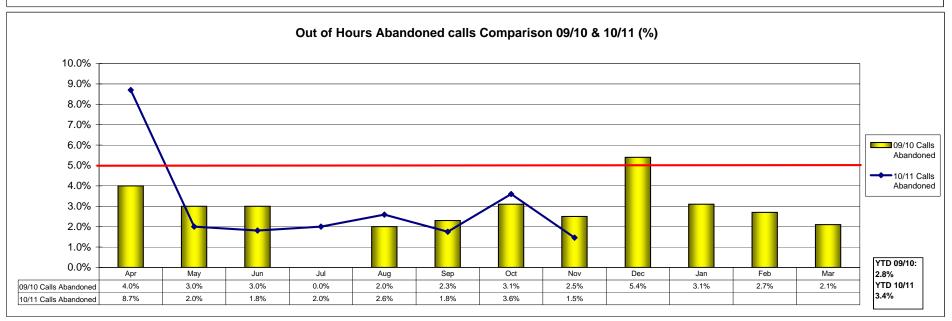
Out of Hours Service

Narrative

Performance for the month of November was fully compliant. The vacant call taking positions have now been recruited to and new recruits have been inducted.

Out of Hours Service								
				Movement on			Movement	
Description	Year end	Monthly Plan	Latest	previous	Year to date 2010-2011	Year to date	on previous	Year end
Description	Target	Pian	month	month		2009-2010	year	forecast
Total number OOH calls received			10,300	\downarrow	85,975	89,957	\downarrow	
Calls abandoned	< 5%		1.46%	↑	3.18%	2.78%	\downarrow	3%
Calls engaged	< 1%		0%	\leftrightarrow	0%	0%	\leftrightarrow	0%
Percentage of calls answered under 60 seconds	95% in 60 seconds		100.00%	↑	96.25%	96.03%	↑	95.20%
Triage under 20 minutes	> 95%		99.45%	↑	98.02%	96.40%	↑	> 98%
Triage under 60 minutes	> 95%		100.00%	↑	99.75%	99.35%	↑	> 99.3%
Emergency Visit under 1 hour	95%		100%	\leftrightarrow	98.48%	97.48%	↑	98.20%
Urgent Visit under 2 hours	95%		98.08%	↑	95.99%	94.02%	<u></u>	96.00%
Routine Visit under 6 hours	95%		97.78%	<u></u>	96.83%	96.60%	<u></u>	97%





Aim: Provision of high quality clinical care

Objective: Achievement of reperfusion standard and introduction of clinical performance indicators

Narrative

Reperfusion

Thrombolysis figures to the end of September 13/23 = 56.5%. South Wilts thrombolysis remains challenging due to poor mobile adversely effecting telemetry confirmation of ST elevation, also geographic conditions contribute to extended journey times. Access to Southampton PPCI commenced from the 6th December 2010.

Clinical Care							
					Movement		
			Latest		on previous	Year end	
Description	Year end Target	Monthly Plan	month	Year to date	month	forecast	
% under 60 minutes call to needle time (SEPTEMBER							
figures)	68%		66.70%	56.52%	\leftrightarrow	68%	
% under 150 minutes call to balloon time(SEPTEMBER figures)	75%	75%	86.10%	81.30%	↓	75%	

GWAS CQUINS SUMMARY								
Goal No	Description of Goal	Indicator Details	Milestones	Due	RAG Status	Comments		
	Improvement indelivery of Asthma Clinical Indicator from attending crew	1A - % improvement and recording of Oxygen Saturation for patients with a crew diagnosis of asthma	25% Achievement	End Q2	Completed			
			50% Achievement	End Q3	Completed	Continued delivery in excess of 75% CQUINS target delivered every month April to October. Audit of availability of		
1			75% Achievement	End Q4	Green	SpO2 monitors being undertaken by Operations - awaiting results Marked		
		1B - Peak flow pre	70% Achievement	End Q2	Completed	improvement in quality of PCR data being received. PEFR for Sept 73%, increasing		
		treatment for patients with a crew diagnosis of asthma	90% Achievement	End Q3	Amber	to 75% in October.		
			95% Achievement	End Q4	Amber			
	Calls not identified as FAST+ve ie TIA Crews should follow ABCD2 assessment protocol and refer to TIA clinic within timescales	Calls not identified as FAST+ve ie TIA Crews should follow ABCD2 assessment protocol and refer to TIA clinic within timescales	Agree Baseline	End Q2	Completed	The inclusion of the ABCD2 box has been added to the PCR from August. Audit of these PCR's will, allowing for the deliver		
2			Improvement on Q2	End Q3	Green	lag, be available from September. This data will be used as a quarter 2 baseline. Baseline data received low volume and		
			Improvement on Q3	End Q4	Green	further discussions with CQRG ongoing to establish baseline		
3	patient for: 3A - A Fibrilla Implementation of GWAS Health promotion - Stroke Prevention Strategy 3B - H Press 3C - E impler Staff A	Recording of patients screened for:	Implementation of project	End Q2	Green			
		3A - Atrial Fibrillation 3B - High Blood Pressure	Complete 1st audit report for both AF & BP	End Q3	Green	The staff and patient information leaflets and record form has been circulated. The audit of the PCR's will take place in quarter 3 and form the baseline for onward improvement.		
		3C - Evidence of implementation of Staff Awareness Campaign	Provision of 2nd Audit	End Q4	Green			

Goal No	Description of Goal	Indicator Details	Milestones	Due	RAG Status	Comments	
4	Falls. Introduction of GWAS falls pathway and assessment tool	Increase the % of patients referred into the falls alternative care pathway	To be agreed following establishment of baseline during Q1 &Q3		Amber	Falls' - patient workbook now distributed to operational staff. Pathway to be implemented to support onward referral through single point of access via a directory of service. Non conveyance rate of this pateitn group continues to improve	
5 Patient & Public In	Patient & Public Involvement	Providers to demonstrate how they have encouraged patients & carers to provide	Project proposal and plan for 4 C's patient feedback innovation	End Q2	Green		
		4 C's feedback by use of innovative means of capture such as video boxes and internet	Cat C Survey	End Q3	Green	'Patient Opinion' now live, with a number of 'postings, being received Publicity material being developed for distribution	
	T dilone di T dollo involvonione		Implementation plan for 4 C's innovation project in readiness for implementation in 2011/2012	End Q4	Green	this month . The survey of category C patients is ongoing to plan	
			Cat C Survey action plan	End Q4	Green		
6	Dementia Awareness	Dementia Awareness training will be delivered using GWAS staff information leaflets and in-house e- learning tool currently being developed	Implementation of E- learning tool	End Q1	Completed		
			using GWAS staff information leaflets	30% of staff completed training	End Q4	Amber	On line e-learning tool now available. Publicised via CEO briefinig & accessed Intranet, SME and ECA training. 30+ staff
			Over 30% staff completed training	End Q4	Amber	acessed in first two weeks	

		CLINICAL	. DIRE		TE MONTH	ILY CPI RE	PORT							
			Octob							Year To Date			Last National CPI Cycle Comparitor	
		Avon %	Glos %	Wilts %	GWAS %	Target	Variance from target	Avon %	Glos %	Wilts %	GWAS %	Variance from target	High	Low
STEMI	M1 Aspirin	100.00	100.00	93.33	97.78	95	2.78	98.27	100.00	97.95	98.53	3.53	100.00	91.60
	M2 GTN	92.86	100.00	78.57	90.24	95	-4.76	93.24	96.79	91.01	93.43	-1.57	100.00	79.20
	M3 Two or More pains scores	70.59	92.31	71.43	77.27	95	-17.73	86.04	86.34	77.57	83.09	-11.91	94.90	50.00
	M4 Morphine given	45.45	88.89	75.00	66.75	95	-28.25	67.17	73.99	80.63	72.80	-22.20	84.20	53.70
	M5 Analgesia given (morphine and or entonox)	54.55	100.00	83.33	78.13	95	-16.87	74.18	80.34	83.33	78.53	-16.47	87.90	54.70
Cardiac Arrest	C1 ROSC on arrival at hospital	26.32	31.25	12.50	23.53	20	3.53	20.05	21.41	21.31	21.13	1.13	37.20	6.50
	C2 ALS Provider on Scene 1	100.00	100.00	100.00	100.00	95	5.00	100.00	100.00	100.00	100.00	5.00	100.00	94.50
	C3 Response time ≤4 mins.	42.11	56.25	43.75	47.06	0	47.06	35.39	51.19	44.63	42.48	42.48	32.40	6.70
Stroke	S1 FAST recorded	100.00	100.00	96.97	99.07	95	4.07	99.67	99.47	98.07	99.06	4.06	100.00	75.00
	S2 Blood glucose recorded	96.00	96.15	93.94	95.41	95	0.41	95.21	98.52	95.35	96.16	1.16	96.33	87.79
	S3 Blood pressure recorded	100.00	100.00	100.00	100.00	95	5.00	100.00	99.47	100.00	99.88	4.88	100.00	93.56
Hypoglycaemia ¹	H1 Blood glucose before treatment	97.96	100.00	100.00	99.19	95	4.19	98.54	98.44	98.45	98.48	3.48	100.00	96.20
,, 0,	H2 Blood glucose after treatment	95.92	100.00	93.48	94.31	95	-0.69	97.73	99.68	97.46	97.91	2.91	100.00	93.20
	H3 Treatment recorded	97.96	100.00	100.00	99.19	95	4.19	99.40	100.00	100.00	99.77	4.77	100.00	84.90
Asthma ²	A1 Respiratory rate recorded	100.00	100.00	100.00	100.00	95	5.00	99.69	100.00	99.57	99.74	4.74	100.00	96.30
	A2 PEFR recorded before treatment	71.43	76.19	83.33	75.41	95	-19.59	72.49	67.36	59.93	66.85	-28.15	57.80	14.90
	A3 SpO2 recorded before treatment	81.25	82.76	80.00	81.25	95	-13.75	87.65	81.25	82.84	83.66	-11.34	100.00	75.30
	A4 Beta-2 agonist recorded	100.00	100.00	97.14	99.11	95	4.11	99.33	100.00	98.96	99.38	4.38	100.00	85.20
	A5 Oxygen administered	100.00	96.55	94.29	97.32	95	2.32	99.02	99.09	98.23	98.71	3.71	100.00	59.80

Updated 07th Decmber 2010 Still subject to validation

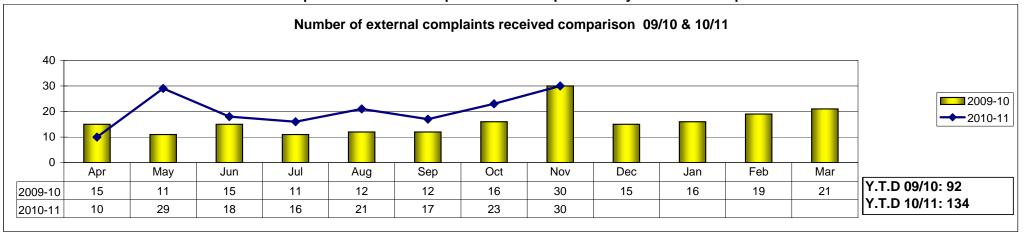
Note¹⁼² For each of these CPIs one case excluded since the service was provided by an external agency

Narrative: Complaints

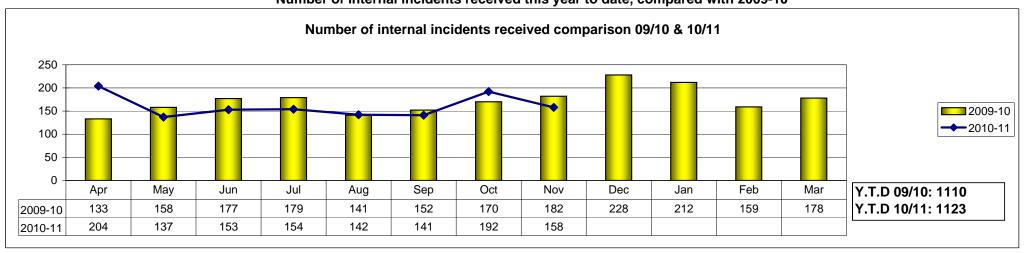
External complaints from patients and the public continue to exceed the number received for the same period last year. The last few weeks have shown a marked increase in PTS complaints and centre around timeliness and communication. Further review is being carried out in regard to complaints involving attitude of staff, particularly A&E staff

	Current Month	Year to Date 2010/2011	Movement on Previous Month	Year to date 2009/2010	Movement on Previous Year
Number of Compliments	42	286	\downarrow	479	↑
Number of Complaints	30	170	\	122	\downarrow
Number of PALs enquiries	70	451	\	604	↑
Number of SUIs	0	10	↑	19	↑
Number of Internal Incidents	158	1281	\	1292	↑

Number of complaints received from patients and the public this year to date compared with 2009-10



Number of internal incidents received this year to date, compared with 2009-10

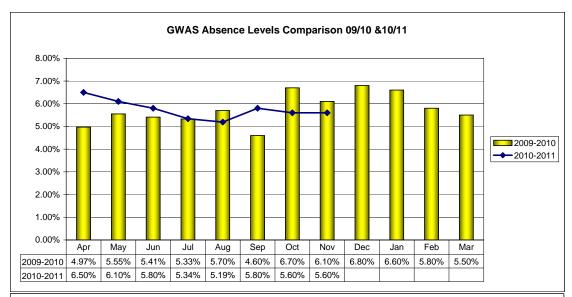


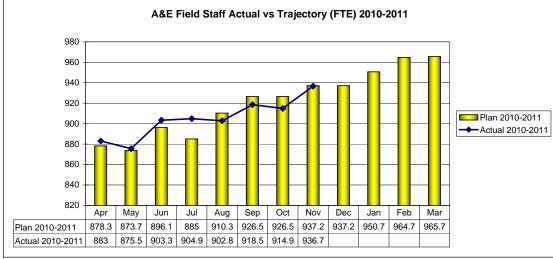
Aim: Develop a highly skilled, professional and flexible workforce Objective: Implement a staff survey action plan to address key developmental areas

	<u>Narrative</u>
	Staff Target Changes: HART from 42 to 45 - now includes admin/training/management; EOC from 173.2 to 178.2 - now includes clinical desk manager and 4 HART/ASU despatchers; PTS to 225.5 - this figure now agreed with Finance; Support staff figure reduced to allow for HART changes.
Staff Pledge 1: Roles & Responsibilities	Recruitment plans are continuing to bring A&E to full establishment. 20 ECAs commenced training in November and 7 Graduate/Qualified Paramedics commenced in November 2010. A further 17 offers for clinician vacancies have been made to commence by March 2011. Further assessments for Paramedics are scheduled to take place during December. Recruitment activity is currently underway for a number of posts within EOC including the additional Triage Clinican positions for the clinical desk. Dispatcher and EMD adverts have been placed and shorlisting has been undertaken. Interviews were held at the end of November. Vacancies within support services are spread across a number of directorates. Recruitment is being managed at a local level in accordance with service delivery requirements. The Chief Executive post was advertised with an interview date scheduled for 9 December 2010. Appraisal compliance continues to be monitored at the monthly Performance Meetings. Turnover in EOC in November was above the trust target of 10%, OOH turnover reduced for the month of November. The YTD figure has reduced 9.3% in October to 8.7% in November and remains below the annual target.
Staff Pledge 2: Development	The deficit between the monthly plan and the latest monthly actuals can be accounted for by the non attendance on SORT and SME4 courses, this comes to a total of 172 hours. The remainder of the deficit can be explained by the fact that the scheduled 'see and treat' / 'clinical update' courses did not occur as originally planned.
Staff Pledge 3: Health & Wellbeing	The Trust absence figure for November remained at 5.6%. The YTD figure remains the same at 5.7%. All long term absence cases are kept under weekly review ensuring appropriate contact is made with the employee and information is obtained from Occupational Health. Occupational Health referrals are made using the online system which will improve the speed and efficiency of the referrals process. In service areas where absence exceeds 5% absence continues to be monitored and reviewed at operational level on a weekly basis, with support and input from HR. The primary focus of the Absence Management Project between now and the end of the year continues to be about embedding the application of the Management of Attendance Policy and strengthening compliance with existing processes and procedures. Training sessions for managers on managing absence commenced in November and further sessions are scheduled to take place in December. The Absence Management Project has also started to analyse short term sickness absence to identify trends on absence reasons, teams, roles etc. The Trust ergonomist is providing support and advice to staff who are absent from work with musculo-skeletal injuries to support their return to work.
Staff Pledge 4: Engagement	The 3rd edition of HR4U was released in November to publicise the various initiatives we are running to meet the criteria set out in the NHS Constitution with a particular focus on the four main staff pledges which are desgined to build and sustain a patient-led staff conscious healthcare service.

Key	Workfc	rce Indi	cators			
Roles & Responsibilities						
	Target		Latest month		Year to date 2010-2011	Year end
Staff – FTE* A&E(field)	958.4	937.2	27.0	<u></u>	936.7	958.4
ASU	14.8	14.2	0.0	\leftrightarrow	14.3	14.8
HART	45.0	43.0	0.0	↑	44.0	45.0
EOC	178.2	161.9	6.4	↑	159.3	178.2
ООН	39.5	33.4	0.8	\rightarrow	32.8	39.5
PTS	225.5	205.7	1.0	\downarrow	205.6	225.5
Support staff	229.7	196.7	1.5	<u></u>	197.2	229.7
Total	1691.1	1592.1	36.7	<u> </u>	1589.9	1691.1
*year end target may be subject to change						
Staff – Annualised Turnover A&E(field)			2.5%	↑	6.1%	
ASU			0.0%	\leftrightarrow	10.0%	
HART			0.0%	\leftrightarrow	0.0%	
EOC	400/	400/	13.9%	1	16.6%	400/
00Н	10%	<10%	0.0%	\leftrightarrow	16.0%	<10%
PTS			0.0%	↑	14.0%	
Support staff			5.7%	J	8.0%	
Total			3.5%	<u> </u>	8.7%	
Percentage of staff undertaken an appraisal (from April 2010)	80%	8.3%	26.2%	↑	29.50%	80%

	Target	Monthly Plan	Latest month	Movement on previous month	Year to date 2010-2011	Year end	
Development							
Trust Education Plan (paid release) Training hours A&E field	67600	7575	6277.5	\leftrightarrow	44591	64000	
Number of clinical staff completed mandatory training (Face to face)	90%	8.3%	8.3%	\leftrightarrow	59.30%	90%	
Number of staff completed mandatory training (Workbook)*							
* from November 2008 – November 2011 three year cycle	90%		98.5%	↑	98.5%	97%	
Health & Wellbeing							
Sickness A&E(field)			6.4%	↑	6.3%		
ASU			14.4%	\downarrow	9.4%		
HART			3.0%	1	2.0%		
EOC	5 0/	.50/	4.2%	↑ 5.7% → 3.7%	5%		
ООН	5%	<5%	5.4%	\downarrow	3.7% 5.6%		
PTS			5.6%	\downarrow			
Support staff			2.5%	<u>†</u>	3.4%		
Total			5.6%	\leftrightarrow	5.7%		
Number of RIDDOR reportable incidents	50	<4.3	3	26	\downarrow		
Accident frequency rates	9	9	8	7	\downarrow		
Number of violence and aggression incidents	136	<11	3	70	\downarrow		
Number of manual handling incidents	100	<8.5	7	72	\downarrow		
Number of stress incidents	4.5	<0.35	0	1	\leftrightarrow		
Engagement							





Aim: To become a competitive and effective organisation

Objectives: Financial balance

Governance – achievement of Auditors Local Evaluation Full compliance with Care Quality Commission Standards

Development and implementation of full Foundation Trust programme

Finance Commentary

The Trust is forecast to achieve its surplus on Income and Expenditure of £800k and achieve its Capital Resource and External Financing Limit.

Cost Improvement plans are behind target by £49k year to date and work continues with managers to identify further savings schemes to mitigate the risk of under delivery against the annual plan. As at Month 8 £739k further in year savings have been identified to help mitigate the under achievment of the planned Cost Improvement plan. The CEO & Clinical Director have offered further non recurring CIP's of £184k that will be reflected in the month 9 finance position.

Finance Target	Annual Plan £'000	Month 8 Plan £'000	Month 8 Actual £'000	Variance to Plan £'000	Last Month Variance £'000	Forecast Outturn £'000
Income & Expenditure	800	541	543	2	-34	800
Delivery of Cost Improvement	4431	2551	2502	-49	-221	4431
Capital Resource Limit	10293	6284	4141	-2143	-2449	10293
Better Payment Practice Code						
- Number	95%	95%	99.2%	4.2%		95%
- Value	95%	95%	97.6%	2.6%		95%
External Financing Limit	5100	N/A	N/A			5100
Rate of Return on Capital	3.5%	3.5%	3.5%			3.5%

Corporate Governance

Description	Measure	Year end Target	Status	QRP
Care Quality Commission				
Respecting and involving people who use services				
Consent to care and treatment				
Care and welfare of people who use services				
Co-operating with other providers				
Safeguarding people who use services from abuse				
Clenliness and infection control	Maintain na siatuatian			
Management of medicines	Maintain registration	No breaches		
Safety and suitability of premises	with the Care Quality Commission with no	in		
Safety, availability and suitability of equipement	conditions	regulations		
Requirements relating to workers	CONDITIONS			
Staffing	1			
Supporting workers	1			
Assessing and monitoring the quality of service provisions				
Complaints				
Records	1			

Description	Measure	Year end Target	Status
NHS Litigation Authority			
Governance	Compliance with a	6/10	
Competent and capable workforce	Compliance with a minimum of 7/10	5/10	
Safe environment	criteria in each	5/10	
Clinical care	standard at level 2	6/10	
Learning from experience	Standard at level 2	6/10	

Description	Measure	Year end Target	Status
Information Governance Toolkit			
Information governance management		5/5	
Confidentiality and data protection assurance	Achievement of level 2	7/7	
Information security assurance	in each requirement	13/13	
Clinial information assurance	in each requirement	4/4	
Corporate information assurance		3/3	

Commentary

Care Quality Commission - information from the quality and risk profile has been included as a comparison to the trusts reported position. Review of the provider compliance assessments is to become a standing agenda item on directorate team meeting agendas.

NHS Litigation Authority - An action plan for the trust to achieve compliance at level 2 with 50% of the standards by March 2011 was presented to the Audit and Risk Committee on 2 December 2010.

Information Governance Toolkit - a review of the information security standard requirements has been undertaken and the information governance action plan amended. A task and finish group has been set up to develop an action plan to satisfy the use of NHS numbering requirement.

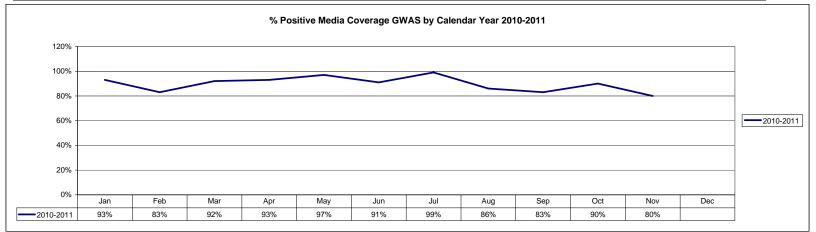
Aim: Develop effective partnership and stakeholder engagement

Objective Improvement of the reputation of the Trust and the development of effective working relationships and partnerships

Narrative

This month we saw 24 articles (websites, newspapers and TV) considered balanced or negative. These all focused on the A&E redesign rota changes and with many claims from UNISON that they were unsafe for staff and also caused childcare issues for some. Some of the coverage about David Whiting leaving was also linked to this with UNISON voicing concerns about his departure at such a critical time. Most articles contained quotes from UNISON but also had quotes form GWAS assuring the public that the changes were being made to ensure a more efficient and effective service – putting more ambulance crews on the road during busy times. Some of the articles talked about UNISON balloting members regarding strike action – this did not go down very well with the public and many blogs/comments on newspaper websites were not in support of the unions or staff if strike action were to go ahead.

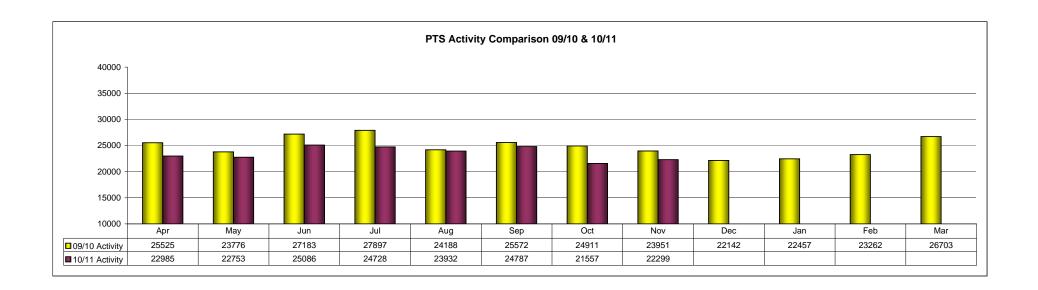
Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
Newspapers Daily Weekly			57 11	420 161		
Broadcasts TV Radio			1 2	4 39		
Other Websites			1 49	13 290		
Stakeholder activity Station visits HOSC meetings External Reference Group LINks			0 0 0 1	37 5 2 5		



Patient Transport Service

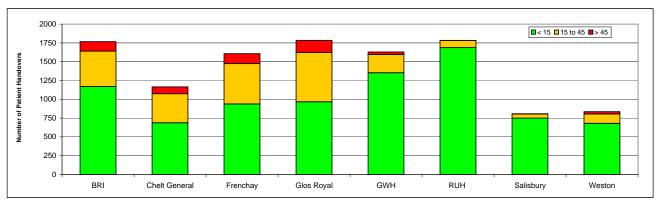
Narrative

Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
Patient Transport Services						
Activity			22,299	188,127	↑	



GWAS MONTHLY A&E HANDOVER SUMMARY - December 2010

Acute Hospital	<= 15:00	15:00 - 19:59	20:00 - 24:59	25:00 - 29:59	30:00 - 34:59	35:00 - 39:59	40:00 - 44:59	45:00 - 59:59	1 - 2 Hrs	2 - 3 Hrs	3 - 4 Hrs	> 4 Hrs	Total 15 Mins and Over	Total 45 Mins and Over	Total
Bristol Royal Infirmary	1171	186	93	75	50	35	30	41	71	15	2	2	600	131	1771
Cheltenham General Hospital	688	150	87	62	37	29	21	47	42	3			478	92	1166
Frenchay Hospital	938	194	111	93	53	43	42	63	68	2			669	133	1607
Gloucester Royal Hospital	967	276	144	92	58	43	42	67	82	13			817	162	1784
Great Western Hospital	1353	116	49	24	23	20	12	23	9	1	1		278	34	1631
Royal United Hospital	1687	74	13	5	1	1	2	1					97	1	1784
Salisbury District Hospital	749	45	4	1	3	2	1	2	1				59	3	808
Weston General Hospital	680	75	25	5	4	10	6	10	21				156	31	836
Overall Total	8233	1116	526	357	229	183	156	254	294	34	3	2	3154	587	11387



Acute Hospital	% < 15:00	% 15:00-19:59	% 20:00 - 24:59	% 25:00 - 29:59	% 30:00 - 34:59	% 35:00 - 39:59	% 40:00 - 44:59	% 45:00 - 59:59	% 1-2 Hours	% 2-3 Hours	% 3-4 Hours	% > 4hrs	% 15 Mins and Over	% 45 Mins and Over	Total
Bristol Royal Infirmary	66.1%	10.5%	5.3%	4.2%	2.8%	2.0%	1.7%	2.3%	4.0%	0.8%	0.1%	0.1%	33.9%	7.4%	100%
Cheltenham General Hospital	59.0%	12.9%	7.5%	5.3%	3.2%	2.5%	1.8%	4.0%	3.6%	0.3%			41.0%	7.9%	100%
Frenchay Hospital	58.4%	12.1%	6.9%	5.8%	3.3%	2.7%	2.6%	3.9%	4.2%	0.1%			41.6%	8.3%	100%
Gloucester Royal Hospital	54.2%	15.5%	8.1%	5.2%	3.3%	2.4%	2.4%	3.8%	4.6%	0.7%			45.8%	9.1%	100%
Great Western Hospital Swindon	83.0%	7.1%	3.0%	1.5%	1.4%	1.2%	0.7%	1.4%	0.6%	0.1%	0.1%		17.0%	2.1%	100%
Royal United Hospital Bath	94.6%	4.1%	0.7%	0.3%	0.1%	0.1%	0.1%	0.1%					5.4%	0.1%	100%
Salisbury District Hospital	92.7%	5.6%	0.5%	0.1%	0.4%	0.2%	0.1%	0.2%	0.1%				7.3%	0.4%	100%
Weston General Hospital	81.3%	9.0%	3.0%	0.6%	0.5%	1.2%	0.7%	1.2%	2.5%				18.7%	3.7%	100%
GWAS Average	72.3%	9.8%	4.6%	3.1%	2.0%	1.6%	1.4%	2.2%	2.6%	0.3%	0.0%	0.0%	27.7%	5.2%	100%

